## **AZ Job Connection**

## ProviderLink User Training Guide

## For

# Local Workforce Investment Area Approvers

www.azjobconnection.gov





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#### INTRODUCTION

Thank you for participating in the AZ Job Connection (AJC) ProviderLink (application) training for Local Workforce Investment Area Eligible Training Provider (LWIA ETP) Approvers. The purpose of this training guide is to assist LWIA ETP Approvers with providing understanding how ProviderLink operates and providing guidance to ETP who submit programs for approval on the Eligible Training Provider List (ETPL).

LWIA ETP Approvers will be using AJC ProviderLink to review, pre-approve, and submit program(s) to their Local Workforce Investment Board (LWIB) for approval to display in AJC, ETPL. The system provides functionality for training providers to enter and edit information about their training institution and the programs they offer. The ETP State Administrator and the LWIA ETP Approvers have the same access as training providers to the providers account, record and programs. The Arizona Department of Economic Security is responsible for the administration, management, review, and approval of ETPs and their programs.

#### **CONTACT INFORMATION**

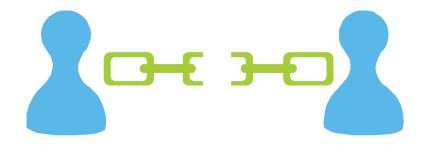
Below is contact information if you need assistance with AJC:

Contact the ETP State Administrator (state administrator) for assistance with the application or questions about approval requirements for your institution:

Sandra Bufford
Eligible Training Provider State Administrator
Mailing Address - P. O. Box 6123, S/C 920-Z, Phoenix, AZ 85005
Physical Location - 1789 W. Jefferson, Phoenix, AZ 85007
Office - (602) 542-6325
Fax - (602) 542-2491
sbufford@azdes.gov

Training providers are notified to contact your Local Workforce Investment Area (LWIA) ETP Approver (local area) for questions about your programs, Workforce Investment Act (WIA), Trade Adjustment Assistance (TAA), and program approval. The LWIB contact e-mail address can be found on the Training Provider Detail page, at the bottom of the page.

## WHAT IS PROVIDERLINK?



#### PROVIDERLINK AND PROVIDERLINK APPROVAL PROCESS

ProviderLink functions as the Eligible Training Provider List (ETPL) for WIA and TAA participants. For additional information on WIA and TAA eligibility, providers are directed to contact their LWIA ETP Approver.

ProviderLink is designed to flow as one process. Training providers (providers) self-register, by creating an account (Username and Password) and completing a provider record which consist of the following pages:

- Training Provider Details
- Eligibility
- Debarment
- Institution Info
- One program

Before a provider can be approved for inclusion on AJC as an approved training provider, the following documents are requested for review and approval by the ETP State Administrator:

- 1. Current license from appropriate **Arizona** licensing authority.
- 2. Certificate of Liability Insurance naming Arizona Department of Economic Security (ADES) as the Certificate Holder and named as an additional insured with a \$2 million General Aggregate Limit. Our mailing address is P.O. Box 6123, S/C 920-Z, Phoenix, AZ 85005. Attn: ETP State Administrator.
- 3. Results from the latest financial audit or a cover letter from the last financial review.
- 4. Student grievance policy.
- 5. Student refund policy and procedures.

#### PROVIDER APPROVAL PROCESS

The provide account information displays in the state administrator "Pending New User" queue for approval. Providers must wait 24 hours for their account to be approved and providers must wait at least 72 hours before contact the ETP State Administration for the status of their account. After the account is approved, providers can access their provider record and program to update and edit information about their training institution and the program they offer.

Any program of an **approved** provider can be displayed in AJC whether it is a WIA Approved program or not. AJC provides a variety of valuable resources to its customers. A customer that may not be eligible for a program such as WIA may wish to pursue training on their own and AJC is providing the customer with many choices in regard to programs that are available to them.

The provider's information and program(s) display to the public on the AJC website <a href="https://www.azjobconnection.gov">www.azjobconnection.gov</a>. If the provider is WIA Approved this also displays.

If, the provider selected 'Yes' they wish to apply for WIA Approval" the program will display in the local area "Pending Initial Programs" queue. The program will display to the public (and in ServiceLink) as a non-WIA-Approved program, until approved by the local area coordinator and the state administrator.

If, the provider selected 'No' they do not wish to apply for WIA Approval" the program will not display in the local area "Pending Initial Programs" queue. The program will display to the public (and in ServiceLink) as a non-WIA-approved program.

#### **PROVIDERLINK ACCOUNTS**

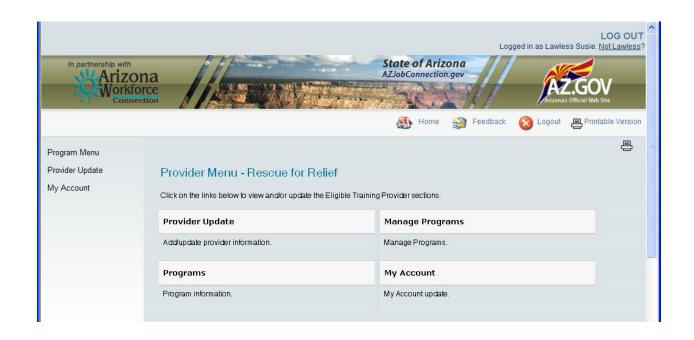
ProviderLink has three types of users: self-service training providers, LWIA ETP Approvers, and an ETP State Administrator.

- Self-service training provider accounts and records are created by provider's representatives and approved by the ETP State Administrator.
- LWIA ETP Approvers are responsible for reviewing and presenting provider programs to the Local Workforce Investment Board (LWIB) members for further review and approval.
- ETP State Administrator reviews provider account and record for compliance with the WIA State Plan and Federal Regulations, Arizona licensing, certificate of liability insurance, grievance policy, refund policy and financial status.
- ETP State Administrator has final approval for all WIA programs approved at the local level and additional users that attached to existing approved providers.

Once a provider is approved, a Provider Menu displays with links to navigate and access provider information such as programs, program eligibility, institution information, adding a program, and manage programs.

Additional user accounts can be created and associated with an existing provider. One provider record can have multiple user accounts.

ProviderLink also has a **My Account** page where users can update their user contact information – the information in **My Account** is associated with the Username and Password entered at the point of login



# **GETTING STARTED**

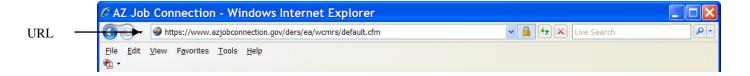


#### **GETTING STARTED**

Open up an Internet Browser preferable Internet Explorer, but you can also use Firefox or Safari.

Type the following address into the URL.

### www.azjobconnection.gov



This will take you to the AZ Job Connection Presentation/Home page.

## **Chapter 1 AJC Presentation/Home (Login) Page:**

The AZ Job Connection (AJC) Presentation/Home page is displays.

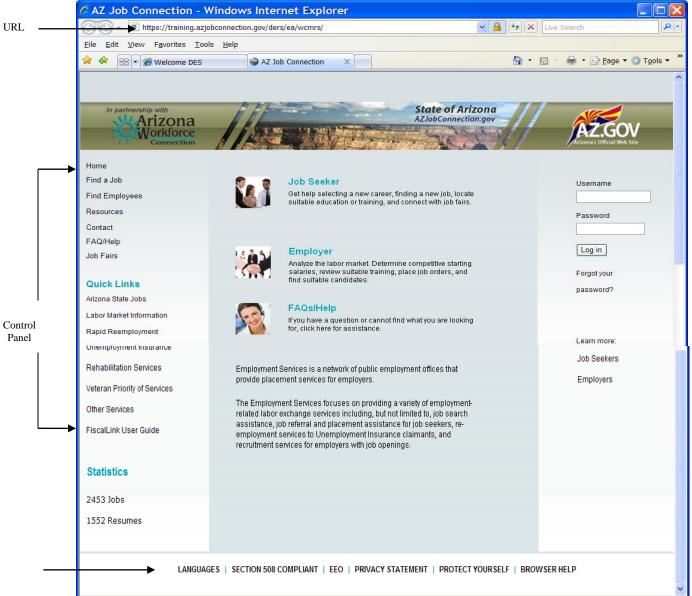
The **AJC Presentation/Home** and login page is the first page everyone sees; visitors; providers, staff, clients, customers, students, provider approvers, employers, Budget, Trade Adjustment Assistance (TAA) and Workforce Investment Act (WIA) participants, Administrators, etc.

AZ Job Connection has three different databases. Your login determines which database you have access to:

- **ProviderLink** training providers, LWIA Approvers, ETP State Administrator
- ServiceLink Job Seekers and Employers
- **FiscalLink** Fiscal and Budget Units

The links on the **Control Panel**, located on the left, offer information about different Arizona Department of Economic Security (ADES) and non-ADES programs.

Logging in is not required to view or access most of the information on the Control Panel.

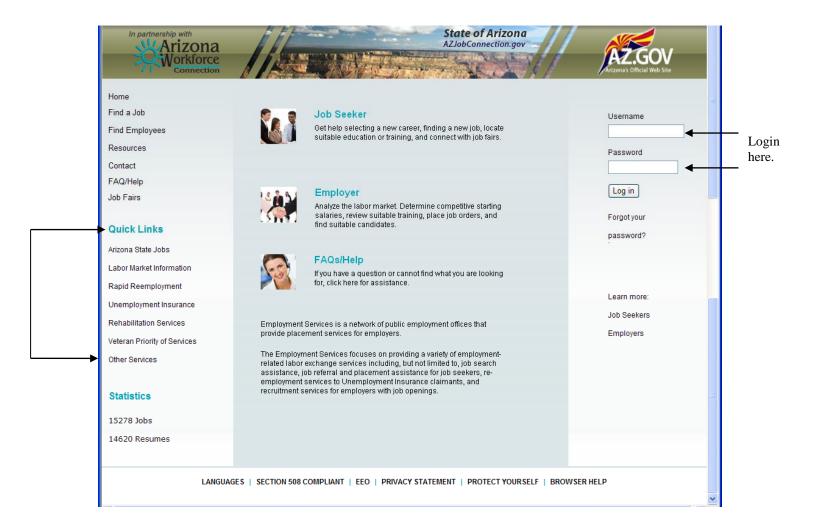


At the bottom of the **Presentation/Home** page, and each page thereafter, there are links with additional consumer information:

- <u>Language</u> displays a translator panel that has the capability to translate AJC information into more than 20 different languages.
- <u>Section 508 Compliant</u> displays Section 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d).
- <u>EEO</u> displays an equal opportunity statement.
- Privacy Statement displays the DES Privacy Statement. Pursuant to A.R.S. § 41-3901 et seq., all agencies of the State of Arizona shall contain a Privacy Policy Statement. This disclosure addresses collection, use, security of, and access to information that may be obtained through the use of the ADES web site.
- <u>Protect Yourself</u> displays tips on how customers can protect themselves on the Internet.
   Talks about some of the most common schemes and others scams that may exist.
- <u>Browser Help</u> tells users which Browsers best support the AJC application and recommends Browsers and settings for best results.

Return to the **Presentation/Home** page.

Under the **Quick Links** title are links that display various ADES and Federal programs that are outside of the AZ Job Connection application.

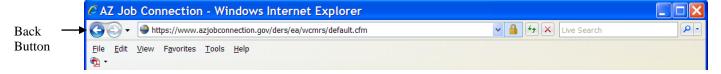


If you select one of these links, below is a view of the page you will see. This page notifies you that you are now leaving the AZ Job Connection website.

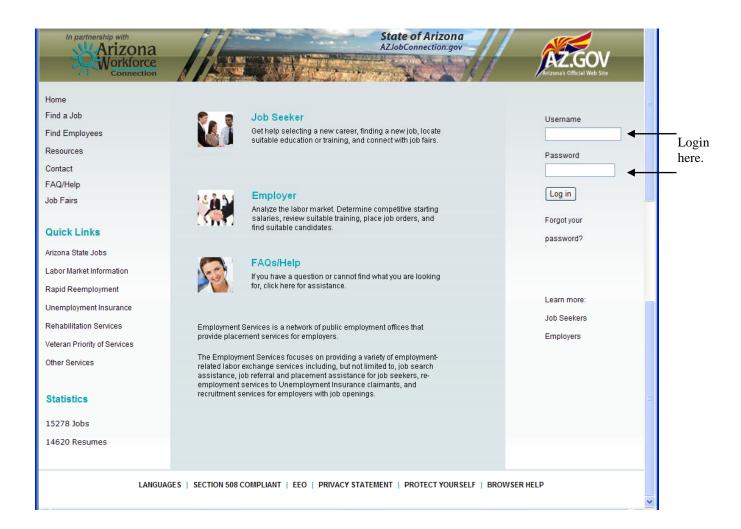


Please use the back arrow to return to the **Presentation/Home** page previously reviewed. See the next page for the location of the back arrow.

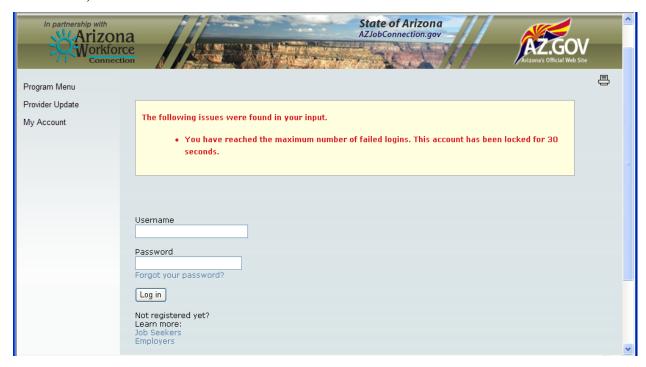
The back arrow is located at the top of the page next to the URL.



On the right side of the **Presentation/Home** page, enter your Username and Password to log in. If you do not have a Username and Password, proceed to **Page 28 Training Provider Registration Process**.



**FYI** - When logging in, if you exceed the number of allowable attempts (3), an error message will display indicating you must wait for 30 to 90 seconds before attempting to login again. Contact the EA Help Desk if you are unable to log in (see the Welcome page for contact information).



Once logged in, the Welcome Back! page will display providing your previous login history.

Click on the Continue button at the bottom of the page to display the next page and complete the log in process.



## **Chapter 2 Entering Data Into ProviderLink**

**Before you begin: NOTE – At this point, you cannot use the back arrow on every screen.** If you are on a screen that requires entering of any type of data, using the back arrow will remove any new data you have entered or existing data you have changed.



If there is a Save/Continue or Save/Return button located at the bottom of the page, these buttons should always be used in place of the back arrow.

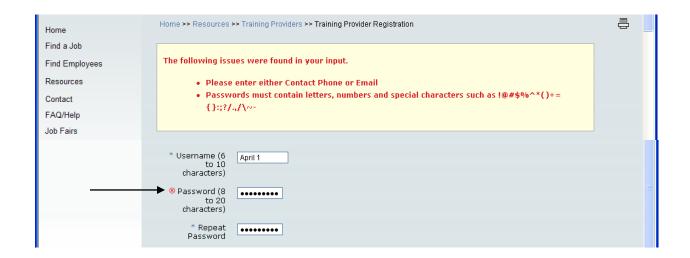


#### **Required Fields:**

When completing information in ProviderLink, required fields are marked with a light blue asterisk \*. Failure to complete all required fields will result in a submission error. You will not be allowed to proceed until all required fields have been completed.



Submission errors display in red texts. If you attempt to continue without completing all required fields, an error message displays and the fields missing required information are noted by a red circle with a red x inside next to the information that needs to be corrected. You must correct the entries before proceeding to the next page.



**Chapter 3** 

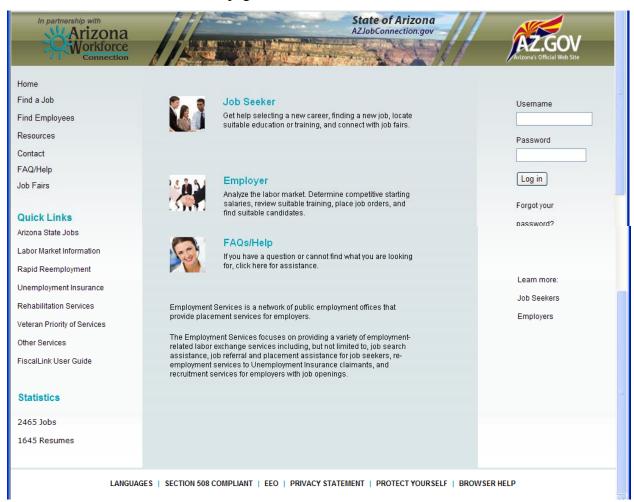
# PROVIDER REGISTRATION PROCESS



## **Chapter 4 Provider Registration Process**

All providers have access to AJC through the <a href="www.azjobconnction.gov">www.azjobconnction.gov</a> URL. New training providers can self-register their institution and one program initially. Additional programs can added to each location after the new provider account, record, <a href="mailto:and-their initial">and-their initial program is</a> approved. Providers are approved by the ETP State Administrator and programs are approved by the LWIA ETP Approvers. Most LWIB members meet once a month. If your program is submitted right before the Board meeting, your program may be approved quickly. If you submit your program right after the LWIB meets, it may take up to 30 days. NOTE: The Mohave/La Paz LWIB only meets once every quarter (4 times a year) so it could take our Board longer than 30 days depending when the program has been submitted within that quarter.

#### Return to the **Presentation/Home** page



The **Presentation/Home** page displays.

Move your pointer over **Resources** to show highlighted flyouts and display the **Training Provider Registration** link (do not click on the highlight links yet):

- Resources,
  - Training Provider
    - Training Provider Registration click on this link to display the New
       User Registration page.



The **New User Registration** page displays.

#### CREATING A USER ACCOUNT

On the **New User Registration** page, providers can create a provider account (Username and Password).

The process to create a new provider account, a new provider record, and add one program is designed as one flow. First we will create a Username and Password.

# A new account, training record, and one program must be created for each training provider location. Provider locations should not be combined.

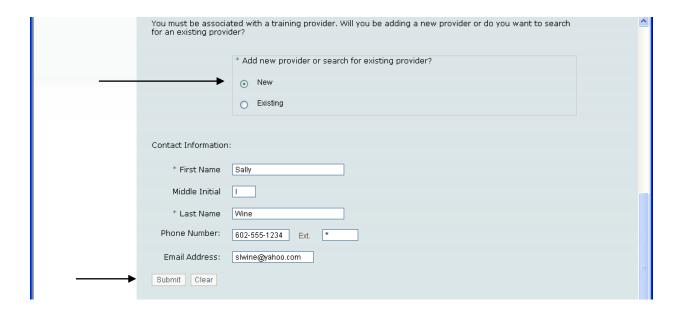
There are two ways to create a user account:

- First time "New" providers a new provider is one who was not registered in ArizonaHeat or has never registered AJC. If you had an account in ArizonaHeat you are not a new provider and can use your ArizonaHeat Username and Password to get started. If you already have one approved location but are adding an additional location you are considered a new provider.
- Attach to an "Existing" account If you are an approved provider and want to add additional users to a specific institutions location (each institutions location is viewed as a separate location) additional user can be added to that specific provider location. For instance if you have locations in Tempe, Mesa, Tucson, and Flagstaff, new users must create a Username and Password for each location to be able to manage provider information for that location. This will be covered in more detail in its own section.

Follow the guidelines to create a Username (must include one letter) and a Password (must use at least one letter and one of the symbols list. The keyboard has more symbols than are list so you must select the symbol from the list provided.



Select **New**, enter your contact information, and click on Submit to display the **Training Provider Details –Add New Provider** page.



For security reasons your account must be approved before you are allowed to update provider information or add additional programs. This validation process is usually accomplished within 24 hours; however, please wait for 72 hours before making inquiries. If you provide an e-mail address, you will receive an e-mail notification that your account has been approved by the ETP State Administrator.

#### CREATING A PROVIDER RECORD

Refer to the **Fields for Training Provider Details** table located in the back section of this training guide for an explanation on the information required in each field.

By completing the following pages you will create your training provider record:

- Training Provider Details Provider contact information, web site, requires your institutions 9-digit FEIN, and e-mail address.
- ETP Application Equal Opportunity (EO) Assurance Eligibility Acceptance of this
  document is a condition to the award of financial assistance from the Department of
  Labor for Workforce Investment Act (WIA) and Trade Adjustment Assistance (TAA)
  participants.
- Eligibility Type of training institution, public private, non-profit, Sectarian, type of degrees, licenses, or certificates offered and competency recognized by employers.
- Debarment Legal issues with government which would prevent your institution from doing business with a government entity.
- Institution Info Institutions, accreditations, approval, registration, or license by, type of financial aid offered to students.

After creating a training provider record, the system will prompt you to enter one program.

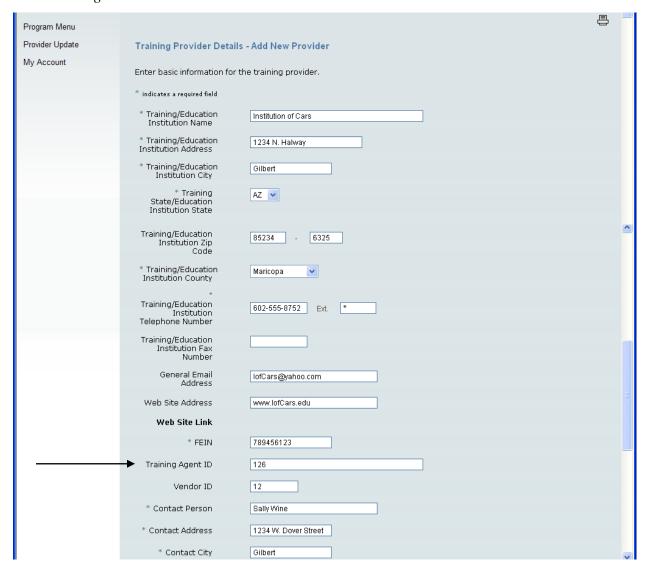
Click on Submit, to display the **Training Provider Details – Add New Provider** page.

**Training Provider Details – Add New Provider** page displays.

This page asks for general training provider information, name, location, contact information, web site, indicates if you are an "Approved WIA Youth Services Provider", and provides a link to create an e-mail addresses. Providers must enter their 9-digit FEIN on this page (contact your Accounting Office if you do not have this information).

If you are an out-of-state provider covered under a reciprocal agreement with Utah, Colorado, Nevada or New Mexico, enter Maricopa County as your "Contact City" and Zip Code" 85234. When asked for your appropriate Arizona licensing authority, be sure to mention which state reciprocal agreement you are covered under. Otherwise you will be denied inclusion in AJC.

ProviderLink will automatically create a system-generated **Provider Number** and. **Training Agent ID** number. These two numbers will be the same. The Budget Unit will enter the **Vendor ID** number if required. *Refer to the Fields for Training Provider Details table located in the back section of this training guide for an explanation on the information required in each field when creating a record.* 



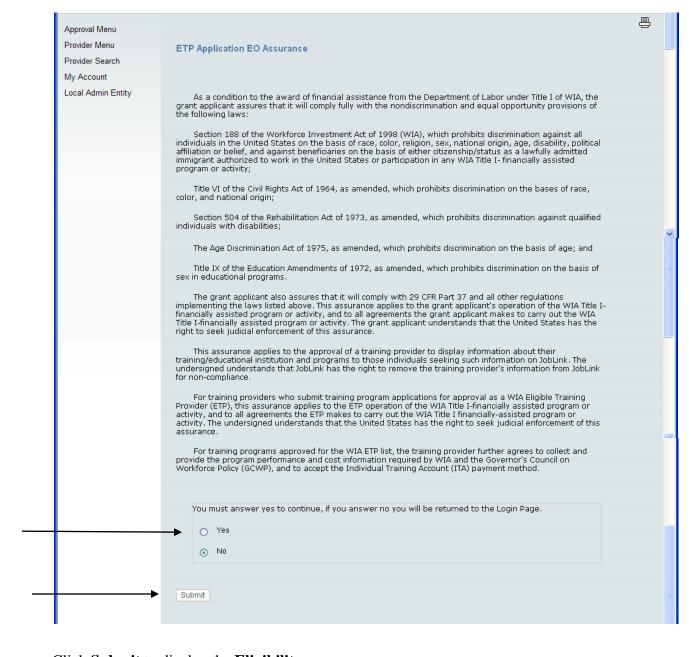


If you do not have an e-mail address click on the "free Internet e-mail providers" link for a list of Internet providers where you can create a free e-mail account.

Click on Save/Continue to display the ETP Application EO Assurance page.

# ETP Application Equal Opportunity (EO) Assurance page displays.

Carefully review the EO information. "No" is the default button and compliance is required. If your training institution agrees with these requirements, select "Yes" then click on the Submit button. If your training institution cannot assure compliance, click on the Submit button to terminate the application process and return to the AJC Home page. "

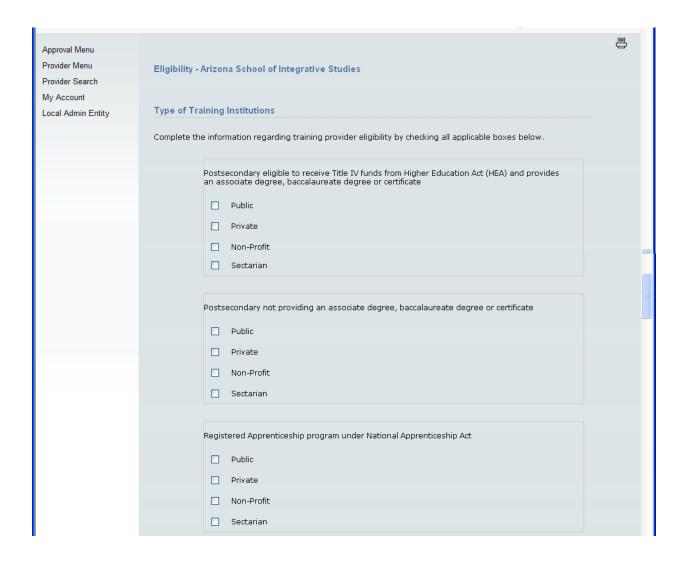


Click **Submit** to display the **Eligibility** page.

# Eligibility page displays.

This page ask for information about postsecondary eligibility, licensing, apprenticeship programs, community based organizations, joint vocational schools proprietary school, degrees, certification, or licenses the provider institution has. **Providers are required to be licensed in the State of Arizona to be an approved provider on the Eligible Training Provider List (ETPL)**.

Refer to the **Fields for [Provider]** table if assistance is needed.



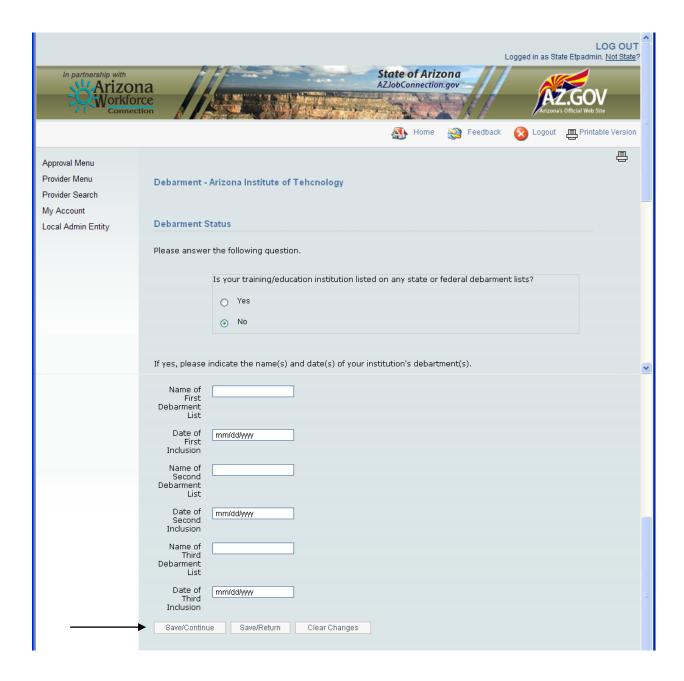
	Community Based Organization	
	☐ Public	
	☐ Private	
	☐ Non-Profit	
	☐ Sectarian	
	Joint Vocational School	
	☐ Public	
	☐ Private	
	☐ Non-Profit	
	☐ Sectarian	~
	Proprietary School	^
	☐ Public	
	☐ Private	
	☐ Non-Profit	
	☐ Sectarian	
	Other (identify below)	
	☐ Private	
	☐ Non-Profit	
	☐ Sectarian	
	Other Type(s) of Institution	
	If you checked 'Other' as the Institution type, describe the Institution below.	
	Other	
	(Please specify	
	if selected above)	~
16		
	Additional Info	
	Please answer the following question.	
	Is your training/education institution authorized with your state to provide a program of	
	education beyond secondary education?	
	O Yes	
	No	
	Degrees Offered	

	ne following questions concerning types of degrees offerred by the institution.	
0		
•	No	
Baco	alaureate Degree	
0	Yes	
•		
Cert	ificate	
0	Yes	
	No	
Lice	nse	^
0	Yes	
•		
Com	petency of Skill Recognized by employer	
0	Yes	
•	No No	
Addi	tional Skills or Competencies Generally Recognized by Employers	
0	Yes	
•	No	
Othe	er (please see below)	
0	Yes	
•	No	
		~
Other Type(s)	of Degrees	
Please describe	other types of degrees that the institution offers.	
Other (Please		
specify if		
selected above)		
Save/Continue	Clear Changes	

Click on Save/Continue and you will display the **Debarment** page.

### **Debarment** page displays.

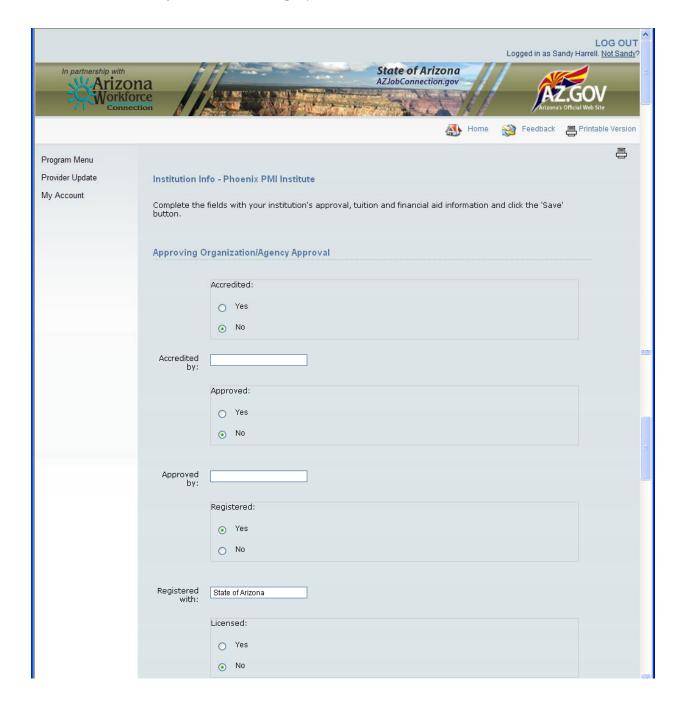
**Debarment** is the act of prevention by legal means from doing business with a government entity (state or federal). This question is for any legal issues the institution may have currently or had in the past with the federal government. If you have a history of debarment issues, you may be denied access to AJC.

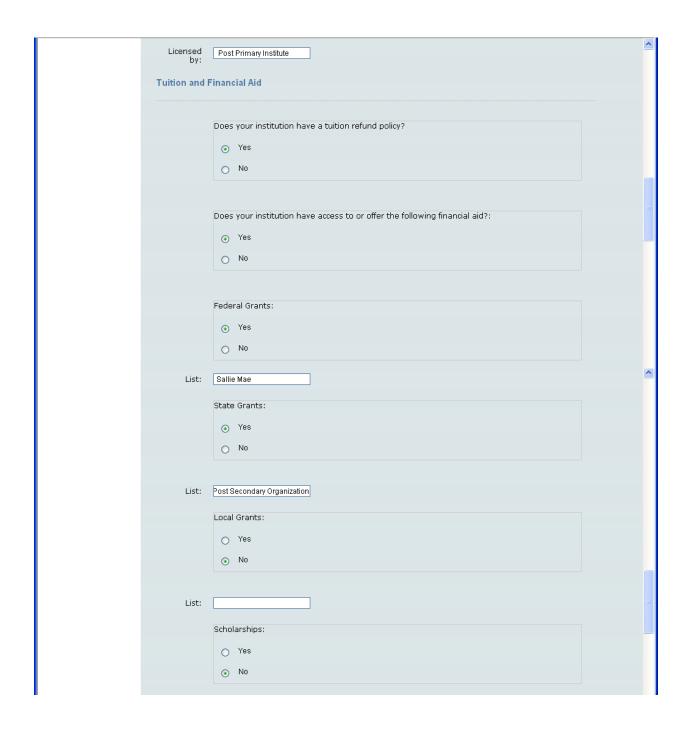


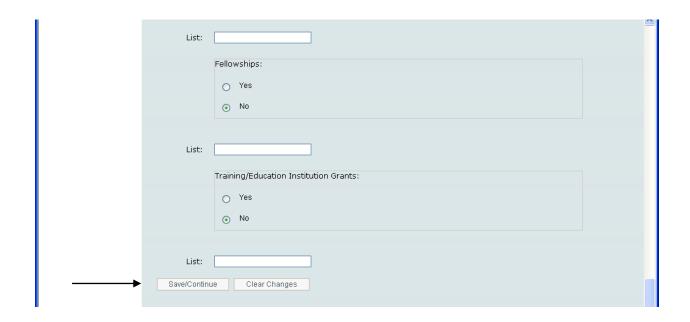
If there are no Debarment issues click on Save/Continue and you will display the **Institution Info** page.

# **Institution Info** page displays.

Providers enter information about their institution, who they are licensed by, accreditations (if applicable), tuition, financial aid programs, scholarships, grants, etc. *Training providers must be licensed in the State of Arizona to be displayed on the ETPL*.







# This completes the process of creating a provider account and record.

The account and record will display in the ETP State Administrators approval queue for approval. Once approved, the user will receive a system-generated e-mail.

This process is the same for:

- New providers and,
- Providers adding additional locations on AJC.

Click on Save/Continue to display the **Program Description** page and begin the process to enter one provider program for approval.

The provider account, record, and program must all be approved to complete the process for providers to display on AJC ETPL approval list.

# **ENTERING A PROGRAM**



#### **ENTERING A PROGRAM**

When providers create an account and record they also submit one program for the LWIA ETP Approvers to present to their LWIB members for approval. Only after the provider and program is approved, can providers submit additional programs for approval through the LWIB members to be listed on AJC.

Programs can take up to 30 days to be approved. LWIBs meet monthly except for the Mohave/La Paz LWIB. They only meet once every quarter (4 times a year) so it could take longer than 30 days depending on when the program has been submitted within that quarter).

#### PROGRAM DESCRIPTION PAGE

It is the intent of all LWIA ETP Approvers to ensure that all information entered into the system is accurate and complete. This also includes updating the program if it changes after approval (contact information, number of hours, program costs, location of school, etc.) The system connects the data and description of programs directly to the candidates seeking training and education. Therefore, the ETPL system relies on accurate and detailed information from the provider. Incomplete or missing information could possibly exclude your program from search results and delay acceptance of the program by the LWIA.

Areas to ensure that are complete include the following fields:

- 1. **Program Name** spelled correctly and reflects an accurate title and correlated to the program name
- 2. **Total Credit Hours** the program should have a basis in which the total contact time is measured
- 3. **Training Location** address reflects which entity approves the program
  - a. Maricopa County reflects all areas in Maricopa County which are not within the City of Phoenix boundary – Zip Codes 852 or 853
  - b. City of Phoenix located in the City of Phoenix Zip Codes 850

- 4. Financial Aid Offered reflect the type of financial aid offered. WIA is not considered financial aid and cannot be listed as a means to pay for the programs since the candidates are required to meet with a CGS and be deemed a suitable candidate prior to being accepted for training. Acceptable forms of financial aid are those offered through your institution or federally funded programs such as Pell Grant and Safford Loans.
- 5. Refund policy reflect a refund policy. Can be directed back to the course catalog or program information. Information must be accurate and again this information will be displayed to the participant researching programs as part of the program's profile. Since it is a requirement for registration to become a training provider, the refund policy must be submitted.
- 6. **Program Cost Items** costs must be broken out across the program costs categories and not lumped as one cost, especially if certification or tests are to be administered by another authorizing entity for a fee. This area should reflect the program description as described in the course description.
- 7. **Curriculum** if an authorizing entity is providing accreditation (and usually a certificate or credential designation) then the information must be entered and marked. Also, indicate if the curriculum is competency based.
- 8. Occupation Codes must be complete and accurate. Program type and occupation type must be accurate and relate to the type of training being offered, not what the training is the basis of and could potentially lead. The wage information for the career must also be included as accurately as possible and can be obtained directly from the O\*NET. Required certifications for occupations must also be entered and correlate to the authorizing entity in the previous sections. Information can be obtained from O\*NET Online.
- 9. **Program Synopsis -** include the following fields in the synopsis section to outline the total costs associated with the program. This information is required in this field because the system does not enable the Career Guidance Specialist to view the fees associated with the program when evaluating instructional programs with the client.

This section is meant to describe the program's elements and not meant to be an <u>advertising space</u> for the provider. Please use the following headings to summarize costs for the program after the program synopsis. The system will not accept a range (500 - 400), comma, or dollar (\$) signs. Enter the cost as 1200.00

- a. Total Cost of Program
- b. Certificate Costs
- c. Cost of Books
- d. Cost of Tuition
- e. All Exam/ Testing Fees broken out if multiple tests needs to be completed, please provide a name / description for each with the associated fee
- f. Fees which the participant would be responsible and not covered by the WIA program or included in tuition fees
- g. Website link to the program **specific location** where program information is located on the providers website, not just the website of the provider
- h. Additional information required by the potential participant to enroll or qualify for the program

Remember, the information entered into the program descriptions directly affect the client's ability to locate training providers based on their desired area of study and credential information entered on the AZJobConnection.gov site.

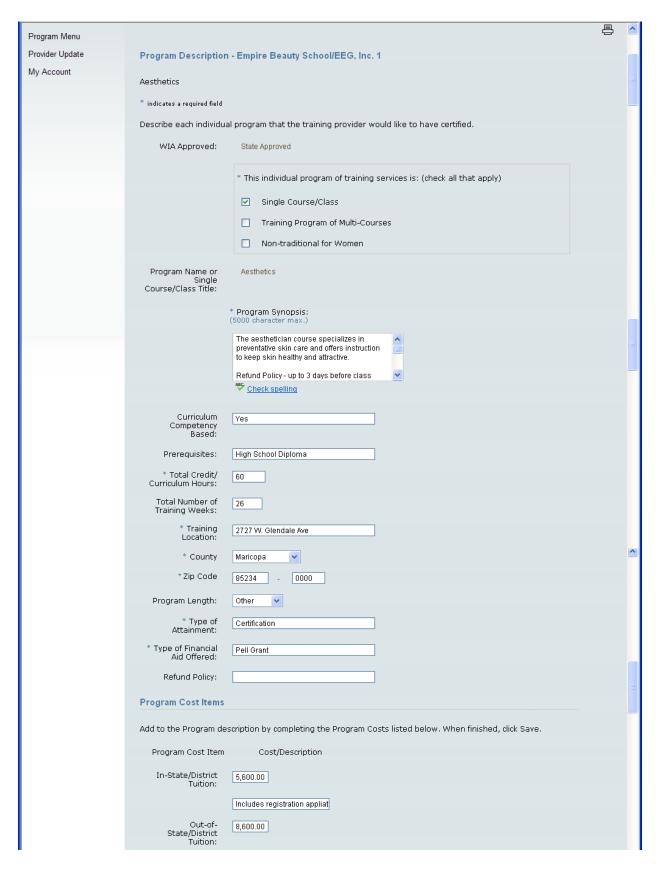
#### **OUT-OF-STATE PROVIDERS**

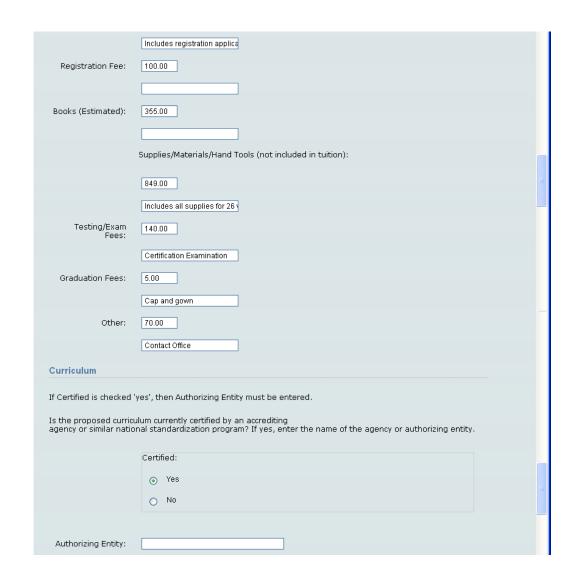
Out-of-state provider applying for inclusion on the AJC ETPL should select the following option to ensure their program information display in **Maricopa County** for approval:

- a. County Select Maricopa County
- b. Zip Codes Enter 85234

This will ensure your program will display in the program pending approval queue in Maricopa County.

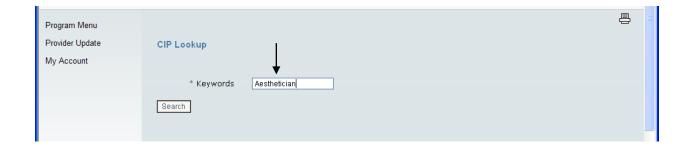
# Program Description page is displayed.





To utilize the **Classification of Instructional Program** (CIP) **Lookup** for your Program Type, click on the **CIP Lookup** button and the page below will display.

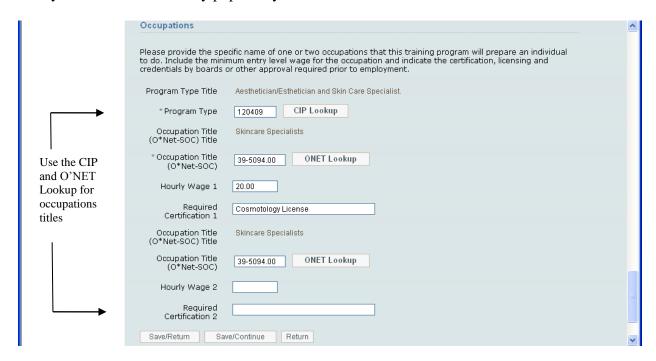
Enter a keyword(s) and click on Search.



A list of programs will display for you to select from. Click on your selection then click on **Choose Code**.

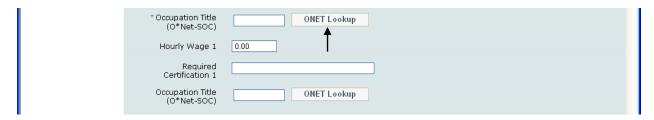


The system will automatically populate your selected **CIP Code**.

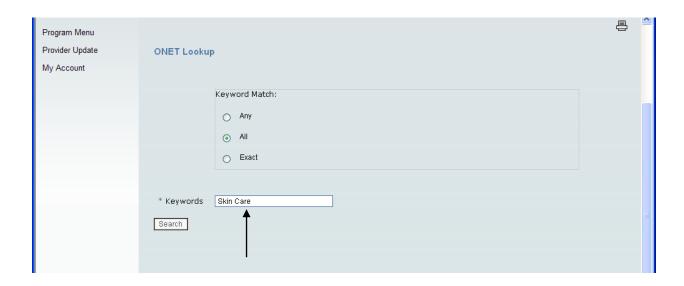


You will return to the top of the Program Description page and your CIP Code selection will populate the **Program Description** CIP Lookup field. If you cannot find a CIP code you like go to <a href="http://nces.ed.gov/pubs2002/cip2000/">http://nces.ed.gov/pubs2002/cip2000/</a> to conduct further research for a preferred code. You can copy and paste the code into the Program Type panel.

Next, click on the **O'NET Lookup** button to display the **O'NET Lookup** title page.



Enter a keyword(s) to start your search and select the type of occupational match you want then click on Search.



A list of **O'NET Lookup** title will display for you to select from.

Click on the Description button, before making your **O'NET Code** selection. <u>Be sure to view the description of your selection before making a final decision</u>. **O'NET Codes** are usually 10 years old. If you cannot find an **O'NET Code** you like go to <a href="http://www.onetonline.org/">http://www.onetonline.org/</a> and copy and paste the code you like into the **O'NET Code** panel.

Click on your selection then click on Choose Code and then click on Description.



The program description will display to verify the selection.

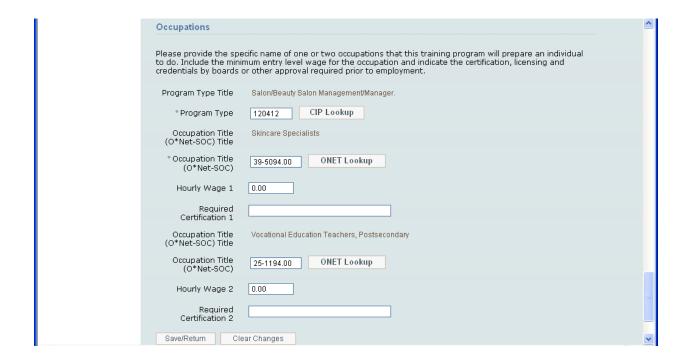


If you type in a word that does not apply to the **O'NET** Codes, the following message will display



Your selection is populated in the **O'NET Title** area.

This is what a completed page looks like. You can select up to two **O'NET Codes**.

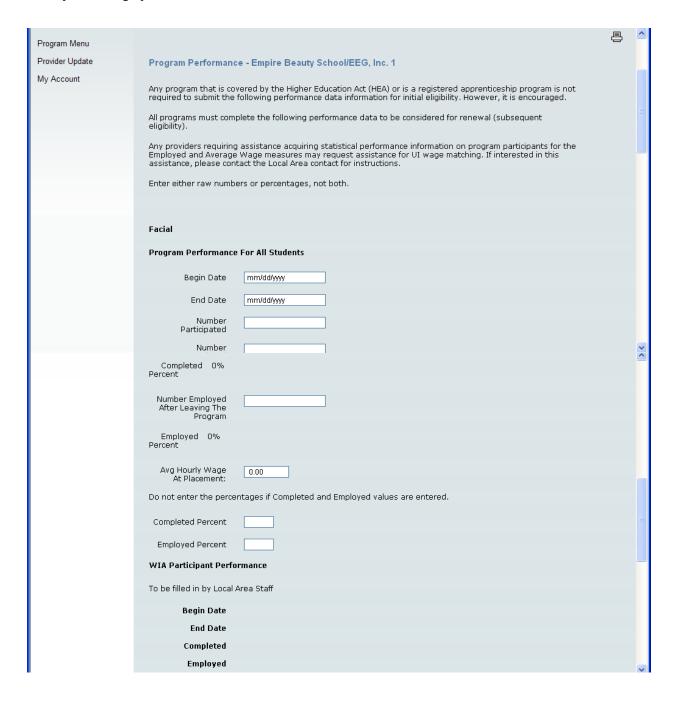


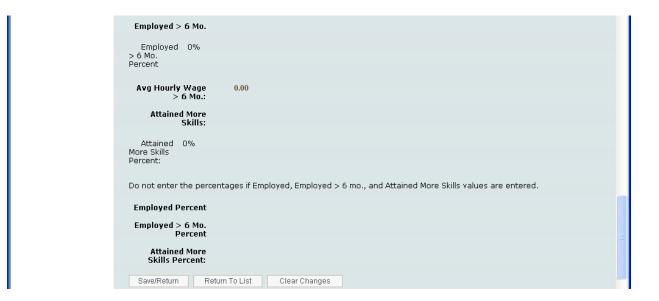
Click on Save/Return to display the **Program Performance** page.

Save/Return and Return will take you back to the **Provider Program**s list page.

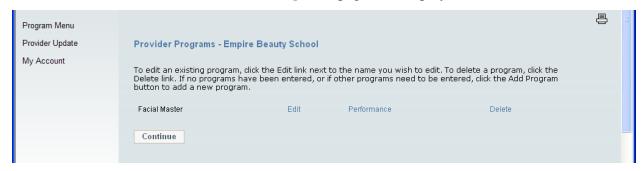
The Program Performance page displays. DES is not tracking this information at this time. Entering this informational is optional for providers.

Program Performance is program specific. Providers document program participants success by indicating the number of students who attended the program, how many completed the program, and how many participants were gainfully employed and at what hourly rate of pay.





# Click on Save/Return and the **Provider Programs** page will display.



# Since this is a new provider, only the one program displays.

If this was an existing provider and the provider was adding new programs to this location the screen would display all provider programs approved at this location and their status.



Notice the panels at the bottom of the page now display an Add Program, Return to Menu, and View Approval options.

Click on the Continue button where the Facial Master is displayed to display the **ETP New User Message**.

## ETP New User Message will display.

This page notifies new providers that their account (Username and Password) must be approved before they are allowed to update their provider information. The initial approval of a provider account is **NOT** approval for the Eligible Training Provider List (ETPL); it is approval for the provider's Username and Password only. **Account approval allows providers edit their provider record and program information, prior to being approved as a provider.** 

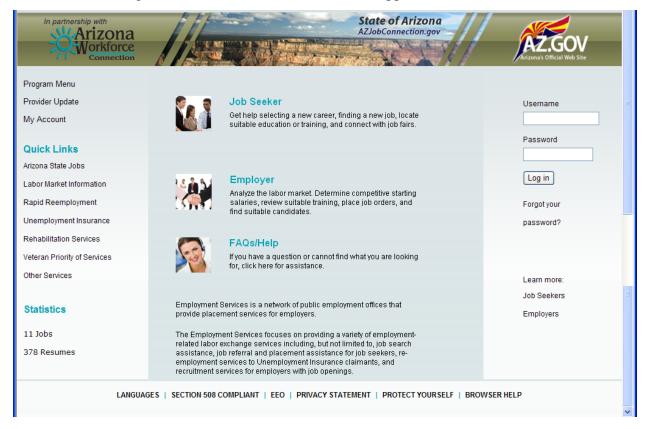
After required documents are received, the provider record is approved by the ETP State Administrator, a system-generated-e-mail is sent to the e-mail address entered on the **New User Registration** page. After the provider record is approved, the program displays to the LWIA ETP Approver for review and submission to the LWI Board members for approval to be on the ETPL.



Click on the **Exit** button and the **Presentation/Home** page will display.

The **Presentation/Home** page.

Providers cannot log in until their account and record are approved



The **ETP Error** page will display if provider attempt to log in before their account is approved.



Providers have now completed the entire registration process for new providers or for adding a new location.

# ATTACHING TO AN APPROVED PROVIDER ACCOUNT



# **Chapter 5 Attaching to an Approved Provider Account**

Before beginning, new users need to have their training institution's 9-digit **Federal Employer Identification Number (FEIN)** and the phone number for the location they want to associate with (your accounting department can provide the FEIN).

Additional users can be added to existing records in AJC/ProviderLink, if the training provider wants staff to manage and update provider programs or provider's institution information.

### Be sure to write down your new Username and Password.

From the **Presentation/Home** page (<u>www.azjobconnecton.gov</u>) move your cursor to **highlight**:

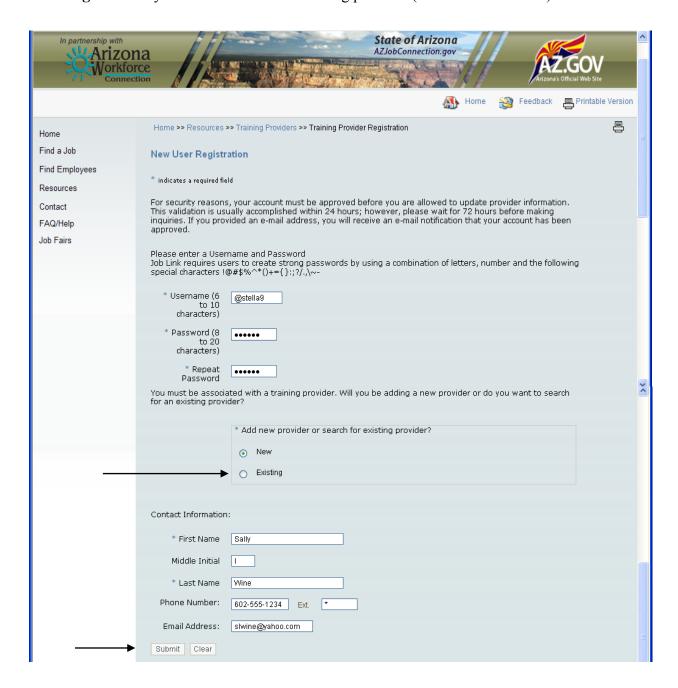
- Resources
  - Training Providers
    - Training Provider Registration, then after highlighting click on this link



The **New User Registration** page will display.

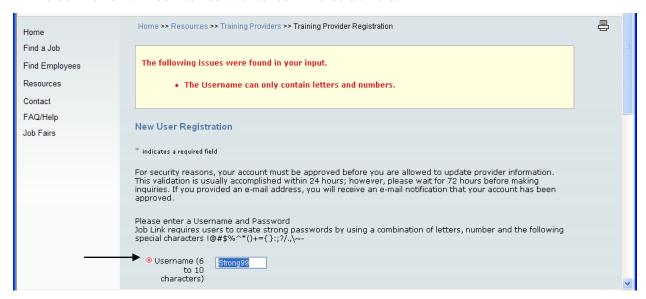
## **New User Registration** page displays.

On the **New User Registration** page, new users must create a Username, Password, provide contact information, and indicate they are associating with an existing provider by selecting "**Existing**" for the system to search for an existing provider (do not select "New").



Required fields are marked with an asterisk. If you do not complete all required fields and you click on the submit button, you will receive a red text submission error message that will display at the top of the page.

All fields in error will be marked with a red x inside a circle.



If you receive a submission error, you will not be able to proceed until all required fields have been completed. Tab to the field in error and enter the correct information.

Click on Submit to display the **Existing Provider Search** page.

The **Existing Provider Search** page displays.

On this page you enter the training providers 9-digit FEIN.



After entering the FEIN on the Existing Provider Search page, a page will display with providers locations and a phone number associated with that FEIN.

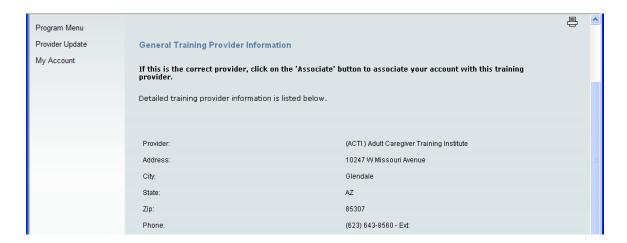
# Existing Provider Search page displays.



Click on provider name not phone number.

Based on the phone number, select the location that you want to be associated with by **clicking on the provider name.** 

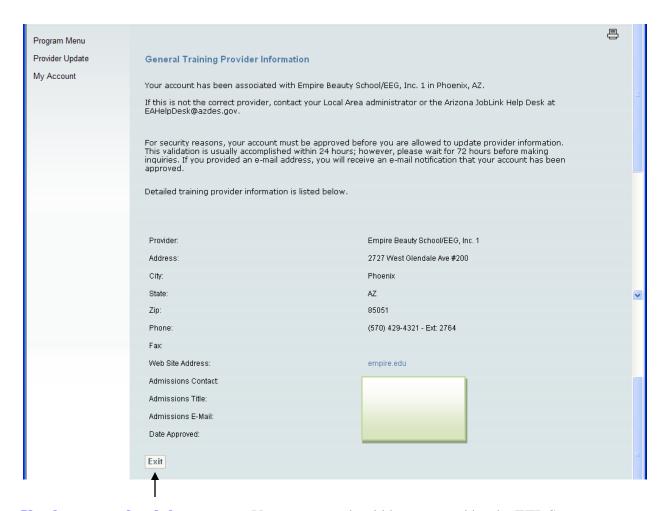
The **General Training Provider Information** page will display so you can verify this is the location of the institution you want to association with. If it is, click "Associate" at the bottom of the page.





Next, information will display confirming your association with this provider location.

If this is not correct, contact the EA Help DeskEAHelpDesk@azdes.gov or call 602-542-2460



You have completed the process. Your account should be approved by the ETP State Administrator within 24 hours, but please wait for 72 hours before making inquiries. A system-generated e-mail will be sent to the new user at the e-mail address entered, notifying them that their new user account has been approved.

# Click on the Exit button to display the ETP New User Message.

### ETP New User Message will display.

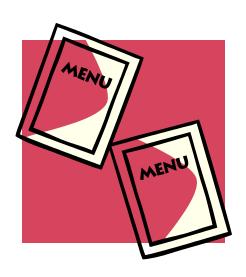
This page notifies new users that their account must be approved before they are allowed to update provider information.

Once the account is approved by the ETP State Administrator, a system-generated-e-mail is sent to the e-mail address entered on the **New User Registration** page.



Click on the **Exit** button and the **Presentation/Home** page will display.

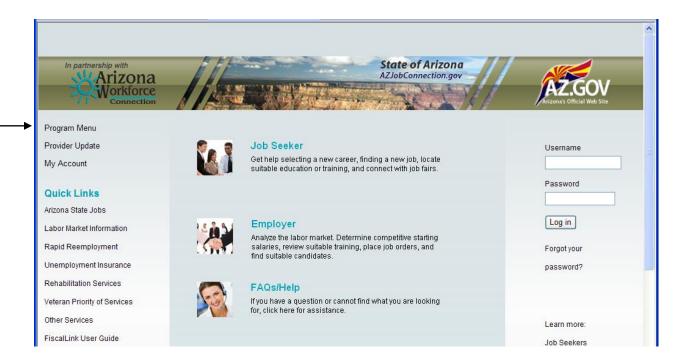
# **PROVIDER MENU**



## **Chapter 6 Provider Menu**

After becoming an approved provider, the **Provider Menu** page becomes the new default **Presentation/Home** page for providers.

On the **Control Panel** the links are specific to providers.



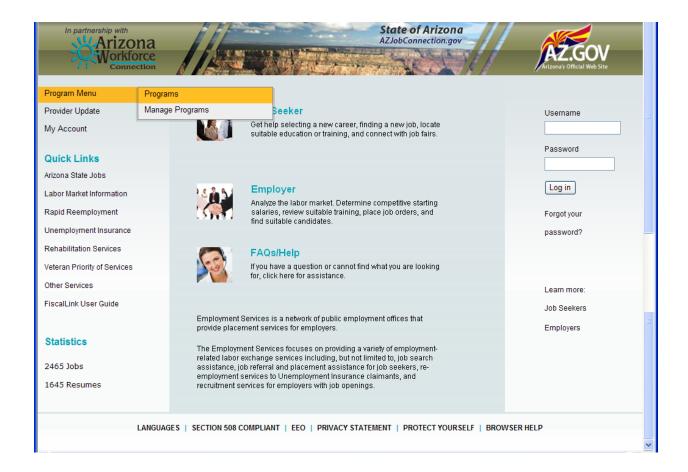
The **Provider Menu** lets providers manage their account, record and programs:

- Training Provider Detail page
- Eligibility page
- Debarment page
- Institution Info page
- Provider programs
- My Account User contact information
- Program Description
- Program Performance

The difference between Programs and Manage Programs is on the Programs page you can Edit, Delete, and Add a Program. On the Manage Program page you can sort programs by name, WIA status, see the programs expiration date as well as edit program information.

Place your pointer over **Program Menu**, to highlight **Program**; do not click on anything yet.

• **Program** and **Manage Programs** display.



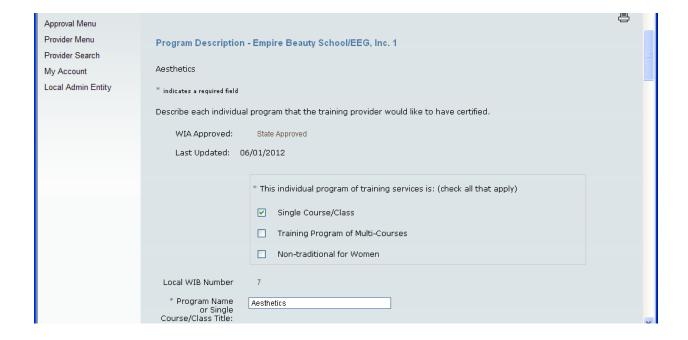
Click on the **Programs** link. This takes you to the **Provider Programs** page where all of the provider's programs will be listed.

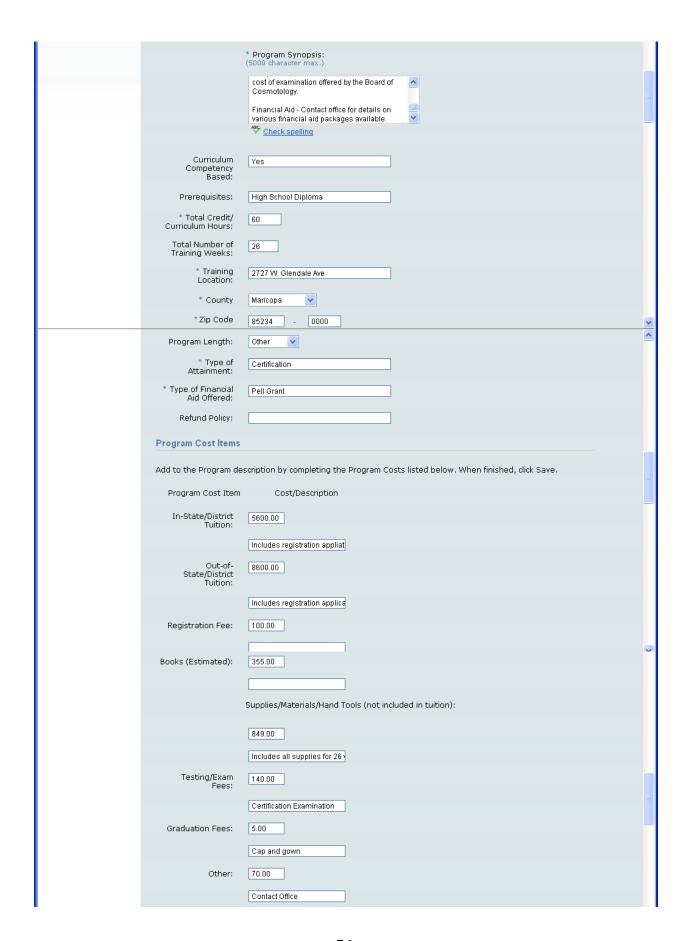
Providers can edit, update, add, or delete program information from this page.

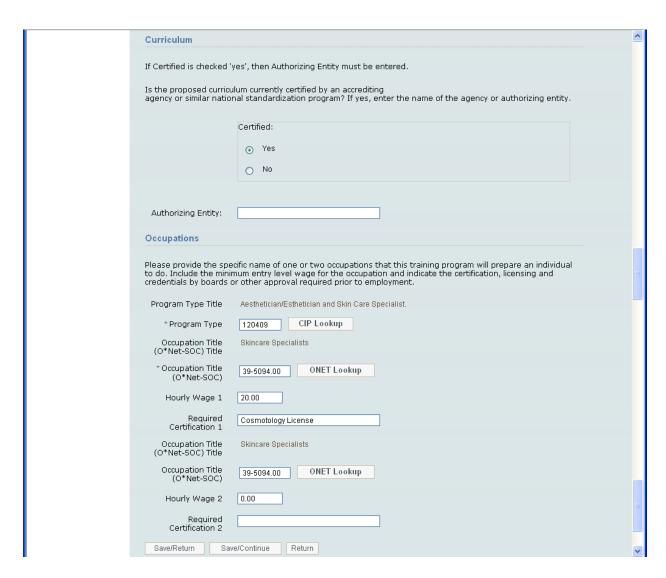


Click on Edit and the **Program Description** page displays. Whenever any changes are made to an existing program (edits, deletes, or updates). A system-generated e-mail is sent to the user's e-mail address, the Local Area Approver, and the Employment Administration (EA) Help Desk,

You can edit program information on the **Program Description** page.

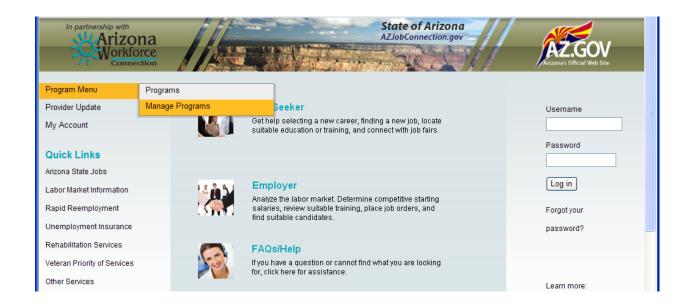






Click on Return to display the **Provider Menu**.

From the Provider Menu, click on Manage Program



## The **Manage Program** page displays.



The **Manage Programs** page provides functionality for providers to manage the status of their programs. The **Manage Programs** page has three columns:

- o Program Name Provider program title
- WIA WIA approval status
- Date Program approval date

The column headings are sortable and can be reversed by clicking the column heading. The arrow next to the column heading indicates how programs are sorted and the sort direction. The arrow next to the column heading "Program Name" indicates the sorted direction. To sort a column, click the column heading.

For example, if you have multiple programs but want to view only those programs that are not WIA approved, click the WIA column heading and the column will sort by "No" and "Yes" indicating WIA Approved or not WIA Approved. If you want to view programs for which eligibility will soon expire, click the Date column to sort the programs by approval date.

- If the program has "NO" in the WIA column and a date in the Date column, the program
  may have been either not approved, or Denied. If the program is Denied, the local and
  ETP State Administrator denied the program because it did not meet the WIA program
  eligibility requirements. The date in the date column is the status change date which is the
  date the program was denied.
- 2. A program can also be removed. If the program is "Removed", the local **and** ETP State Administrator removed the program from the ETP list because the eligibility expired and the provider did not request that the program be renewed. The date in the date column is the status change date which is the date the program was removed.
- 3. If the program has "YES" in the WIA column and a date in the Date column, the program is approved. The date is the date the program was approved. Eligibility expires one year from the approval date.
- 4. To view the status of the program, click the "YES" or "NO" link in the WIA column. The **Program Description** page displays with full program description.

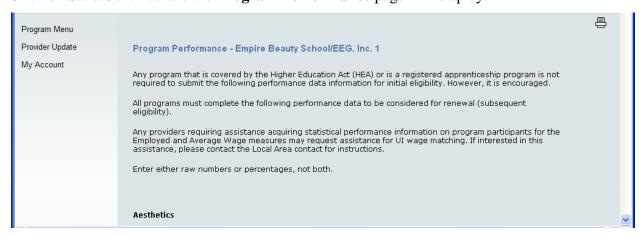
## **Program Description** page displays.



On the **Program Description** page you can make changes to your program description, cost, tuition, prerequisite requirements, WIA selection, O'NET Code, CIP Code, etc. Click on Save/Return and you will return to the **Manage Program** page.



## Click on Save/Continue and the **Program Performance** page will display.



From the **Program Performance** page both the Save/Return and Return To List buttons return to the **Provide Program** list.



We started with the **Management Program** page but end with the **Programs** page.



Click on Program Menu to return to the Provider Menu.



Providers can continue to manage their accounts, records and programs from this menu.

## **PROVIDER UPDATES**



## **PROVIDER UPDATES**

From the **Provider Menu** the follow links display.



The **Provider Update** link provides access to the following pages so they can be updated:

- Provider Details
- Eligibility
- Debarment
- Institution Info

These are the same pages providers completed to create a provider record to become an approved training provider on AZ Job Connection ProviderLink.

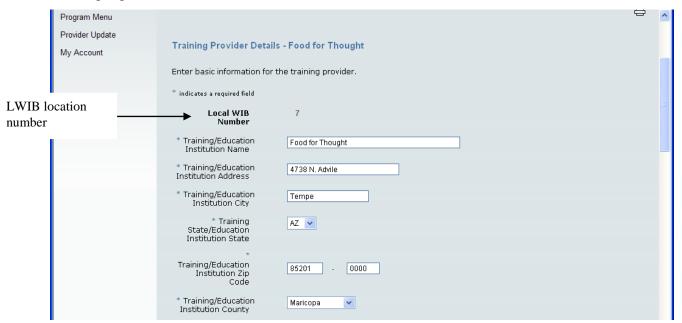
### TRAINING PROVIDER DETAILS

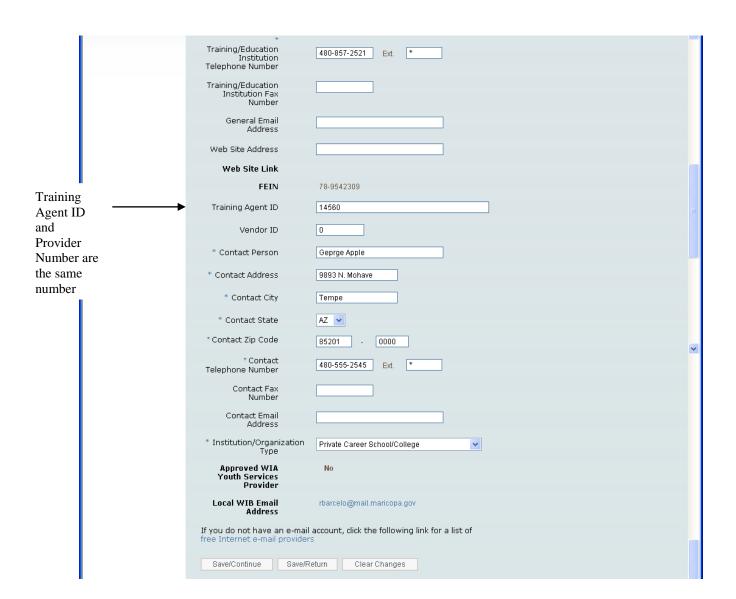
Now that the provider is approved when the **Training Provider Detail** page displays, it will include the the Training Agent ID number which will be the same as the Provider Number. Providers can also view the assigned Local Area Workforce Investmest Board (LWIB) location number at the top of the page and at the bottom of the page the Local Workforce Investment Area (LWIA) contact person e-mail address.

## Training Provider Detail page after provider is approved includes the

- LWIB area number
- Training Agent ID number

The Provider Number is assigned by the system but does not displayed on this page. It displays on the ETP LWIA and State Administrator approval menus and is the same number as the Training Agent ID number.

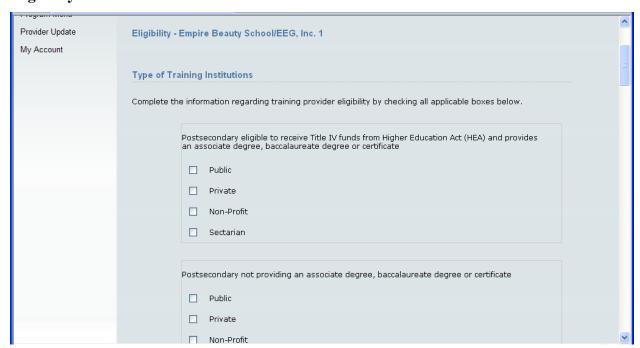




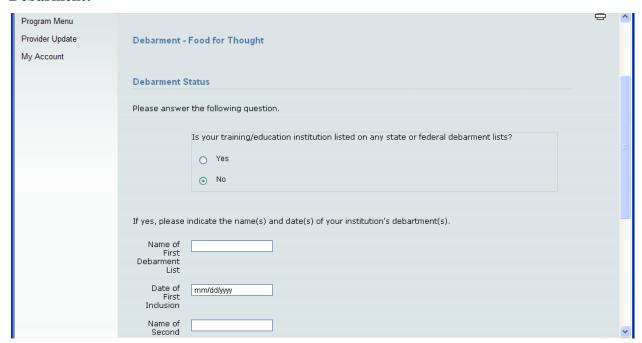
Following is a sample of the pages that will display that can be edited. These pages were previously reviewed.

- Eligibility
- Debarment
- Institution Info

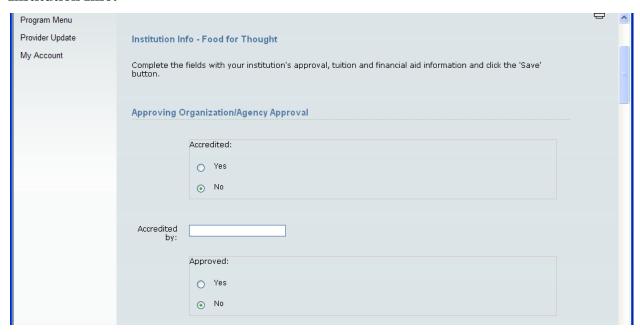
## Eligibility:



## **Debarment:**



## **Institution Info:**



Click on Save/Continue at the bottom of the **Institution Info** page to return to the **Provider Programs** page.



## Provider Programs page.



Click on Return To Menu to return to the **Providers Menu** page.

## ELIGIBLE TRAINING PROVIDER MY ACCOUNT



## ELIGIBLE TRAINING PROVIDER - MY ACCOUNT

From the Provider Menu highlight and click on Eligible Training Provider – My Account.

**My Account** does not have any flyouts. The **My Account** links on the **Control Panel** and on the page are the same.



From the **Eligible Training Provider – My Account** page, account information displayed is associated with the username and password used to log into the training provider account.

Users can edit user information or create an e-mail account. Usernames are permanent, so if an employee leaves or takes a new position the username remains, but the password can be reset.



Click on Save/Continue to save your changes. You will return to the **Provide Menu** page.

## ADD, EDIT, OR DELETE PROGRAMS



## ADD, EDIT, OR DELETE PROGRAMS

From the Provider Menu, click on Programs to return to the Providers Program page,



The **Provider Programs** page displays. This is where you can edit or delete existing programs or add additional programs to submit for approval.

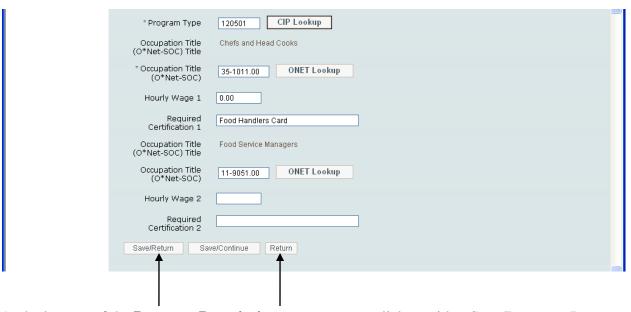


To edit and existing program, click on the Edit link on the **Provider Program** page and you will display the **Program Description** page.

The **Program Descrption** page displays. You can edit all informaltion on this page.



After completing your edits, at the bottom of the **Program Description** page, click on Save/Continue to display the **Program Performance** page.

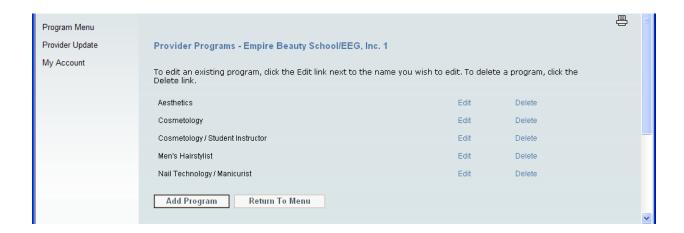


At the bottom of the **Program Description** page, you can click on either Save/Return or Return, to return to the list of programs.

**Program Performance** page display. It is optional for Providers to complete this page at this time. The information will display to the public if performance data is entered.



Click on either Save/Return or Return To List to display the list of provider programs.



Repeat the process for all programs that require editing or deleting.

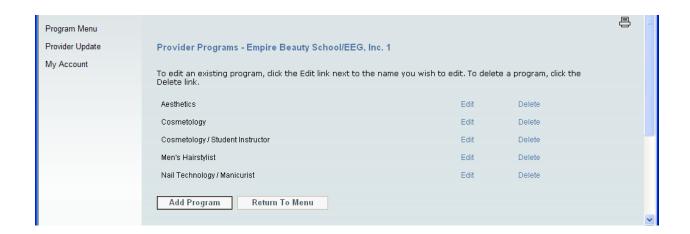
A system-generated e-mail is sent to the user's e-mail address, the Local Area Approver, and the Employment Administration (EA) Help Desk, whenever any changes are made to an existing program.

## ADD A NEW PROGRAM

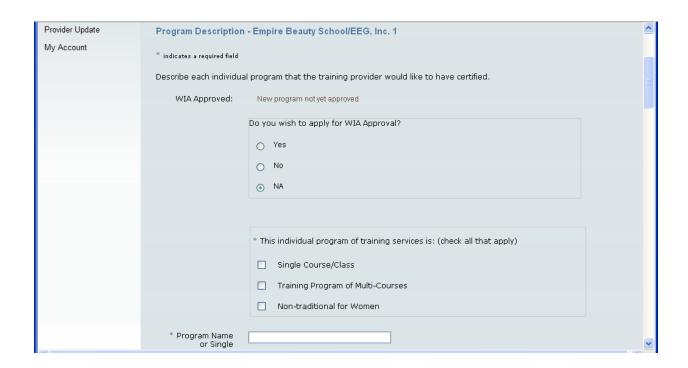
To add a new program form the **Program Menu** select **Programs** to display the **Provider Programs**.



The **Provider Programs** list displays. Click on the **Add Program** button at the bottom of the page. This will display the **Program Description** page.



A blank **Program Description** page display.



Enter the new program information. You will be required to complete this page before moving to the **Performance Description** page, which is optional.

Click on Save/Continue and your program will be sent to the LWIA ETP Approver for your area for review and approval by the LWIB Members and your will display the **Program Menu** page.

Approval can take up to 30 days. Local Workforce Investment Board (LWIB) members meet once a month. If your program is submitted right before the Board meeting, your program can be approved within three days. If you submit your program right after the LWIB meets, it can take up to 30 days.

NOTE: The Mohave/La Paz LWIB only meets once every quarter (4 times a year) so it could take our Board longer than 30 days depending when the program has been submitted within that quarter.

Contact your LWIA ETP Approver for all program questions.

Click on **Return to Menu** to display the **Provider Menu** page.

## Provider Menu displays.



From the **Provider Menu** page click on **Programs**.

## **EDIT A PROGRAM**

The **Provider Programs** page displays. This is where you can edit or delete existing programs or add additional programs to submit for approval.

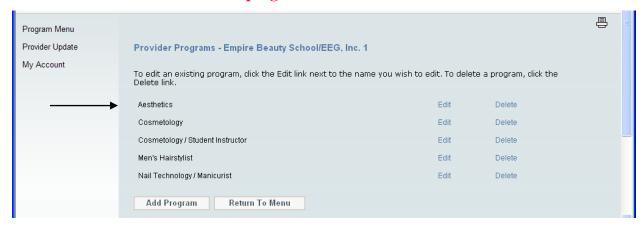


To edit and existing program, click on the Edit link on the **Provider Program** page and you will display the **Program Description** page.

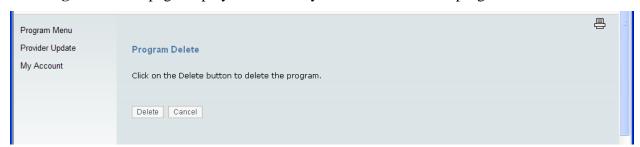
## **DELETE A PROGRAM**

If you choose to delete a program click on Delete next the program you want to delete.

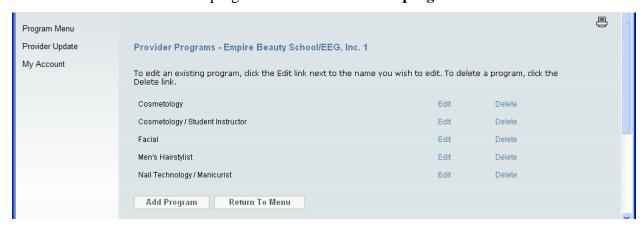
## Deleted programs cannot be retrieved.



The **Program Delete** page displays to confirm you want to delete the program.



Click on Delete button and the program is removed. Deleted programs cannot be retrieved.



Click on **Program Menu** and <u>log off</u> to return to the **Presentation/Home** page. You may need to open a new Browser to return to the **Presentation/Home** page.

Any changes made in AJC generates an e-mail to the user, LWIA ETP Approver, and EA Help Desk. Here is a sample of what the AJC system-generated e-mails look like:

## **Program Update:**

## **Program Deleted:**

## **Program Performance Added:**

## **New Provider:**

\*\*\* ETP State Admin Provider Approval \*\*\* Provider: Hogan School of Real Estate, inc Program: Username: <a href="mailto:SBufford@azdes.gov">SBufford@azdes.gov</a> User Type: State Admin Name: Sandra Bufford Phone: 6025426325 Email: <a href="mailto:SBufford@azdes.gov">SBufford@azdes.gov</a> -------------------------\*\*\* Provider Approval \*\*\* The State Administrator and your Local Area Administrator have approved your request to be added to the approved provider list.

# HOW TO SEARCH FOR A PROVIDER OR PROGRAM

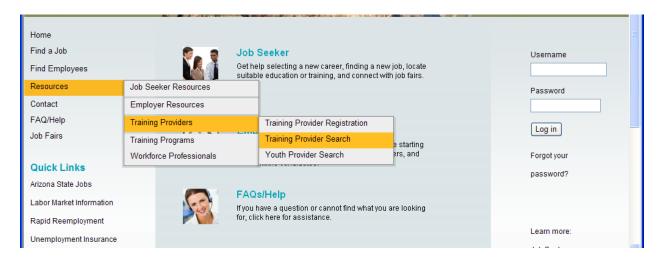


#### HOW TO SEARCH FOR A PROVIDER OR PROGRAM

From the **Presentation/Home** page, students, WIA and TAA participants, and the public will follow this process to search for training providers and/or training programs.

From the **Presentation/Home** page select:

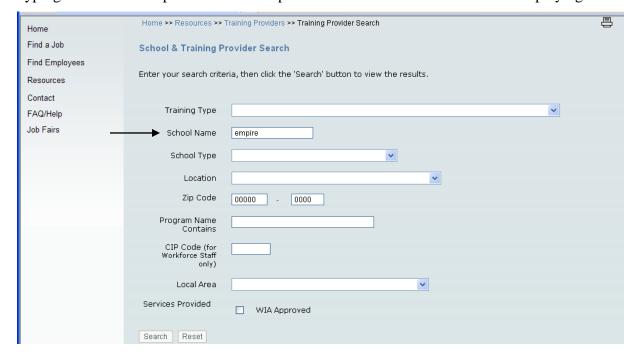
- Resources
  - o Training Provider
    - Training Provider Search and click on this link.



#### The School and Training Provider Search page displays.

Students enter specific information in the field of their choice to search for a training provider.

Typing errors and misspelled words will prevent the correct information from displaying.



Students can search using any of the following search criteria:

- School name
- School type
- Zip Code
- CIP Code
- Program Name Contains, etc.
- Leave blank to display all providers

If a student does not enter any search criteria, all providers will display in alphabetical order.

The Reset button clears any search information entered. Click on the Search button at the bottom of the page to display the information selected.

It is the responsibility of the providers to check their provider and program information to ensure it is current and displaying correctly to the public.

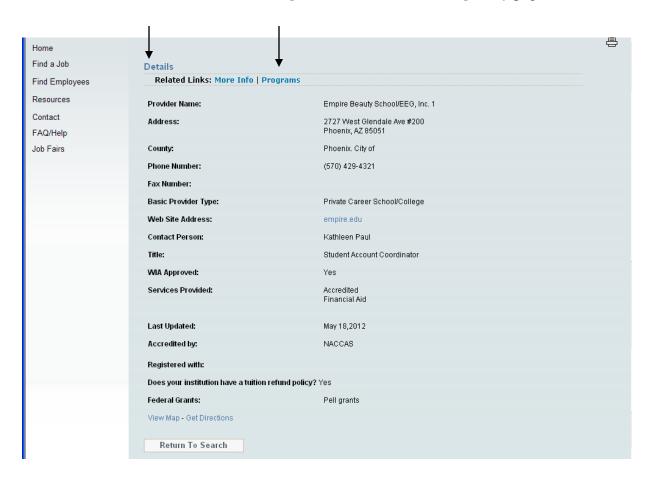


If the student finds a school they like, they click on the provider name (this search was by training provider name).

Click on the name of the provider to display the provider **Details** page:

The **Details** page displays.

This information comes from the Training Provider Details and Eligibility pages.



Click on **Program** to display all the programs this provider offers.



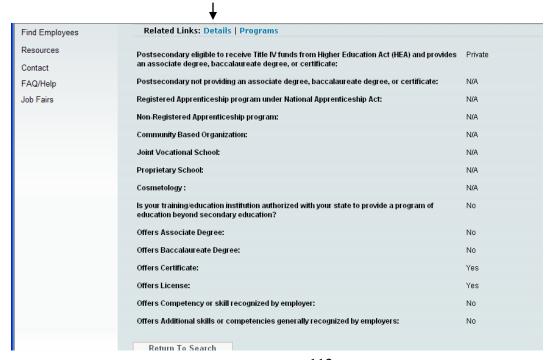
Provider **Programs** display. All approved programs associated with that provider, including their WIA Approval status and Classification of Instructional Programs (CIP) Code from the **Program Description** page display.



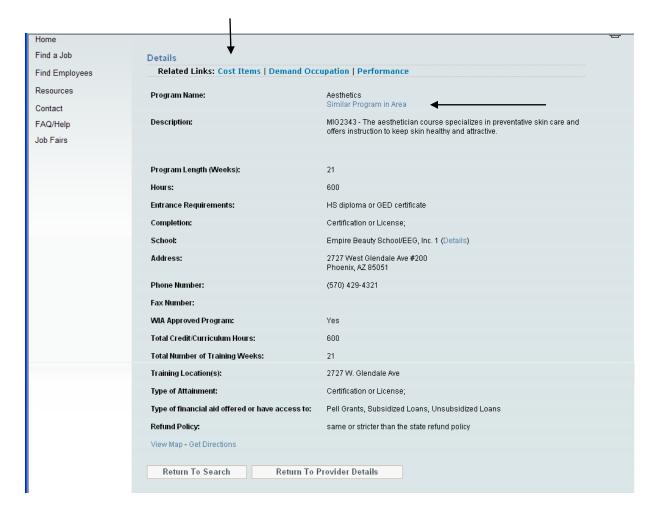
From the Programs page, under Program Name, click on the program of choice to display the **Detail** page. This will display different options (see the page 107 -**Details**).

#### Click on More Info.

The **More Info** page displays. This information is from the **Institution Info** page. The type of institution the provider is, private, public, joint vocational, etc. Click on **Details**.



The **Details** page displays with program and contract information. If you have additional information that you cannot fit into one of the panels, on the **Program Description** page, enter the information in the Program Synopsis panel, you have 5,000 characters in this area. You can enter program cost, details about additional fees; explain policy, etc. You can also get to this page by click on the program name.



From the **Details** page click on the "Similar Programs in Area" link to view programs of the same type.

Click on **Cost Items** to display the cost of the program.

The **Cost Items** page displays. This information also comes from the **Program Description** page. Click on the **Demand Occupation**.



The **Demand Occupation** page displays. This information is also from the **Program Description** page.



Students see the types of occupations the program will train them for and the average hourly wages to be earned in these occupations/jobs. Here is the link for the Bureau of Labor Statistic for wage information. <a href="http://www.bls.gov/home.htm">http://www.bls.gov/home.htm</a>. Click on **Performance**.

The **Performance** page displays. This information comes from the **Program Performance** page. DES does not track this information at this time, but it is optional for providers to complete. Information entered will display to the public.



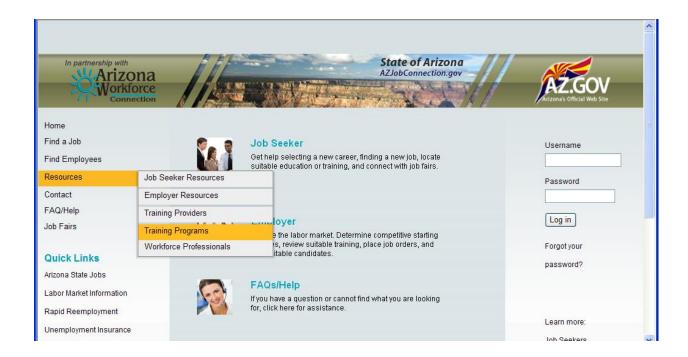
Click on the **Return To Provider Details** button to return to the **Details** page or **Return To Search** page to start a new search.

On the **Control Panel**, click on the **Home** button to return to the **Presentation/Home** page.



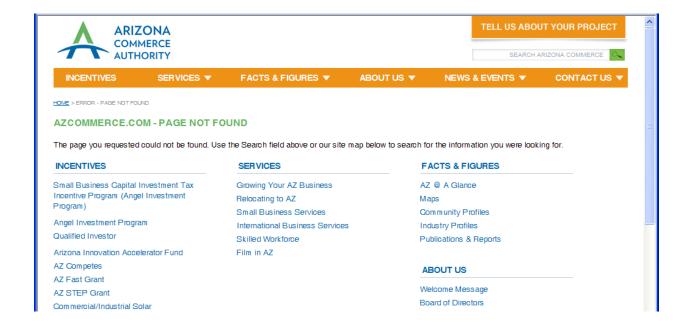
#### Presentation/Home page display.

Highlight the **Resource** link highlight and highlight and click on **Training Programs**.



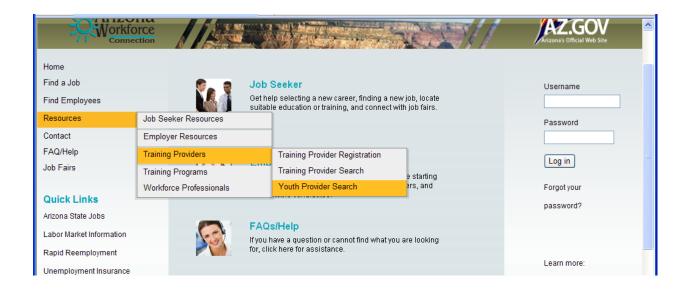
The **Training Programs** link flows out of the AJ Job Connection application to outside training programs. This is where the public accesses additional training information.

Below is the page that currently displays.



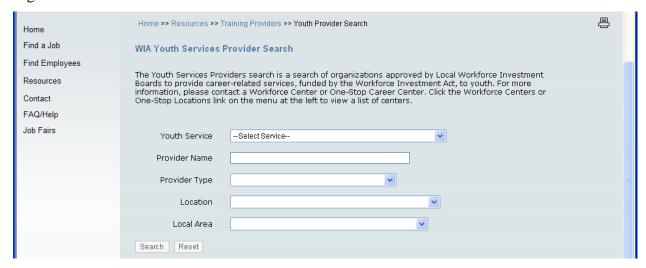
Click on the back arrow on the URL to return to the Presentation/Home page.

Highlight Resources, Training Providers and highlight and click on Youth Provider Search.



The WIA Youth Services Provider Search page displays.

**DES** providers will not be using this page at this time. Return to the Presentation/Home Page.



This completes the review of the provider pages.

Next we will see how providers and their program are approved by the LWIA ETP Approvers and ETP State Administrator.

# PROVIDER AND PROGRAM APPROVAL PROCESS VIEW ONLY



# **Chapter 7 ETP State Administrator Program Approval Process**

#### **Chapter 8**

#### **Chapter 9 This is Informational only.**

From the **AZ Job Connection ETP State Administrator Approval Menu**, providers pending approval, new users accounts, and provider programs display in the following queues:

- Pending Initial Providers new providers seeking approval
- Pending Initial Programs approved programs seeing ETP State Administrator approval
- Pending New Users new users and new users associating with existing providers seeking approval



No Pending Subsequent Programs	Approved Subsequent Programs
Programs whose subsequent eligibility is due for approval.	Programs that have had their subsequent eligibility approved by the State.
No Eligibility Expiration Notifications	Approved Users
Approved programs that are within 45 days of their subsequent eligibility renewal.	Users that have been approved to use the ETP system.
* Pending New Users *	* Pending Denied *
New users awaiting approval to use the ETP system.	Programs or providers that did not meet criteria for approval.  May be eligible for reapplication in 6 months.
Denied Users	Removed Programs/Providers
Users that have been denied access to the ETP system.	Programs or providers that no longer exist, have asked to be removed, or need to be removed for other reasons.
Provider Menu	
Menu containing Provider Search, General Information, Provider Details, Eligibility, Debarment, New Institution QA, and Program Details.	

#### **Chapter 10 Provider and Program Approval Process**

Existing providers and their programs converted to the new AJC system automatically. Providers should review their training provider detail information and program to ensure all information converted and converted correctly.

Providers register by creating a new provider account (Username and Password) and entering their initial provider information (complete training provider detail, eligibility, debarment, institution info pages) into AJC to create a record. Then providers add one program.

The new provider record displays in the AZ Job Connection ETP State Administrator **Pending Initial Providers** queue. Pending approval, the ETP State Administrator requests the following documents while reviewing the training provider's record. **NOTE**: Each provider location requires an account and training provider record and one program but requested documents are for the corporate level and not required for each provider location.

- 6. Current license from appropriate Arizona licensing authority.
- 7. Certificate of Liability Insurance naming Arizona Department of Economic Security (ADES) as Certificate Holder with a \$2 million General Aggregate Limit and ADES named as additional insured. The mailing address is P.O. Box 6123, S/C 920-Z, Phoenix, AZ 85005- Attention ETP State Administrator.
- 8. Results from the latest financial audit or a cover letter from the last financial review.
- 9. Student grievance policy.
- 10. Student refund policy and procedures.

The approval of a new provider record at this level is pending approval to display in AJC as a training provider. The ETP State Administrator approves the provider account and records while the program is pending approval with the LWIA and LWI B members, including WIA Approval.

Once the provider account, record, and their one initial program are approved, a system-generated e-mail notifies the provider they have been approved. The provider and the program displays in AJC for the public to view. Thereafter, the provider can add additional programs.

Training providers are only denied, as a provider, only if they are not in compliance with the training provider assurances.

A training provider can be approved as a provider and have their programs denied by the local area.

When a WIA Approved provider is denied or removed, if the provider has any WIA-approved programs, the status of the programs is set to non-WIA-approved.

Once denied, providers cannot reapply to be on the ETLP for six months.

## How to Reset your Password



#### HOW TO RESET YOUR PASSWORD

Follow these instructions to reset your Password.

If you need your **Username only**, you can contact the ETP State Administrator at:

• <u>SBufford@azdes.gov</u> or (602) 542-6325

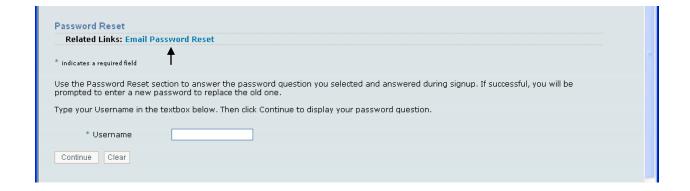
If you need additional assistance resetting your **Password**, contact the EA Help Desk at:

• <u>EAHelpDesk@azdes.gov</u> of (602) 542-2460.

From the Presentation/Home page (<u>www.azjobconnecton.gov</u>) click on "**Forgot your** password?"

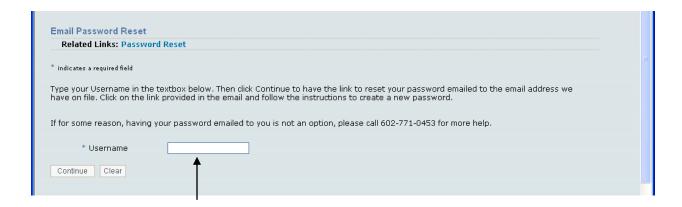


From the Password Reset page, click on **Email Password Reset** – this is required because Providers and LWIA ETP Approvers do not have a password question.



**Email Password Reset** will display at the top of the page.

Enter your Username in the panel. If you do not know your Username, the ETP State Administrator can provide it to you, but not the Password.



Click on Continue and the system will automatically e-mail a link that takes you to the page in AJC where you can enter a new Password to reset your password. The e-mail will be sent to the e-mail address associated with the Username. If you need to change the e-mail address, contact the EA Help Desk before you start this process.



The message looks/reads like this:

Your password for the AZ Job Connection website has been reset.

Please click on the link below to select a new password.

<a href="https://www.azjobconnection.gov/ders/ea/wcmrs/mn\_login\_fnc.cfm?v\_username=gcorson&v">https://www.azjobconnection.gov/ders/ea/wcmrs/mn\_login\_fnc.cfm?v\_username=gcorson&v</a>

Thanks, AZ Job Connection Support

If you do not receive the e-mail to reset your password within 15 minutes contact the EA Help Desk by e-mail or phone (see page 9). After you enter the new Password you will be logged in.

You must login a minimum of once every 30 days to keep your Password active.

## **PROVIDER TIPS**



#### PROVIDER TIPS

Here are some general tips and information to assist providers with maximizing search featured used by the public to find their institution(s) and programs.

#### **Provider Questions**

When entering the Zip Code, which should be	On the Training Provider Details page, use the
used the Zip Code for the Corporate location or	Zip Code that reflects the location of the
the Zip Code for the program location?	corporate office. On the Program Description
	page, use the Zip Code that reflects the
	location of the program. Select the Workforce
	area related to that program. If you are in
	Maricopa County and your Zip Code is 850
	select, The City of Phoenix as the Workforce
	area.
Can a non-WIA provider be listed in AJC?	Yes, any training institution licensed in the
	state of Arizona and meeting the state
	requirements can be listed in AJC.
I am a new provider, how long will it be before	Your first visit will be about one year from
I receive my first monitoring visit?	your approval date. This provides time for
	WIA or TAA participants to complete a
	program.

#### **Program Questions:**

I did a search and I cannot find my program from the "Search" page; why can't I find my program?	If you cannot find your program check the CIP and O'NET Code selected. If an incorrect code is used, the program will not display or display in the wrong category. Remove any number from the beginning of the title and use at least one word that represents the type of training category (i.e., computer, administrative). If you have combined locations you will need to create a new account and record for each location. It will take some effort, but it is worth it if the public, WIA, and TAA participants can find your programs. Have your training programs match your competitors so you will display along with them.
What is the benefit of selection Non-	There is no benefit other than to let women
Traditional for Women on the Program	know this training is non-traditional and
Description page?	women are welcome to participate.

#### **Program Questions (Cont...):**

Can program changes be made across the board instead of individual changes?	No, each change has to be made individually.
Can I add a Hyperlink to my program information?	No, this was tried and it does not work in AJC.
Is there a time limit for how long a program can be offered?	No, as long as the local area approves the program there is no time limit.
If I accidently delete a program what is the process to restore the program?	Unfortunately, once a program is deleted that program cannot be retrieved. Contact the ETP State Coordinator by e-mail to explain the program was accidently deleted. The ETP State Coordinator will notify the LWIA Approver so the program can be approved without going through the normal approval process.
Can providers review their approval or program status prior to approval?	This is a two-part question. No, if you are a new provider and your provider account and record have not been approved you cannot see your status. Yes, if you are approved you can view the program status from the Provider Menu> Programs or Manage Programs link.
If I am approved as a provider, but my programs are not approved, what should I do?	Contact the LWIA Approver. The e-mail address is at the bottom of the Training Provider Details page.
If a provider makes a change to their program, do these changes have to be approved before they display in AJC?	Yes. The provider, LWIA Approver and EA Help Desk receive a system-generated e-mail indicating the change and the program displays in the LWIA Approver Subsequent Pending queue for approval. The ETP State Administrator does not have to approve program changes.

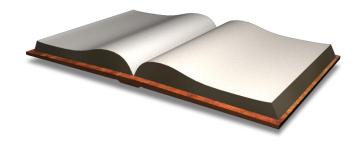
#### **General Questions:**

There is a four digit number on the Debarment Page that look like this 1359. What is that number	If you see a number on the Debarment Page, it is the program number that transferred over from ArizonaHeat. It has no value in AJC and should be deleted.
A number is in front of my program title that looks like this – MG5248. What is this number?	This is your Provider Number that transferred over from ArizonaHeat. AJC assigned a new provider number so you should remove this number.
How are the Training Agent ID # and Vendor # used?	The Training Agent ID number is the same as your Provider Number and the Budge Unit uses the Vendor Number for payment purposes.

#### **General Questions (Cont...)**

How do I change my e-mail address?	Providers have e-mail account in three places:
110 W do 1 change my c man address.	1. Primary person on the account when
	the provider created an account and a
	training record.
	2. Training Provider Detail page
	3. Program Description page.
	To change the e-mail address on Account, go
	to the My Account page.
	For Account 2 go to the Provider Update page.
	For Account 3 go to Programs or Manage
	Programs.

# PROVIDERLINK FIELD TABLES



#### **Chapter 12 Training Provider Field Tables**

#### FIELDS FOR TRAINING PROVIDER DETAILS

Fields for Training Provider Details	
Field	Valid Entries
Local WIB Number	Display only; generated and displays after the page is saved. The Local WIB Number is generated based on the provider's zip code.
Identifier Number	Display only; generated and displayed after the page is saved. The Identifier Number (Provider ID) is a consecutive number generated by PROVIDERLINK. If the Training Agent ID and Vendor ID are not entered, PROVIDERLINK generates the same number for all three ID's.
Training/Education Institution Name	Text box; enter the name of the institution. Institution can (and often will) have more than one record in ProviderLink. Take care to use the name consistently. For example, if the name is Hamilton Area Community College, one record may read Hamilton ACC; another may read HACC, and another Hamilton Area Community College.
Training/Education Institution Address	Text box; enter the full address street address for the institution. This address is used by the public to map the location and get directions. P.O. Boxes cannot be mapped.
Training/Education Institution City	Text box; enter the city where the institution is located.
Training/Education Institution State	Dropdown; select the state where the institution is located from the dropdown.
Training/Education Institution Zip Code	Text box; enter the zip code of the institution.
Training/Education Institution County	Dropdown; select the county where the training institution is located.
Training/Education Institution Telephone Number	Text box; enter the telephone number for the institution.
Training/Education Institution Fax Number	Text box; enter the fax number for the institution.
General Email Address	Text box; enter an email address to which the public can address general information inquiries. Not a required field.
Website Address	Text box; enter the website address for the institution. Not a required field.
Website Link	Display only. If a website address is entered, the URL displays as a link when the page is saved.

Fields for Training Provider Details	
Field	Valid Entries
FEIN	Text box; enter the FEIN (Federal Employer
	Identification Number) for the institution.
Training Agent ID	Text box; enter the Training Agent ID. If the Training
	Agent ID field is not entered, PROVIDERLINK will
	assign the Training Agent ID when the page is saved.
	(PROVIDERLINK generates consecutive Provider ID's
	for each record entered. The Training Agent ID and
	Vendor ID generated will be the same number as the
	Provider ID.) The Training Agent ID is entered on the
	Service Details page in ServiceLink.
Vendor ID	Text box; enter the Vendor ID. If the Vendor ID field is
	not entered, PROVIDERLINK will assign the Vendor
	ID when the page is saved. (PROVIDERLINK
	generates consecutive Provider ID's for each record
	entered. The Training Agent ID and Vendor ID
	generated will be the same number as the Provider ID.)
	The Vendor ID is used to identify Vendors in
	FiscalLink.
Contact Person	Text box; enter the full name of the contact person.
Contact Address	Text box; enter the full address of the contact person.
Contact City	Text box; enter the city where the contact person is
	located.
Contact State	Dropdown; select the state where the contact person is
	located from the dropdown.
Contact Zip Code	Text box; enter the zip code of the contact person.
Contact Telephone Number	Text box; enter the telephone number for the contact
C + F N I	person.
Contact Fax Number	Text box; enter the fax number for the contact person.
Contact Email Address	Text box; enter an email address for the contact person.
Institution/Organization Type	Dropdown; select an option to indicate the type of
	institution. Options are:
	Charitable/Egith Daged Organization
	Charitable/Faith-Based Organization Public Community/Technical School/College
	College/University (Four Year)
	Community-Based Organization
	Employer
	Government Agency
	Labor Union
	Private Career School/College
	Private Corporation
	Other
Approved WIA Youth Services	Select Yes or No.
Provider	

#### FIELDS FOR [PROVIDER] ELIGIBILITY

Fields for [Provider] Eligibility	
Fields	Valid Entries
Postsecondary eligible to receive	
Title IV funds from Higher	
Education Act (HEA) and provides	
an associate degree, baccalaureate	
degree, or certificate	
Postsecondary not providing an	Checkboxes; check all valid options. Options are:
associate degree, baccalaureate	
degree, or certificate	Public
Registered Apprenticeship Program	Private
Under National Apprenticeship Act	Non-Profit
Non-Registered Apprenticeship	Sectarian
Program	
Community-Based Organization	
Joint Vocational School	
Proprietary School	
Other (Identify Below)	
Other (Please specify if selected	Text box; enter a description of the type of training
above.)	institution. Required if one of more of the checkboxes
	in Other is checked.
Associate Degree	
Baccalaureate Degree	
Certificate	
License	
Competency of Skill Recognized by	Select Yes or No for each type.
Employer	Select Tes of No for each type.
Additional Skills or Competencies	
Generally Recognized by	
Employers	
Other (Please see below.)	
Other (Please specify if selected	Text box; enter a description of the Other type of
above.)	Degrees Offered. Required if Other is Yes.

#### FIELDS FOR DEBARMENT

Fields for Debarment	
Field	Valid Entries
Is your training/education institution	Select Yes or No.
listed on any state or federal	
debarment lists?	
Name of First Debarment List	Text box; enter the name of the first debarment.
Date of First Inclusion	Text box; enter the date of first inclusion in the
	mm/dd/yyyy format.
Name of Second Debarment List	Text box; enter the name of the second debarment.
Date of Second Inclusion	Text box; enter the date of second inclusion in the
	mm/dd/yyyy format.
Name of Third Debarment List	Text box; enter the name of the third debarment.
Date of Third Inclusion	Text box; enter the date of third inclusion in the
	mm/dd/yyyy format.

#### FIELDS FOR INSTITUTION INFO

Fields for Institution Info	
Field	Valid Entries
Accredited	Select Yes or No.
Accredited By	Textbox; enter name of accreditation entity.
Approved	Select Yes or No.
Approved By	Textbox; enter name of approval entity.
Registered	Select Yes or No.
Registered With	Textbox; enter name of registration entity.
Licensed	Select Yes or No.
Licensed By	Textbox; enter name of licensure entity.
Does your institution have a tuition	Select Yes or No.
refund policy?	
Does your institution have access to	Select Yes or No.
or offer the following financial aid?	
Federal Grants	Select Yes or No.
List	Text box; list federal grants.
State Grants	Select Yes or No.
List	Text box; list state grants.
Local Grants	Select Yes or No.
List	Text box; list local grants.
Scholarships	Select Yes or No.
List	Textbox; list scholarships.
Fellowships	Select Yes or No.
List	Text box; list fellowships.
Training/Education Institution	Select Yes or No.
Grants	
List	Text box; list training/education institution grants.

#### FIELDS FOR PROVIDER MENU

Fields for Provider Menu		
Menu Link	Description	
Provider Update	Displays the first page of the provider record, editable. Use this	
	menu option to update the provider information.	
Manage Programs	Displays a list of programs with columns for Program Name, WIA	
	(Yes or No), and Date (Approval Date). Use this page to monitor	
	eligibility expiration dates.	
Programs	Displays a list programs with links for edit and delete. Use this page	
	to update program information, add new programs, or delete	
	programs.	
My Account	Displays the My Account page, editable. Use the page to your	
	account information up-to-date.	

#### FIELDS FOR PROVIDER PROGRAM

Fields for Provider Program	
Field	Valid Entries
WIA Approved	Display only; displays the status of the program.
Do you wish to apply for	Select Yes or No.
WIA Approval?	
Last Updated	Display only; displays date of last update to the program, not the
-	status. The date of state administrator approval displays on the
	Provider Programs page. Displays after the page is saved.
This individual program of	Checkboxes; check all that apply. Options are: Single Course/Class;
training services is: (Check	Training Program of Multi-Courses; Non-traditional for Women
all that apply.)	
Local WIB Number	Display only; displays after the page is saved. The Local WIB
	Number is generated from the zip code on the program.
Program Name or Single	Text box; enter the name of the program or course.
Course/Class Title	
Program Synopsis	Text box; enter a synopsis of the program.
Curriculum Competency	Text box; if the curriculum is competency-based, describe the
Based	competencies.
Prerequisites	Text box; enter or list the prerequisites.
Total Credit/Curriculum	Text box; enter the number of credit or curriculum hours.
Hours	
Total Number of Training	Text box; enter the number of weeks needed to complete the
Weeks	program/course.
Training Location	Text box; enter the street address of the training location.
County	Drop down; select the county where the training is located.
Zip Code	Text box; enter the zip code where the training is located.
Program Length	Drop down; select the program length. The program length indicates
	the type of periods for the training. For example, if the training is
	offered by the Semester, but takes two semesters to complete, select
	Semester. The total length of the training is indicated by Total
	Credit/Curriculum Hours and/or Total Number of Training Weeks.
	Options are Quarter; Semester; Trimester; and Other.
Type of Attainment	Text box; enter the type of attainment: diploma; certificate; ETC.
Type of Financial Aid	Text box; enter the type of financial aid for which this program is
Offered	eligible.
Refund Policy	Text box; enter a description of the provider's refund policy for this
	program.
<b>Program Cost Items</b>	
In-State/District Tuition	Text box; enter the cost.
[Description]	Text box; enter a description of the cost. If district, name the district.
Out-of-State/District Tuition	Text box; enter the cost.
[Description]	Text box; enter a description of the cost. If district, name the district.
Registration Fee	Text box; enter the cost.

Fields for Provider Program				
Field	Valid Entries			
[Description]	Text box; enter a description of the cost. If the fee is due for each			
	semester and the program is more than one semester, describe.			
Books (Estimated)	Text box; enter the cost.			
[Description]	Text box; enter a description of the cost. If the cost for books is for			
	one semester, and the program is more than one semester, describe.			
Supplies/Materials/Hand	Text box; enter the cost.			
Tools (Not Included in				
Tuition)				
[Description]	Text box; enter a description of the cost. List the supplies, materials,			
	and hand tools required and the student's estimated cost. If the cost			
	is for one semester, and the program is more than one semester,			
	describe. Include all costs: art supplies for art classes; fuel charges			
T-4:/E E	for truck driving; ETC.			
Testing/Exam Fees	Text box; enter the cost.			
[Description]	Text box; enter a description of the cost. Indicate when the testing			
	fees are due: before or after the training, and to whom they are paid.			
	For example, network administrator certification exams are			
	administered by a third party and the student is required to pay the			
Other	third party to take the exam.			
	Text box; enter the cost.			
[Description]	Text box; enter a description of the cost. List and describe any other			
	costs. If the cost for books is for one semester, and the program is more than one semester, describe.			
Curriculum	more than one semester, describe.			
Certified	Select Yes or No. If the curriculum is certified by an accrediting			
Certified	entity or national standardization program, select yes.			
Authorizing Entity	Text box; required if Certified is yes. Enter the name and/or			
Authorizing Entity	description of the entity.			
Occupations	description of the entity.			
Program Type Title	Display only; displays the CIP title after the CIP is selected.			
Program Type	Text box. Use the CIP Lookup button to search for and select the			
110811111111111111111111111111111111111	CIP. The CIP should be provided by the training provider.			
Occupation Title (O*Net	Display only; displays the O*Net title after the O*net is selected.			
SOC) Title	2 isplay only, displays are 3 incomes and 3 incomes selected.			
Occupation Title (O*Net	Text box. Use the O*Net button to search for and select an			
SOC)	occupation for which this program prepares the student.			
Hourly Wage 1	Enter the hourly wage for an entry-level employee in this occupation.			
Required Certification 1				
1	in this occupation.			
Occupation Title (O*Net SOC) Title	Display only; displays the O*Net title after the O*net is selected.			
Occupation Title (O*Net	Text box. Use the O*Net button to search for and select an			
SOC)	occupation for which this program prepares the student.			
Hourly Wage 2	Enter the hourly wage for an entry-level employee in this occupation.			

Fields for Provider Program			
Field	Valid Entries		
Required Certification 2	Enter a description of any certifications required to enter employment in this occupation.		

## **START**

# **LOGIN**



### LOGIN PROCEDURE

Open up the Internet and add the following link to the URL.

The following link/URL will take you to the AZ Job Connection Presentation Page (AJC) – where you can log into the AJC Training Region:

https://training.azjobconnection.gov/ders/ea/wcmrs/

Login information:		
Username		
Password:	 	
Please log in		

Please log in.

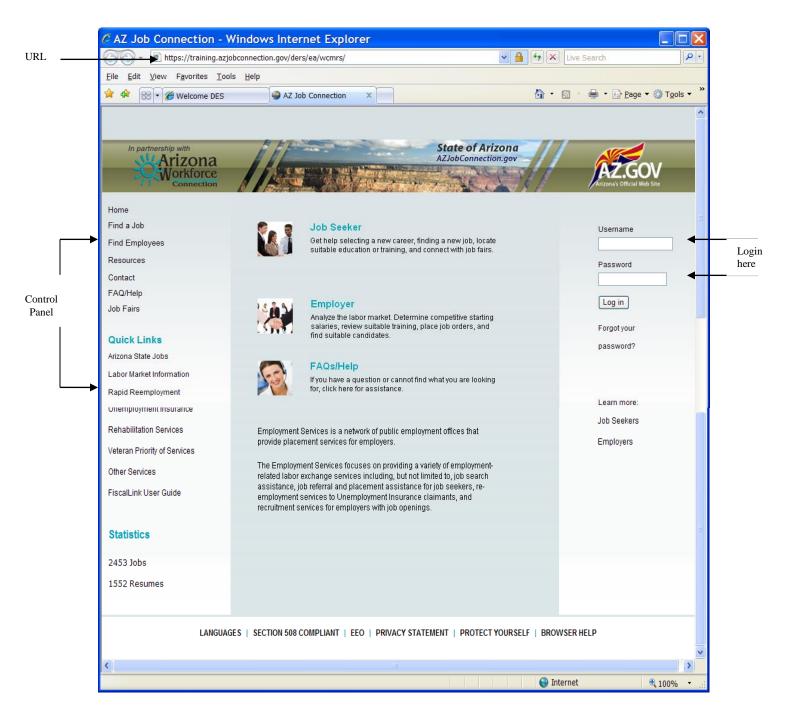
When logging into production for the first time, use your ArizonaHeat Username and Password. AJC should prompt you to change your Username and Password at that time.

### **Eligible Training Provider Representative contact information:**

Sandra Bufford, Special Projects Manger Department of Economic Security/Employment Administration Site Code 910-A 1789 W. Jefferson, Phoenix, AZ 85007 Office – (602) 542-6325 sbufford@azdes.gov

### **AJC PRESENTATION (LOGIN) PAGE:**

**AZ Job Connection (AJC) Presentation (Home)** page is displayed. This is the Presentation and login Page for everyone; providers, staff, clients, customers, employers, Budget, TAA, Administrators, etc. The **Control Panel** links on the right provide information about different DES programs. You do not need to login to view or access most of the information.



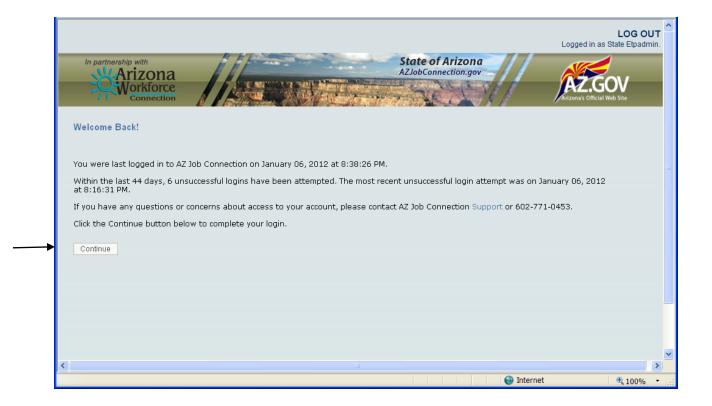
At the bottom of the page are the following links:

- <u>Language</u> –this link has the capability to translate AJC information into more than 20 different languages.
- <u>Section 508 Compliant</u> links to section 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d).
- EEO links to an equal opportunity statement.
- Privacy Statement links to the DES Privacy Statement Privacy Policy Statement.
   Pursuant to A.R.S. § 41-3901 et seq., all agencies of the State of Arizona shall contain a Privacy Policy Statement. This disclosure addresses collection, use and security of, and access to information that may be obtained through the use of the DES web site. Your rights to privacy are of utmost importance to the State of Arizona in building trust and confidence when conducting business through the Internet.
- <u>Protect Yourself</u> links to Please read our <u>Privacy Policy</u> to see how AZ Job Connection protects your privacy. While the following information alerts you to some of the most common schemes, others may exist, so we have included links to additional resources at the end of this section.
- <u>Browser Help</u> link informs user which Browsers best support the AJC application and recommended Browsers and settings.

Links located under **Quick Link** are DES and Federal programs that are outside of the AZ Job Connection website. Below is a display of the page you see when you select the one of these links; a page displays indicating that you are now leaving the AZ Job Connection website.



Once logged in, the following page will display providing your previous login history.



**Before you begin: NOTE: You cannot use the back arrow (button) on every screen.** If you are on screen that requires you to enter any type of data, using the back arrow may remove any data you have entered or changed. There will be various pages where there is a Save/Continue, Save/Return, and Clear button will be located at the bottom of the page. These buttons should always be used in place of the back arrow when available.



### PROVIDERLINK AND PROVIDERLINK ACCOUNTS

### WHAT IS PROVIDERLINK?

The AJC Eligible Training Provider (ETP) system provides functionality for training providers to enter and edit information about their training institution and the programs they offer. The system also functions as the WIA Eligible Training Provider List.

Providers can apply online and Local Area ETP Approvers and the State AJC Administrator can review and approve ETP records and programs online.

Providers and their programs display to the public on AJC following a review and approval process by the Local Area ETP Approvers and State Administrator. When the provider applies for inclusion on the WIA Eligible Training Provider List, the provider and one program is reviewed first by the State Administrator and then by the Local Area ETP Approver. If approved by the Local Area ETP Approver the provider and their initial program information displays as approved or as WIA Approved, when WIA is selected.

### ProviderLink Accounts

ProviderLink has <u>three</u> types of accounts: state administrator, local area ETP approver or coordinator, and self-service training provider.

- State administrator and local area coordinators/ETP Approvers accounts are created by the state the database administrator: one for state admin, and one for each local area.
- Self-service training provider accounts are created by training provider representatives and approved by the state administrator and local area coordinators/ETP Approvers.
- Self-service accounts are created at the time a new provider record is added.

Accounts can be created and associated with an existing provider. One provider record can have multiple user accounts.

For example, a university or community college may have one provider account, with a user account for the business school and another user account for health professions, with each user maintaining their respective programs.

### My Account - Eligible Training Providers

ProviderLink has a My Account page where **providers** can update their account information, although the account information is more limited than in **ServiceLink**. ServiceLink is used by staff and is the self-service application for Job Seekers and Employers.

### Local Admin (Administrator) Entity

ProviderLink also has an administrative entity function (Local Admin Entity) where local area coordinators/ETP Approvers can view the details of the local administrative entity contact information. This is information about the Local Workforce Investment Area (or local area coordinators/ETP Approvers).

### Menus

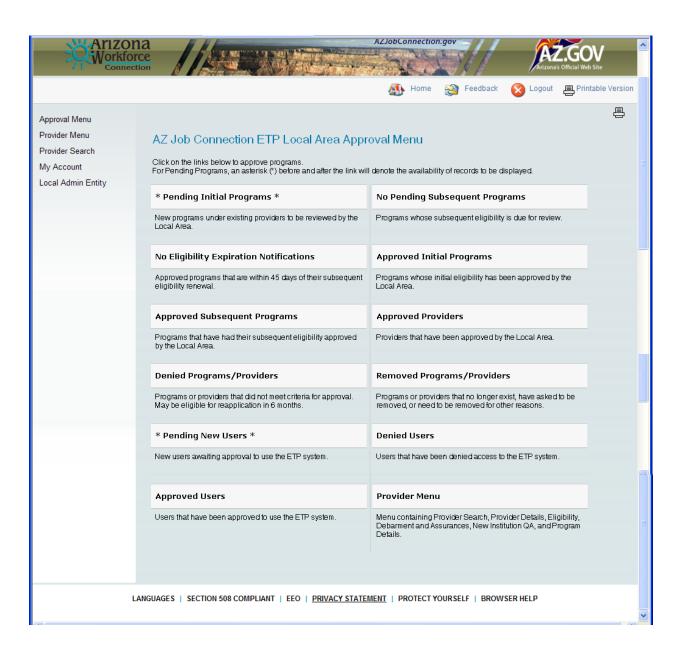
ProviderLink uses a **Control Panel** to access the applications Menus:

- Approval Menu and Provider Menu are in the 'desktop' format: a page with various links, including a brief description of each option. The Approval Menu is the default page at login.
- Provider Menu is for navigation and access to provider functions and information such as programs, updating account information, and reviewing the provider's approval status.

### AZ JOB CONNECTION ETP LOCAL AREA APPROVAL MENU

Click on **Approval Menu**. This takes you back to the **AZ Job Connection Local Area Approval Menu** page.

AZ Job Connection ETP Local Area Approval Menu is the default page and the link to the approval links for Local Area ETP Approvers. Notice the asterisk (\*) before and after Pending Initial Providers. This indicates there is data in this field, if the \*s are not present, there is no data in the field. To access information you have to selected and Click a panel.



**Pending Initial Programs:** These are programs that need to be reviewed for initial eligibility by the local area. The programs won't display as pending at the state level until after the local area had reviewed.



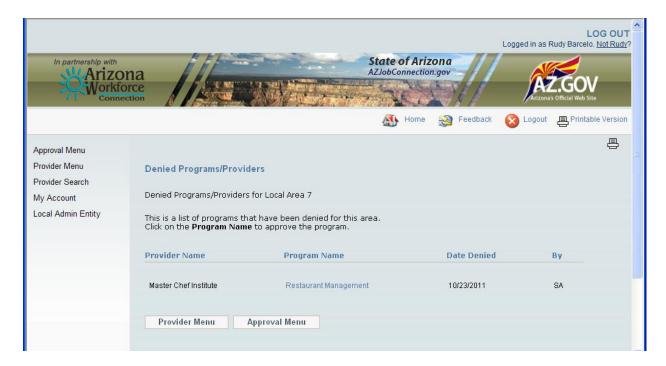
**Eligibility Expiration Notifications:** This queue is a tool for ETP staff to use for monitoring eligibility expirations. All programs expire on June 30.



**Approved Subsequent Programs:** This is a list of programs approved for subsequent eligibility, listed by provider. Both the provider and program can be accessed from this queue by using the links. The requirements for initial eligibility and subsequent eligibility are different. That's why there is initial and subsequent. A program can have only one period of initial eligibility. Following the initial eligibility period, all programs are reviewed according to the eligibility requirements for subsequent eligibility.



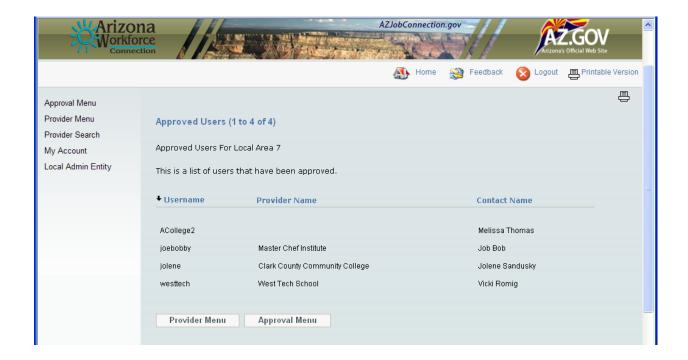
**Denied Programs/Providers:** This is a list of providers and programs that are denied. Note that some provider names are links and some are not. If the provider name is a link, the provider is denied.



Pending New Users: Display only.



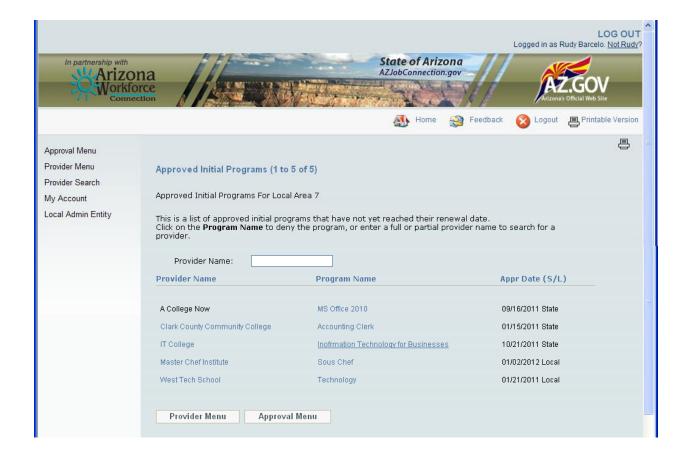
**Approved Users:** These are providers and their programs that have been approved.



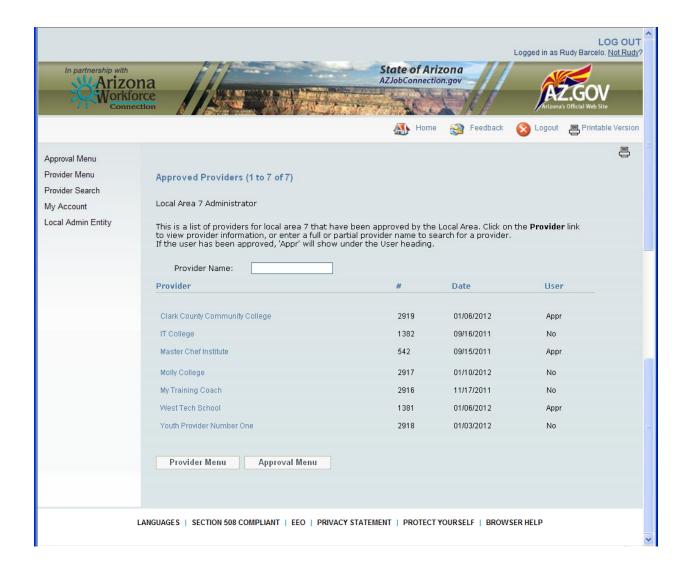
**Pending Subsequent Programs:** These are programs that need to be reviewed for subsequent eligibility by the local area. The programs won't display as pending at the state level until after the local area had reviewed.



**Approved Initial Programs:** This is a list of programs approved for initial eligibility, listed by provider. Both the provider and program can be accessed from this queue by using the links. To make changes to initial program status, access the program record from the Approved Initial Programs queue. Updates cannot be made if the record is accessed any other way.



**Approved Providers:** This is a list of providers approved for display in AJC. Not all providers approved for display in AJC are WIA-approved providers. The original design of ProviderLink was to display both. Since Arizona is using ProviderLink for WIA-approved providers only, the providers in this queue should have at least one WIA-approved program. To make changes to the provider's status, access the provider record from the Approved Providers queue. Updates cannot be made if the record is accessed any other way.



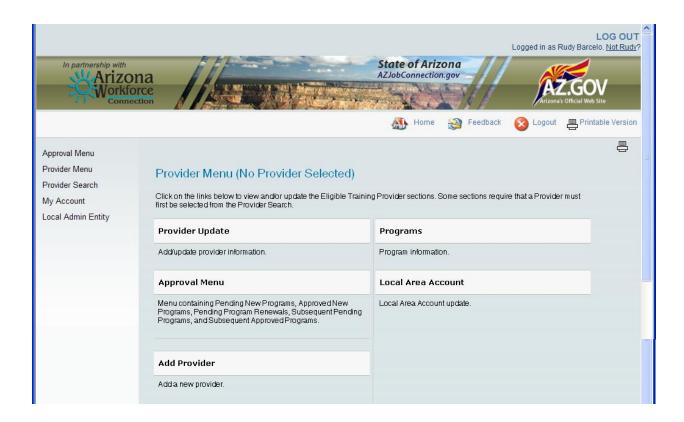
**Removed Programs/Providers:** This is a list of providers and programs that have been removed. Some provider names are links and some are not. If the provider name is a link, the provider has been removed. If not a link, the provider is approved.



**Denied Users:** Displays denied users.

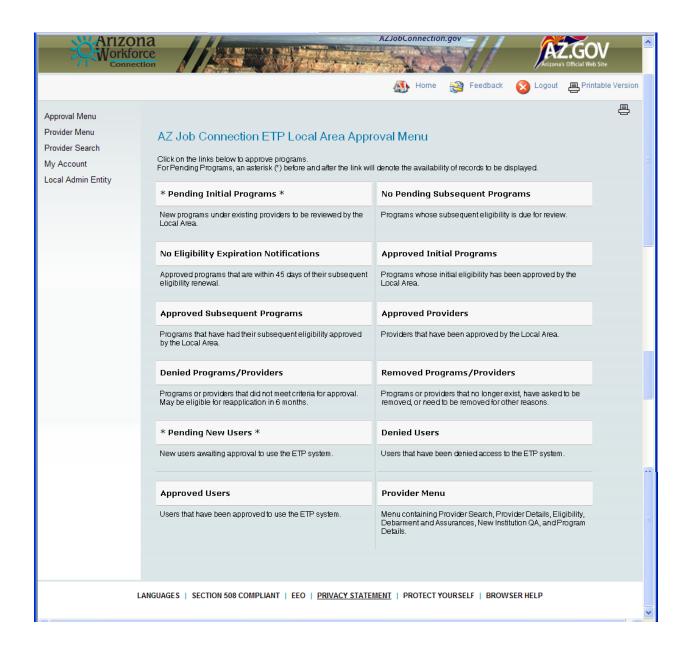


**Provider Menu:** Links to the Provider Menu.



Use the **Approval Menu** link on the control panel or the **Home** icon to return to the Approval Menu.

The **AZ Job Connection ETP Local Area Approval Menu** page for Local Area Coordinators displays.

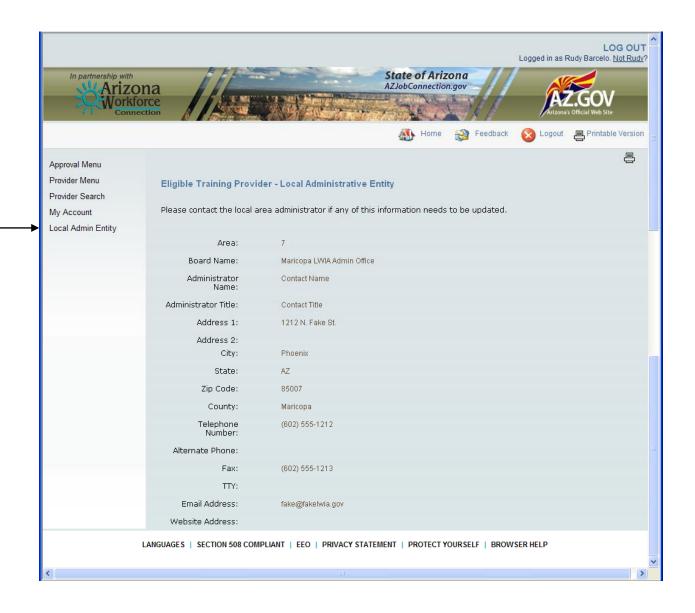


Click on **Approval Menu** and log in. Click on **Local Admin Entity**.

The **Eligible Training Provider – Local Administrative Entity** page will display.

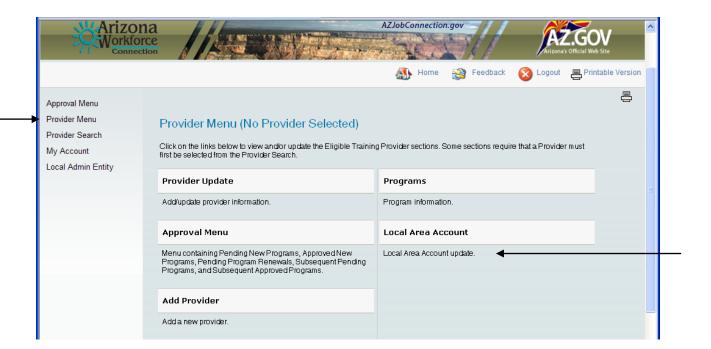
Eligible Training Provider – Local Administrative Entity page. The local admin information will display, when you are in the Production Region you will login as your Local Area Coordinator and your local contact information will be displayed.

**NOTE**: If changes are needed to the **Local Admin Entity** page, contact the DES/AJC coordinator or your supervisor.

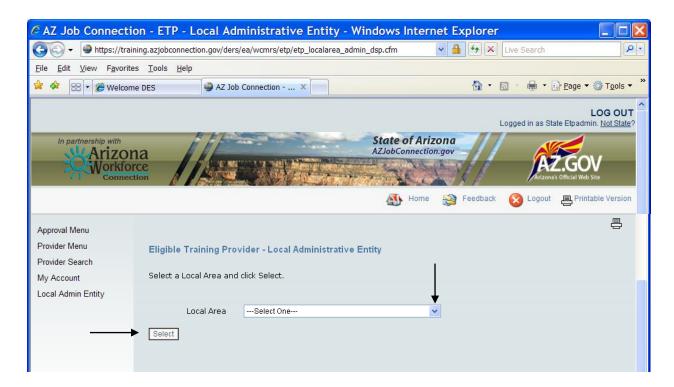


Click on the **Provider Menu** link.

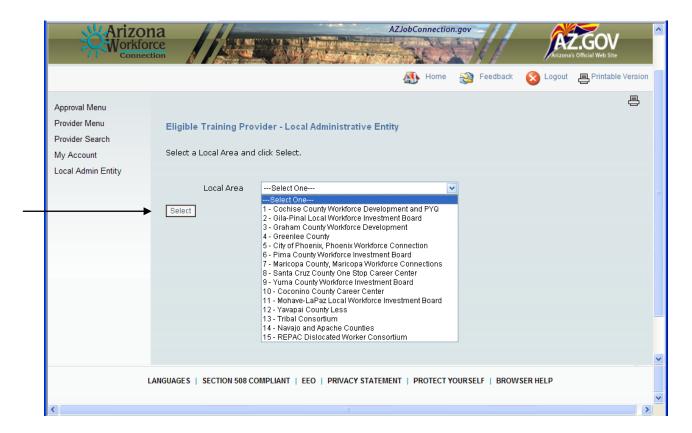
The **Provider Menu** d displays. **FYI** – Providers can log in through the **Provider Menu**, Click on the **Local Area Account Update** link and select the **Local Area Account update** to display the Local Area ETP Approver information.



Click on the drop down box next to **Local Area** and select the local area.



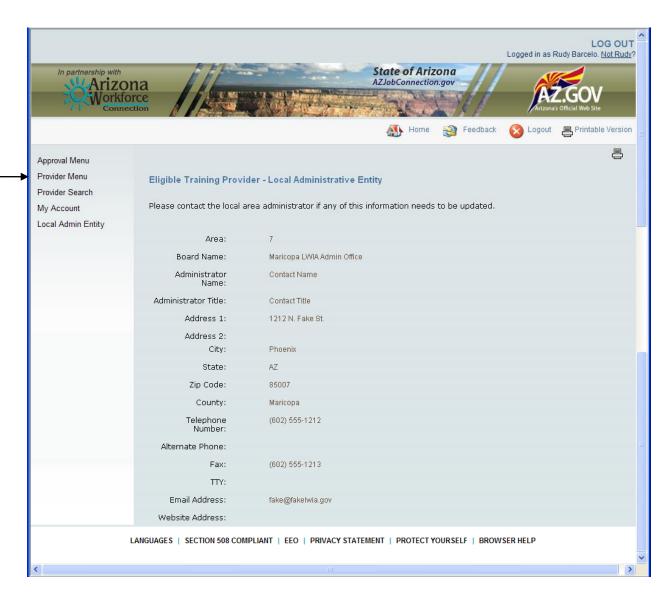
Below is a view of the information in the drop down box on the **Eligible Training Provider** - **Local Admin Entity** page. The information for the Local Admin Entity drop down box is populated from information entered in the security hierarchy in AJC's administrative system.



Identify and highlight your Local Area.

Then Click on the Select button to view the Local Areas contact information.

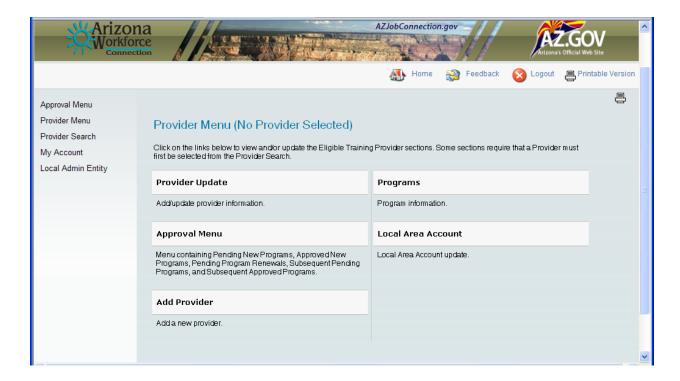
Once you select your Local Area you will display a *read only* page that list Local Area ETP Approver contact information. You cannot edit this page. One indication is there is no Save/Continue or Clear button at the bottom of the page.



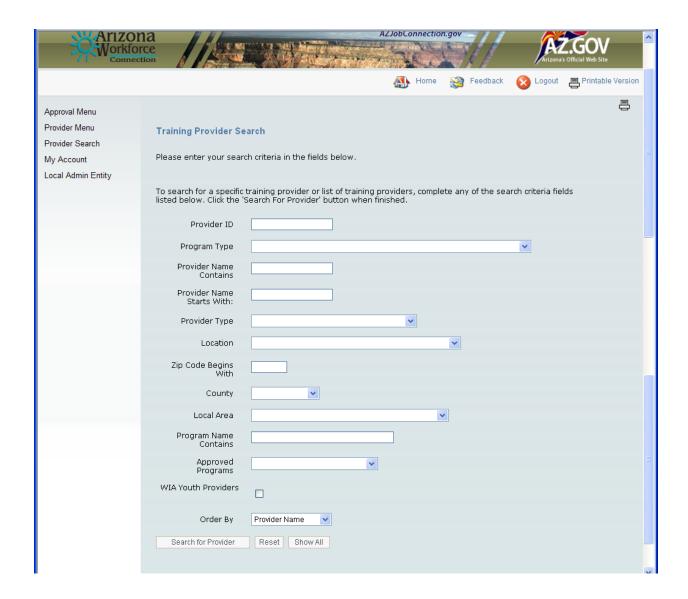
Click on **Provider Menu**.

### PROVIDER MENU

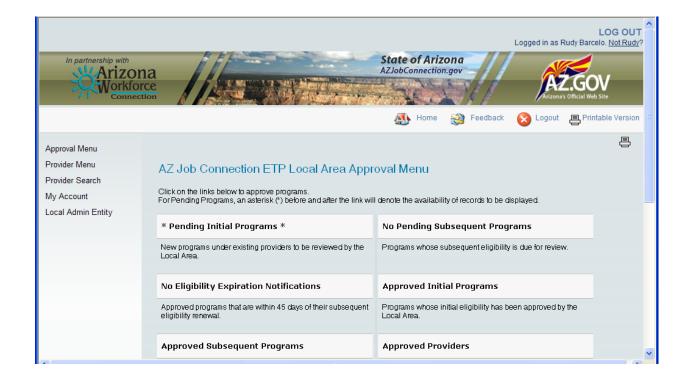
Notice there is no provider selected on this page. This is what is mean by a provider needs to be identified to display context. Click on each of the links on the **Provider Menu except Approval Menu**, which has just been covered.



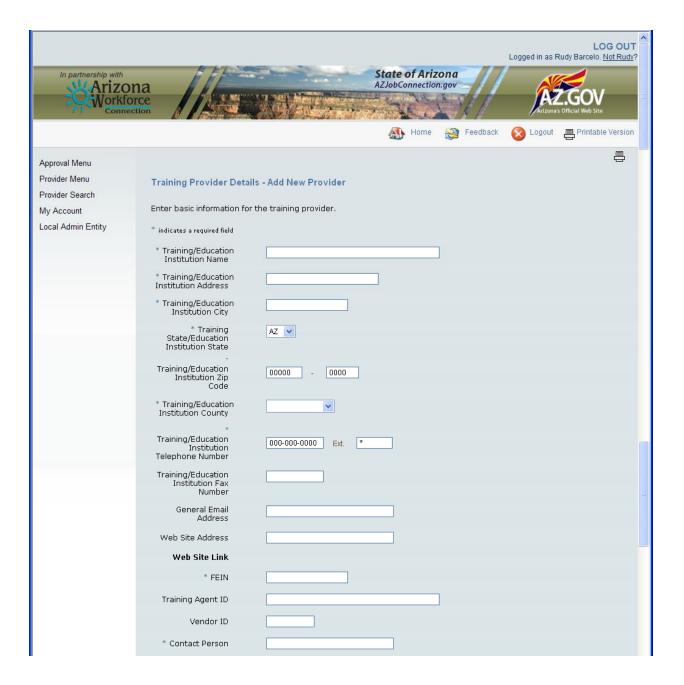
**Provider Update**: Displays the first page of the provider record and is editable. Users can continue through the provider record pages to edit as needed. Users cannot approve, deny, or remove a provider here.

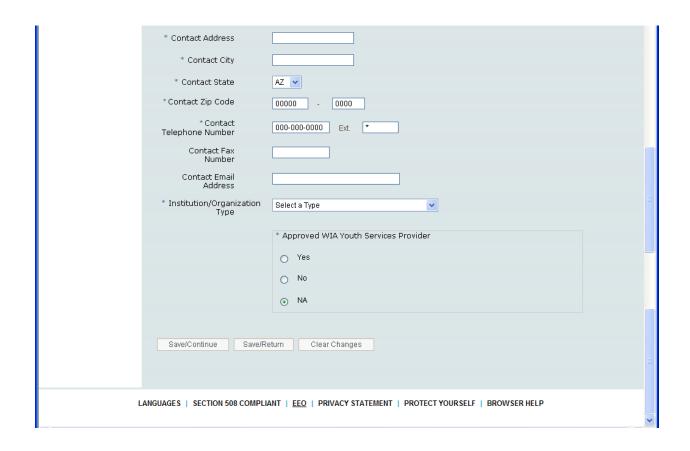


**Approval Menu:** Links to the Local Area Approval Menu. Menu containing Pending New Programs, Approved New Programs, Pending Program Renewals, Subsequent Pending Programs, and Subsequent Approved Programs.



**Add Provider:** Displays the first page of the provider record, for adding a new provider. Use this option to add a new provider. Although a search is not required – as is required for clients and employers –make sure to conduct a search and determine that a record does not already exist.

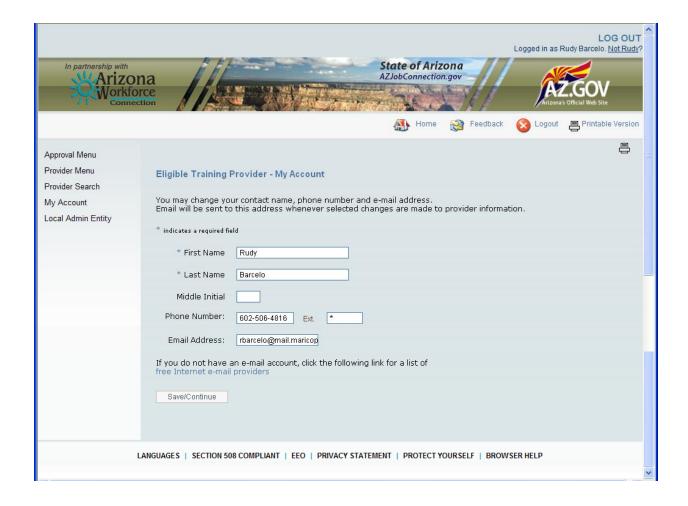




### **Programs:**

No programs are listed.

Local Area Account: Links to the Provider Menu.



We have completed a review of the links located on the **Provider Menu**.

Click on the **Approval Menu** link to return to the AZ Job Connection approval Menu.

# ETP APPROVERS PROVIDER & PROGRAM APPROVAL PROCESSES



### ETP Approvers Provider and Program Approval Process

Once a provider has entered their initial provider information into AJC, their data goes into a pending file called **Pending Initial Provider**. *If there are asterisks* (\*) *before and after the panel name* (\*Pending Initial Providers\*) this indicates there is pending provider data.

Provider records can be added by

- State administrator
- Local area coordinators
- Training providers

Existing providers and their programs will convert to the new system automatically. New providers displayed in the state administrator **Pending Initial Providers** field, are waiting for approval. The approval of a new provider at this level is <u>not</u> WIA approval, but is pending approval to display in AJC as a training provider.

### Approval Sequence:

- New provider record information can be entered by the training provider representative, local area coordinator, or state administrator. The account is the login information supplied by the self-service user. That would distinguish the account and the record.
- The provider account information is then populated in the State Administrator Initial Pending Providers pending approved at the state level.
- The provider can add one program before their account is approved.
- The provider and one program are then displays in the Local Area ETP Approvers
  Pending Initial Provider queue on the Approval Menu, for Local Area review and
  approval.

- Following Local Area ETP Approvers review and approval (or denial), the programs then display in state administrator Initial Pending Provider and Initial Pending Programs queues, pending approved at the state level.
- Local Area ETP Approvers login and perform approvals, denials, etc., functions allowable at the local area level.
- The state administrator provides the final approvals, denials, etc., of the provider and the provide programs. But on programs, the local area action always has to come first for proper documentation. The local and state status must align.

**Local areas cannot remove or deny providers**. Only the state administrator can removes or denies providers. Removals and denials are typically accomplished at the program level, on a program-by-program basis. Providers are typically removed only if eligibility has expired on all WIA-approved programs.

**Note:** Denials and removals are not the same. Providers (and programs) can only be denied if they apply and fail to meet the eligibility requirements. If approved providers fail to submit applications for subsequent eligibility in a timely manner, and eligibility expires, those programs are removed, not denied. Eligibility cannot be denied if no application is submitted.

Approved providers are denied only if they are not in compliance with the training provider assurances. When a WIA-approved provider is denied or removed, if the provider has any WIA-approved programs, the status of the programs is set to non-WIA-approved.

Each provider record also has a Provider Programs page that list provider's programs.

Local Area ETP Approvers may not agree with the idea of state administrators approving, removing, and denying providers. The system works this way because the original design was to use ProviderLink both as a WIA ETP list and as a source of general training provider

information for WIA-approved providers and non-WIA approved providers. If the local area removes or denies all of the **provider's programs**, it is up to the state administrator to remove or deny the **provider**.

Click on Approval Menu.

We will now view the AZ Job Connection ETP State Administrator Approval Menu.

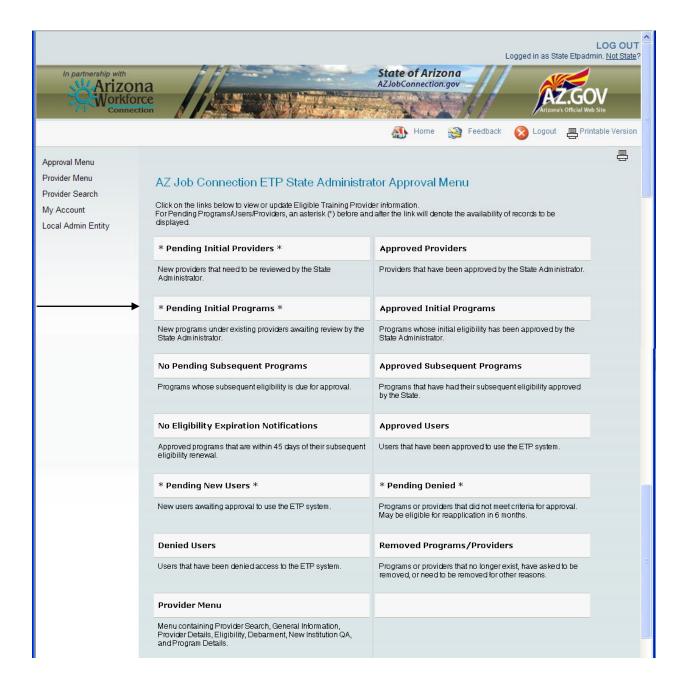
You will not be able to log onto this page.

This is a view only demonstration.

#### AZ JOB CONNECTION ETP STATE ADMINISTRATOR APPROVAL MENU

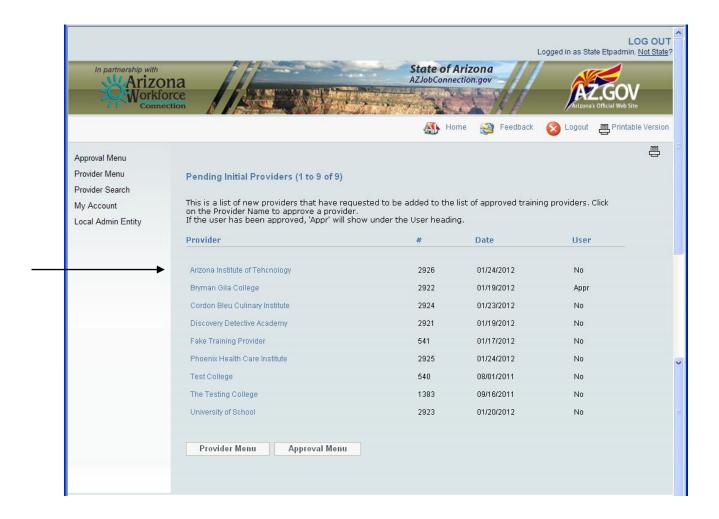
**AZ Job Connection ETP State Administrator Approval Menu** page displays. This page has various links that can be selected and these links are similar to the Local Area ETP Approver Menu.

Notice the \* before and after \*Pending Initial Providers\*. This means there are providers that are pending approval. If the \* are not present there are no providers pending approval.



The State Administrator Clicks on "New providers that need to be reviewed by the State Administrator".

**Pending Initial Programs** page will display with providers based in your local area that are pending approval and the State Administrator selects a provider to review from the **Approval Menu**. Arizona Institute of Technology was selected.

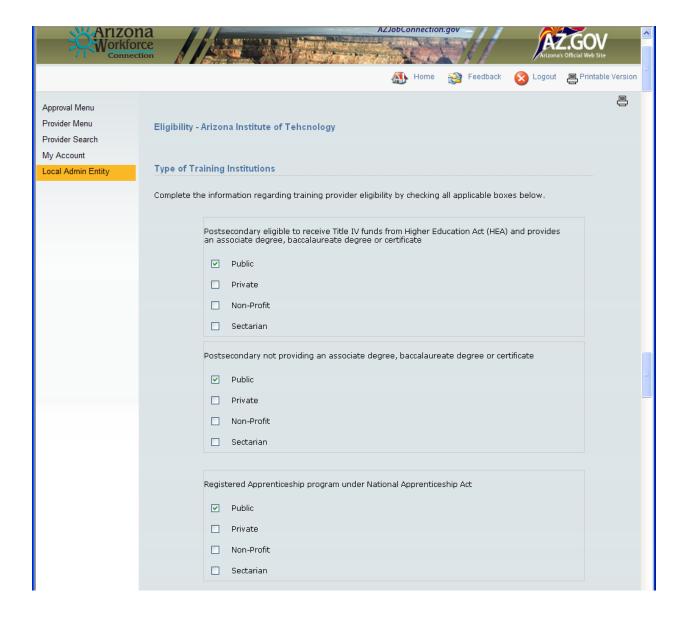


**Training Provider Detail** page is displayed and is reviewed by the State Administrator.





Save/Continue is selected and the **Eligibility** page is displayed and reviewed.



Non-Registered Apprenticeship program		
✓ Public		
☐ Private		
□ Non-Profit		
☐ Sectarian		ı
Community Based Organization		
✓ Public		
Private		
☐ Non-Profit		
Sectarian		
Joint Vocational School		
✓ Public		
Private		
Non-Profit		
Sectarian	•	
Proprietary School		
▼ Public		
☐ Private		
□ Non-Profit		
☐ Sectarian		
Other (identify below)		
Private		
Non-Profit		
Sectarian		
Other Type(s) of Institution		
If you checked 'Other' as the Institution type, describe the Institution below.		
Other (Please		
specify if		
selected above)		
Additional Info		
Please answer the following question.		
Is your training/education institution authorized with your state to provide a program of education beyond secondary education?		
○ Yes		
⊙ No		
Degrees Offered		

,	Please answer the following questions concerning types of degrees offerred by the institution.
	Associate Degree
	○ Yes
	⊙ No
	Baccalaureate Degree
	○ Yes
	⊙ No
	Certificate
	⊙ Yes
	○ No
	License
	○ Yes
	⊙ No
	Competency of Skill Recognized by employer
	○ Yes
	⊙ No
	Additional Skills or Competencies Generally Recognized by Employers
	○ Yes
	⊙ No
	Other (please see below)
	○ Yes
	⊙ No
	Other Type(s) of Degrees
	Please describe other types of degrees that the institution offers.
	Other (Please
	specify if
	selected above)
	Save/Continue Clear Changes

After the review is completed, Click on, Save/Continue and the **Debarment** page is displayed.

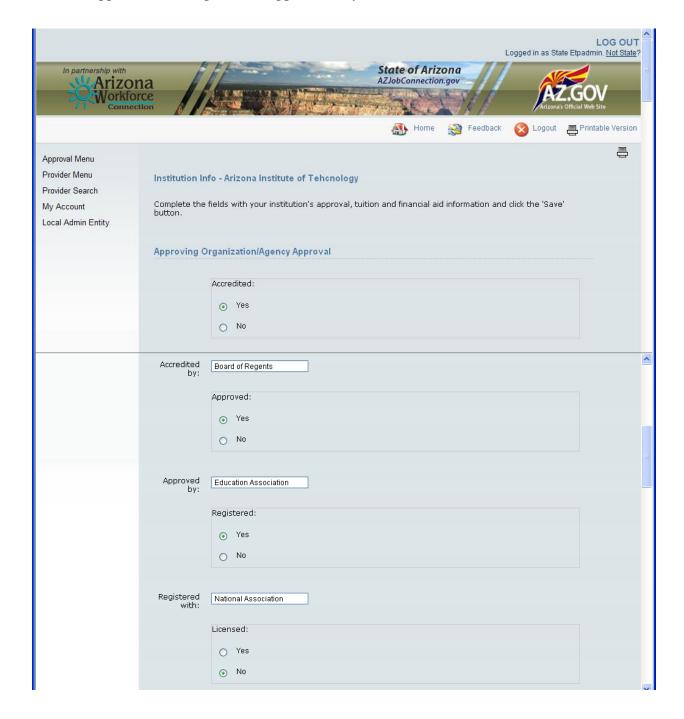
**Debarment** page is reviewed for any legal issues. If there are no issues, the State Administrator Clicks on Save/Continue. The **Approving Organization/Agency Approval** page displays.

Debarment is asking the provider if they currently have or in the past have been cited for any legal matter that involved their institution.

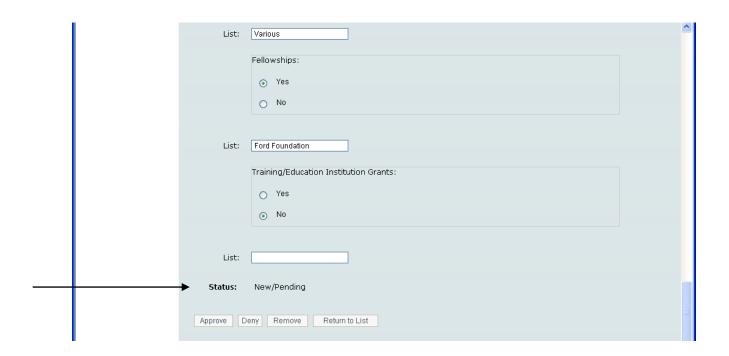


**Approving Organization/Agency Approval** page with a Status: New/Pending is at the bottom of the page.

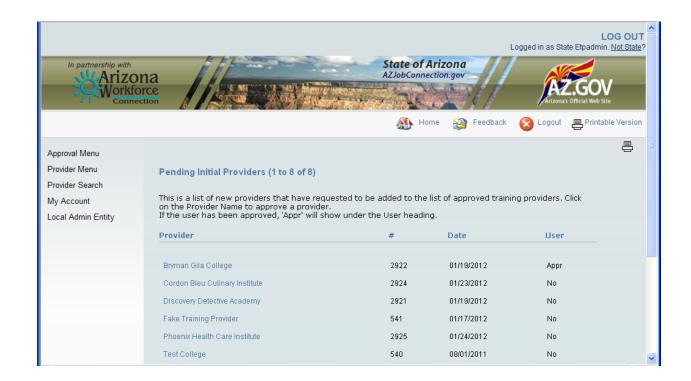
The state approve has the options of Approve/Deny/Remove/Return to List.







Once approved the specific provider is removed from the **Pending Initial Provider** queue.



Arizona Institute of Technology is no longer listed on the **Pending Initial Provider** queue.

If you are not logged in, log in from the Home/Presentation page to return to the AZ Job Connection ETP Local Area Approval Menu.

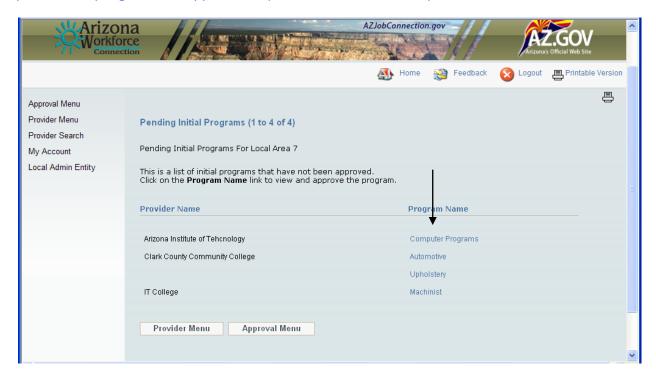
# From the AZ Job Connection ETP Local Area Approval Menu, select Pending Initial Programs.



After a provider is added, the provider displays in the state administrator's **Pending Initial Provider** queue.

The **Pending Initial Programs** page will display. Under **Program Name** Click on Arizona Institute of Technology program link – **Computer Programs**.

**Note:** The provider is not a WIA-approved provider until at least one of the provider's programs is approved by the local area and by the state.



After review and approval by the Local Area ETP Approver, the provider is displayed in AJC as a training provider.

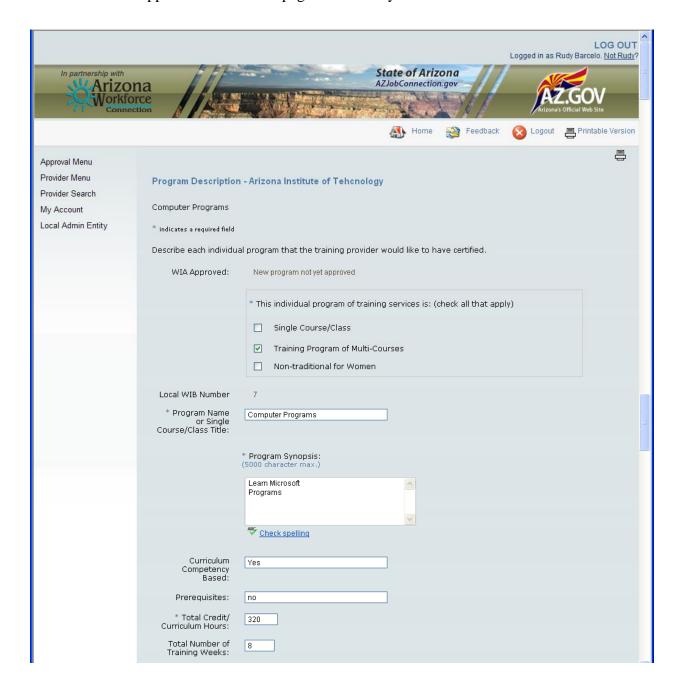


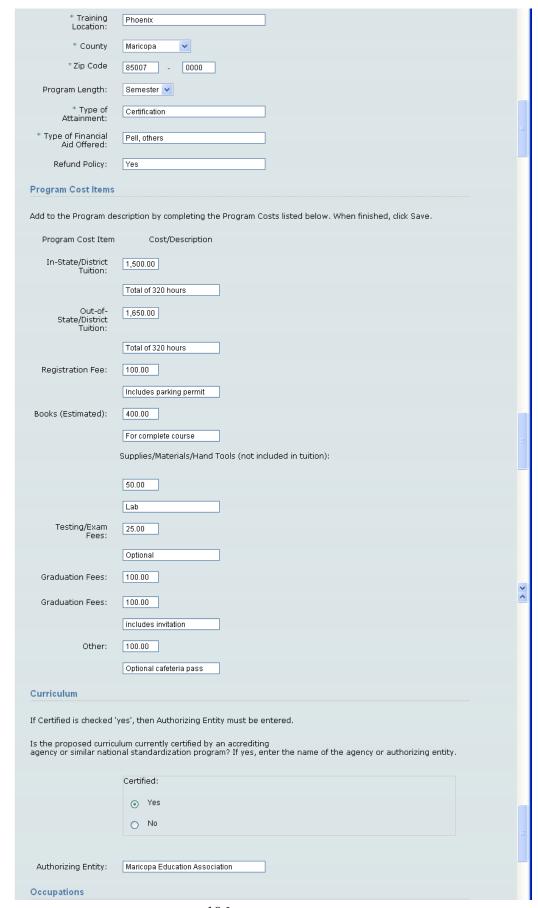
**Program Description** page will display as a view only screen because it has already been completed by the provider. This page provides specific information related to a specific program such as:

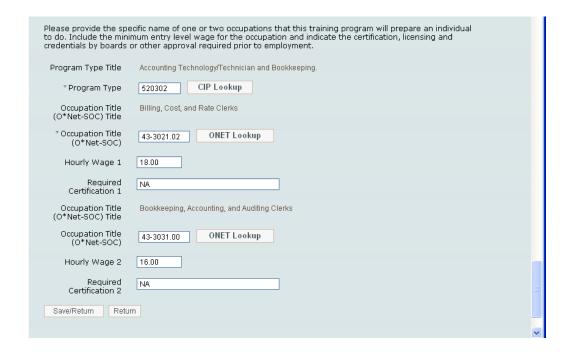
- If the program is WIA approved
- Program Cost
- Information about the curriculum
- Potential occupations the trainee will be qualified for when the program is completed.

The **Program Description** page requires assignment of both a CIP code and an O\*Net code. In many cases, the CIP and O\*Net have an obvious correlation, but in other cases, the program may prepare the student for several occupations. For example, 520402 Executive Assistant/Executive Secretary prepares the student for 43-6014.00 Secretaries and Administrative Assistants except Legal, Medial, and Executive, 434171.00 Receptionists and Information Clerks, and 43-9061.00 Office Clerks, General. The CIP crosswalk at <a href="https://www.onetonline.org/crosswalk">www.onetonline.org/crosswalk</a> is helpful for finding O\*Net codes for CIP codes.

Local Area ETP Approvers review this page for accuracy and Clicks on Save/Return.

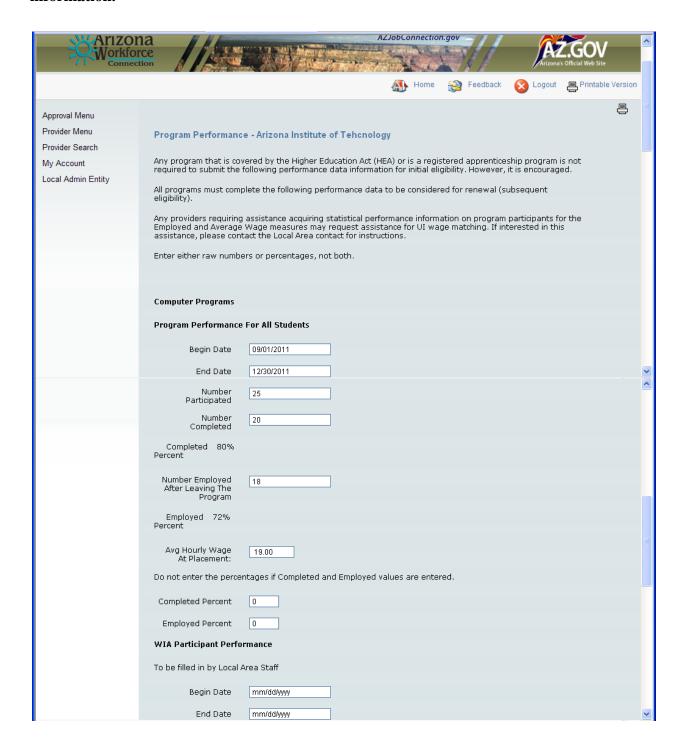


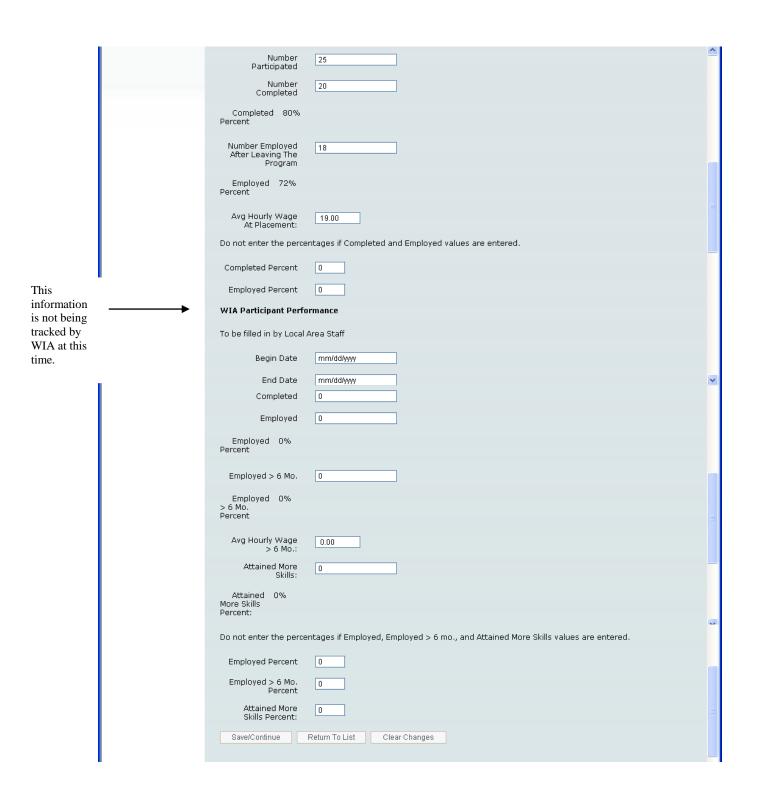




Click on Save/Return and the **Program Performance** page for that institution or organization is displayed. The Local Area ETP Approver reviews this page for accuracy.

Providers complete this page but, at the bottom of the page WIA Participant Performance information is requested, Casemanagers/Casetrackers are <u>not required</u> to complete this information.

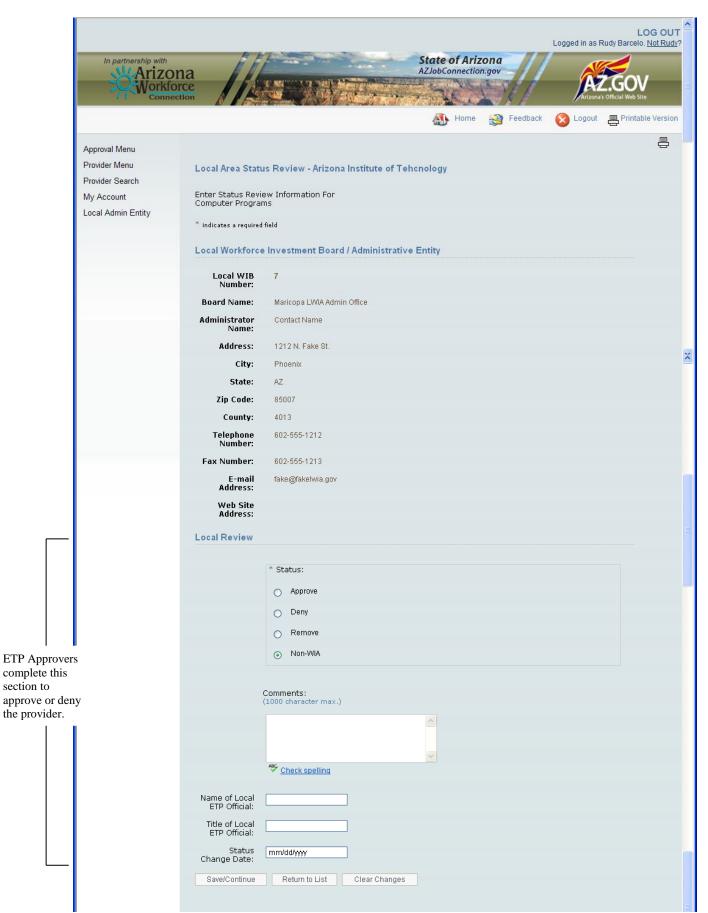




Click on Save/Continue and the Local Area Status Review page displays.

Click on Return to List takes you back to the Pending Initial Program list.

This is the page is where Local Area ETP Approvers approve or deny a provider.

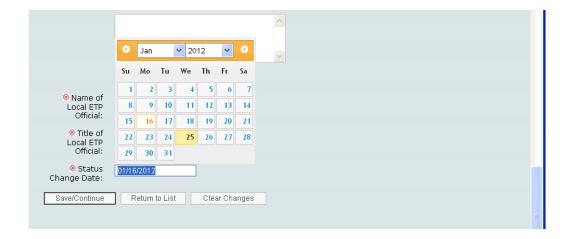


section to

If a provider is denied the reason must be stated in the comments box. Local Area ETP Approvers are required to enter their name, title and status change date before selecting Save/Continue.



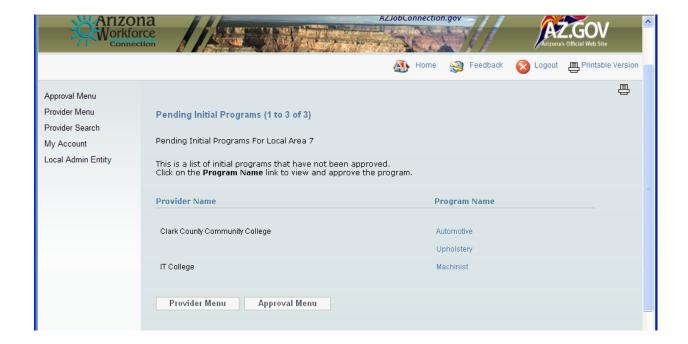
When you Click on the **Status Change Date** box a calendar is displayed to make your date selection.



After Clicking on Save/Continue the **Pending Initial Programs** page is displayed where approvers can select programs to approve.

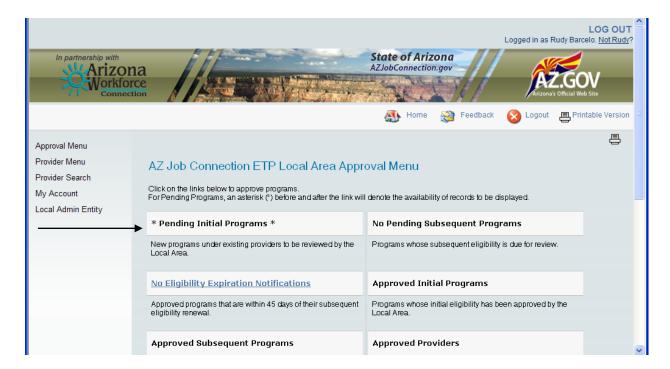
**Pending Initial Programs** page is displayed. The programs do not display in the Local Area ETP Approvers **Pending Initial Programs** queue until the provider has been approved to display in AJC by the State Administrator.

The programs do not display in the State Administrator's **Pending Initial Programs** queue until they have been approved by the Local Area ETP Approver.



Click on Approval Menu.

On the **Approval Menu** the **AZ Job Connection ETP Local Area Approval Menu** will display where you can start the approval process for initial pending programs.



After the Local Area ETP Approver has approved the provider and program the approval process needs to be reviewed by the State Administrator for final approval.

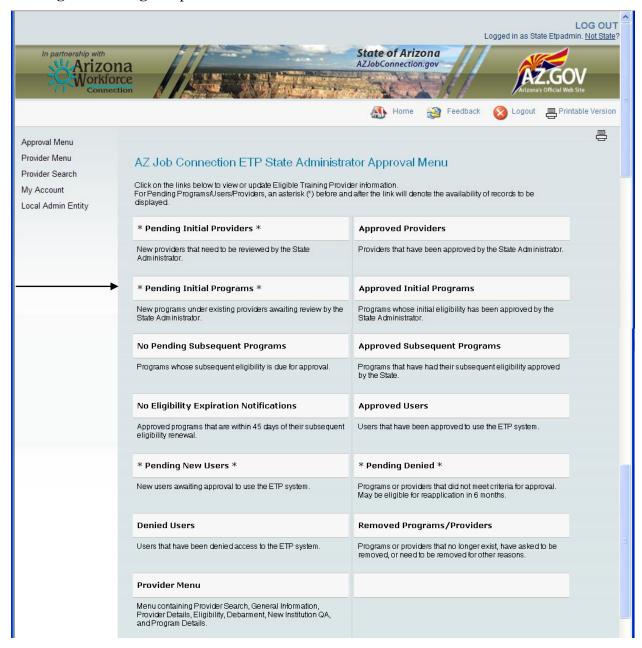
Click on **Pending Initial Programs**.

# STATE ADMINISTRATOR PROGRAM APPROVAL PROCESS THIS IS A VIEW ONLY DEMONSTRATION.



### STATE ADMINISTRATOR PROGRAM APPROVAL PROCESS – THIS IS A VIEW ONLY DEMONSTRATION.

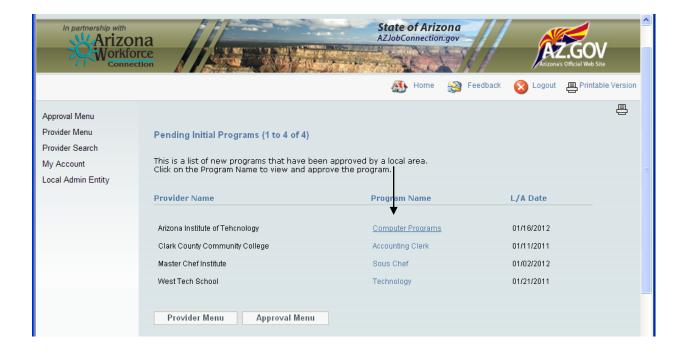
# From the AZ Job Connection ETP State Administrator Approval Menu, Click on the Pending Initial Program panel.



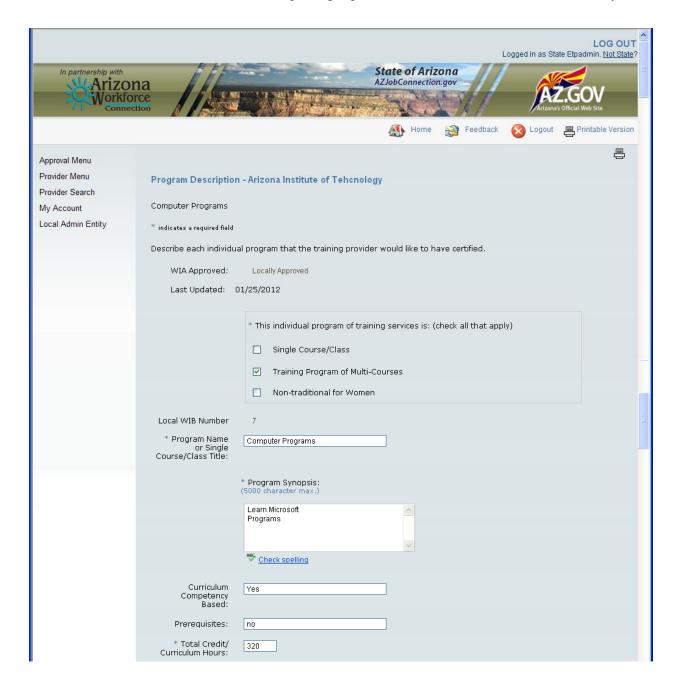
On the **Pending Initial Program** page there is a list of new programs that need are pending a review by the State Administrator. The State Administrator Clicks on the **Pending Initial Program** link.

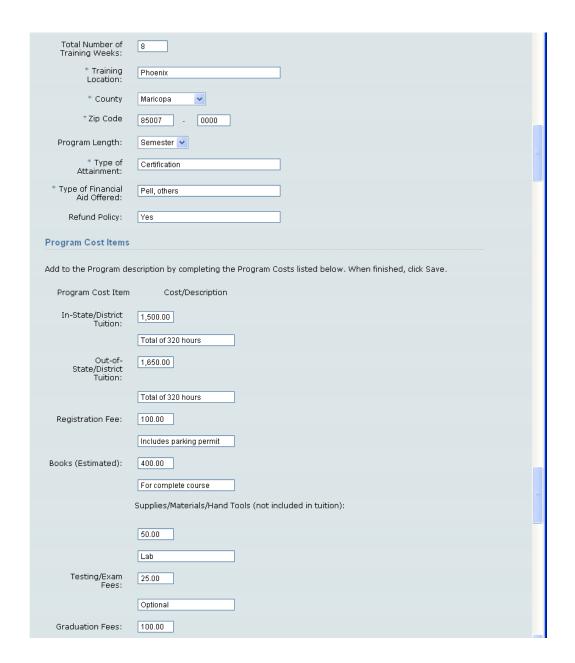
Under **Program Name**, a program is selected. The L/A Date tell the State Administrator that the Local Area has reviewed this program and approval is pending from the State Administrator [again].

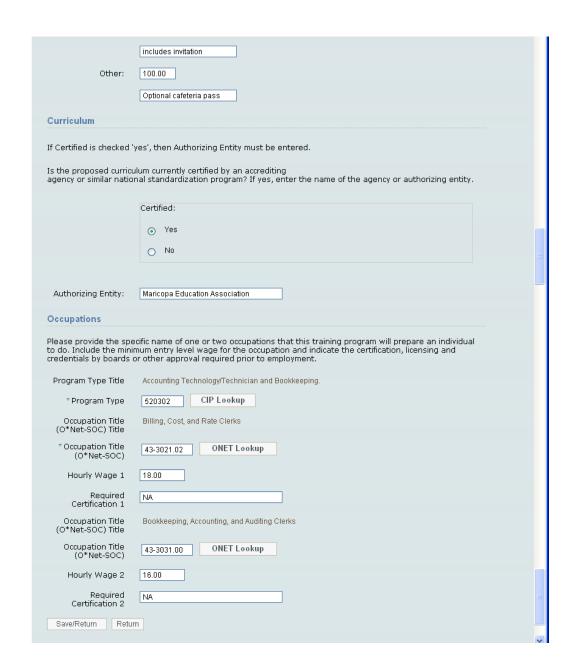
Computer Program by Arizona Institute of Technology is selected and the **Program Description** page is displayed.



**Program Description** is reviewed by the State Administrator and Save/Return is selected if there are no issues. If information missing, the program is denied. We will cover that shortly.

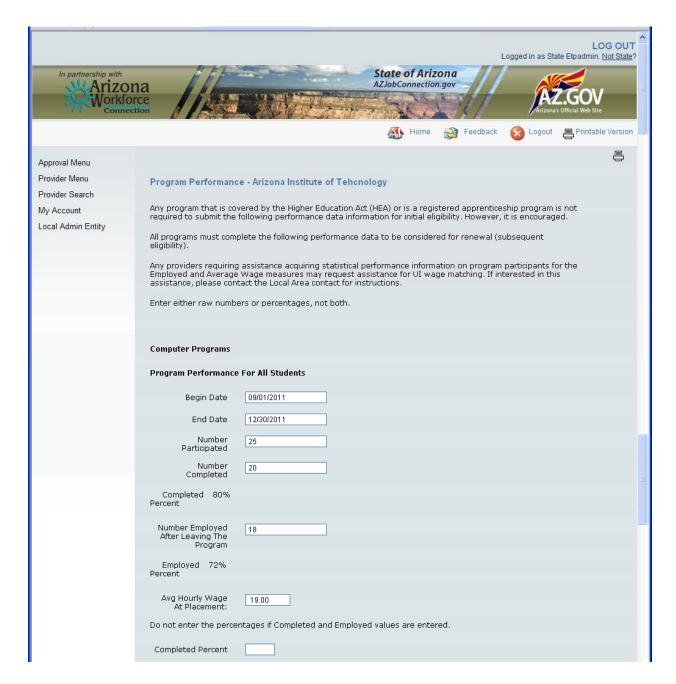


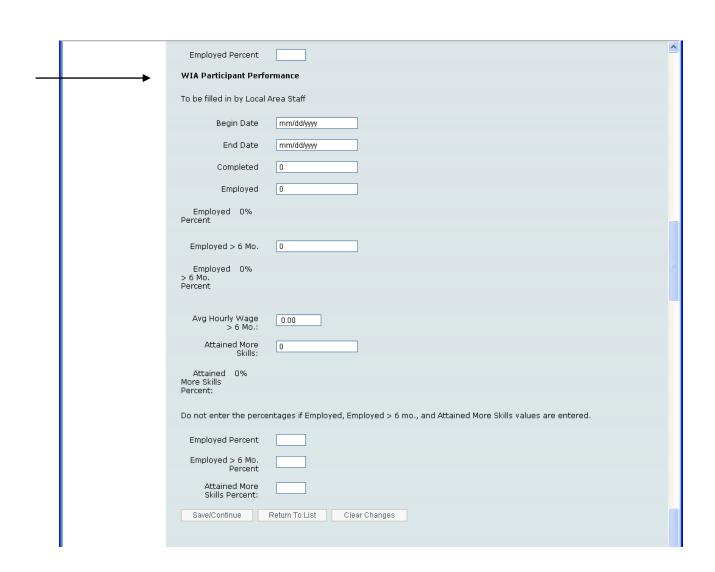




Click on Save/Return and the **Program Performance** page is displayed.

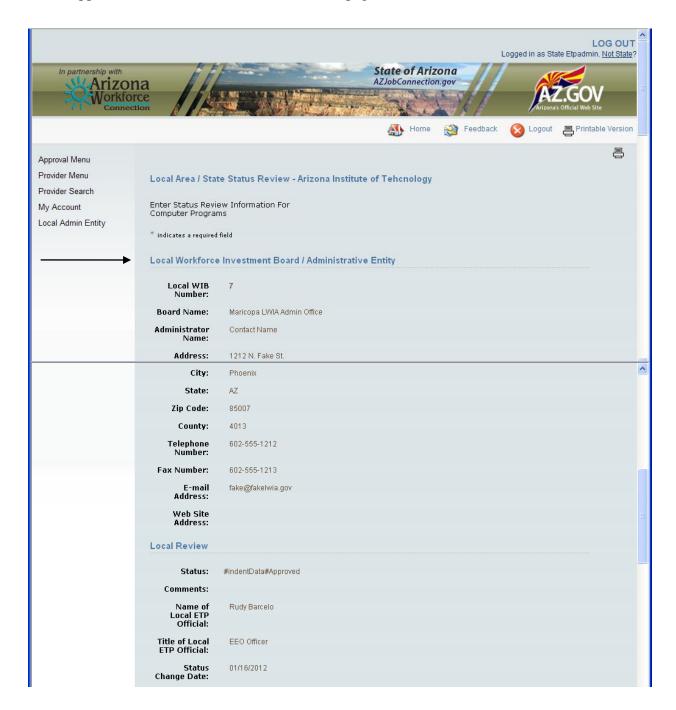
The **Program Performance** page displays with the results of the Sate Administrator's review. **WIA Participant Performance** area does not need to be completed. DES does not support that application at this time

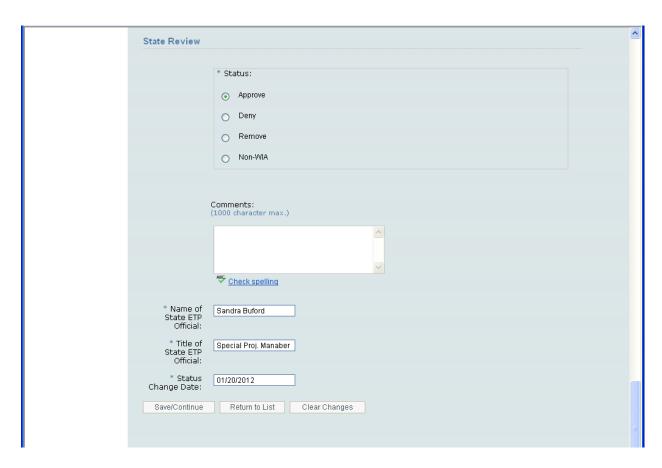




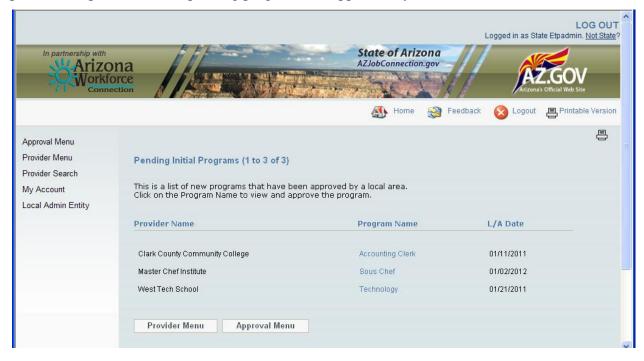
Click on Save/Continue to display the Local Area State Status Review page.

State Administrator reviews the **Local Area State Status Review** page with completed Local Area ETP Approver information. The State Administrator provides a recommendation of the program at the bottom of the page; Approve/Deny/Remove/Non-WIA and enters the decision and an approval date is noted at the bottom of the page.





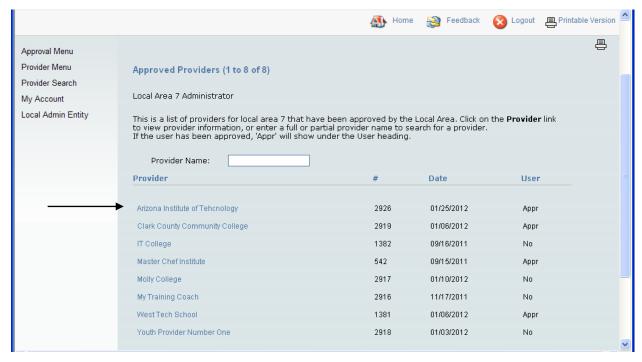
The program is removed from the State Administrator's **Pending Initial Program** queue. The process is repeated until all pending programs are approved by the State Administrator.



Log in as a Local Area ETP Approver to return to the AZ Job Connection ETP Local Area Approval Menu. Click on the Approved Providers panel.

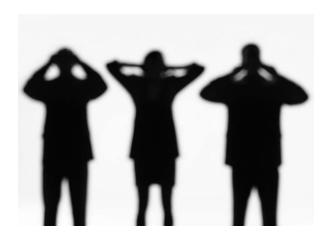


All approved providers include Arizona Institute of Technology are displayed in the Local Area ETP Approver Approved Provider queue.



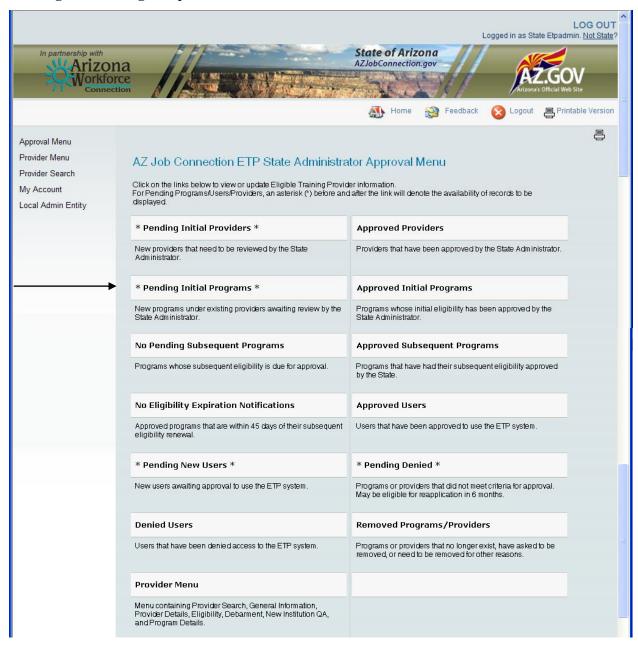
Clicking on the Provider name takes you to the **Training Provider Detail** page.

# APPROVAL PROGRAMS/PROVIDERS AND DENIED PROGRAMS/PROVIDERS PROCESS



### **PROGRAM APPROVAL PROCESS**

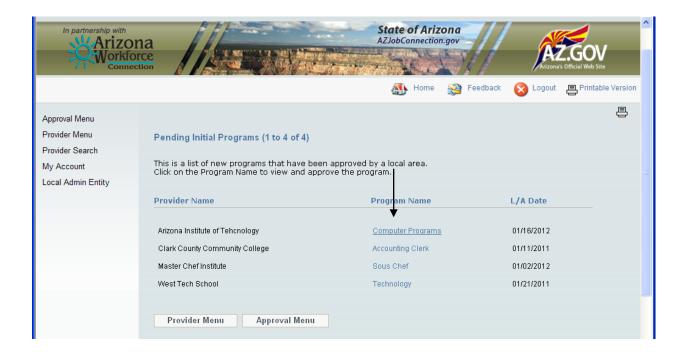
# From the AZ Job Connection ETP State Administrator Approval Menu, Click on the Pending Initial Program panel.



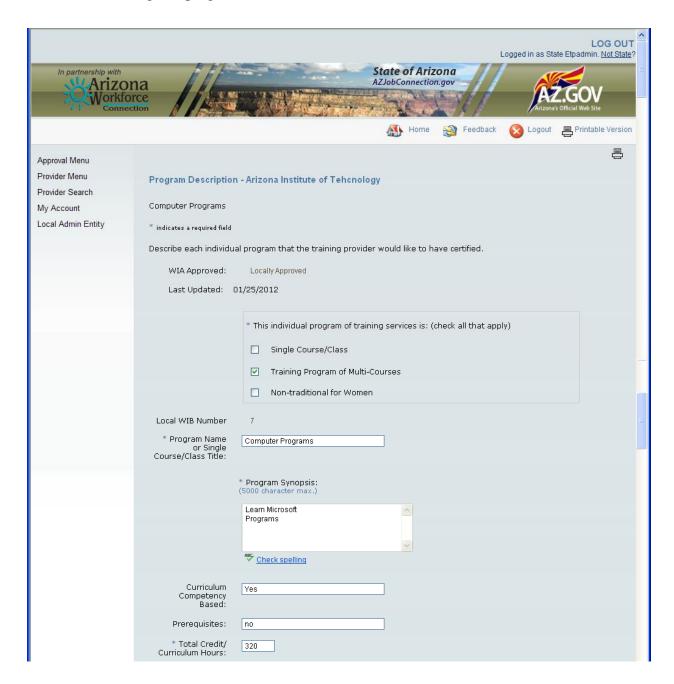
On the **Pending Initial Program** page, this is a list of new programs that have been approved by local area approvers and are pending a review by the State Administrator. The State Administrator Clicks on the **Pending Initial Program** link.

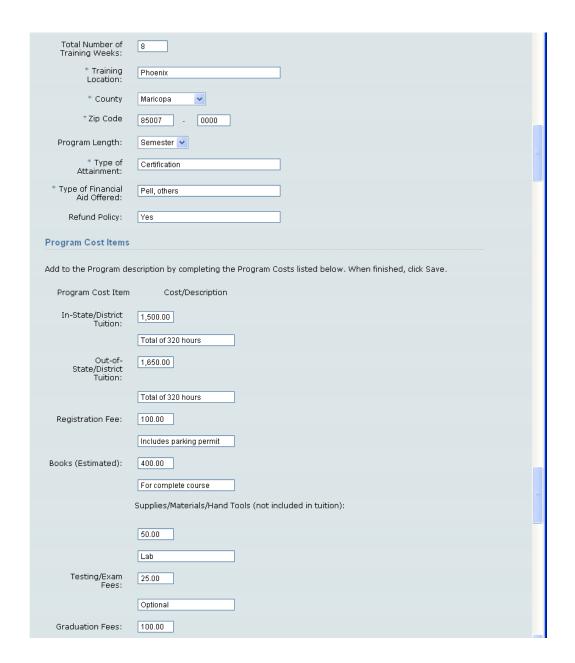
Under **Program Name**, a program is selected. The L/A Date tells the State Administrator that the Local Area has reviewed this program and approve is pending from the State Administrator.

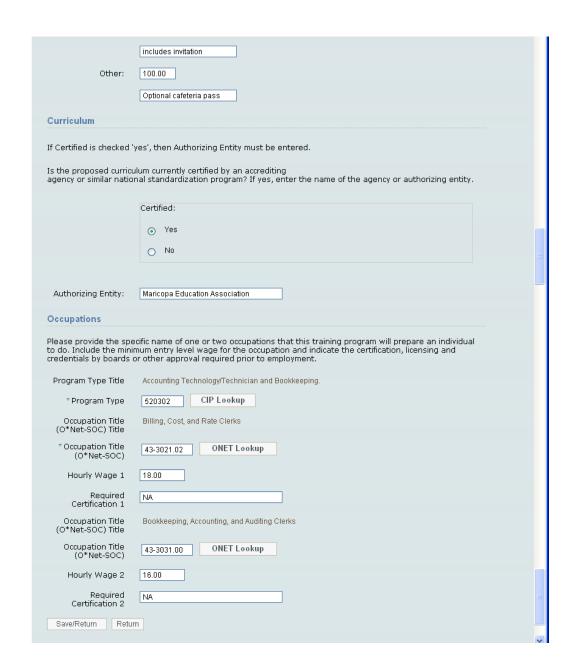
Computer Program by Arizona Institute of Technology is selected and the **Program Description** page is displayed.



**Program Description** is reviewed and Save/Return is selected if there are no issues. If information missing, the program is denied.

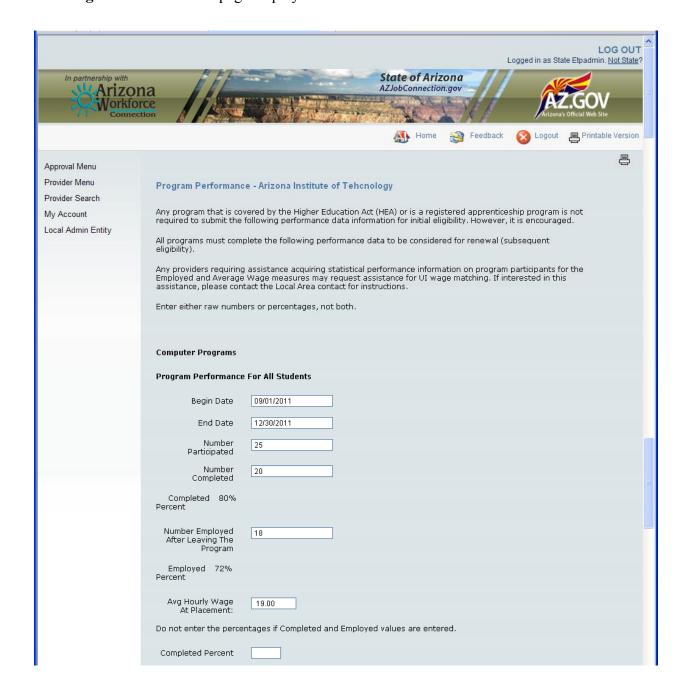


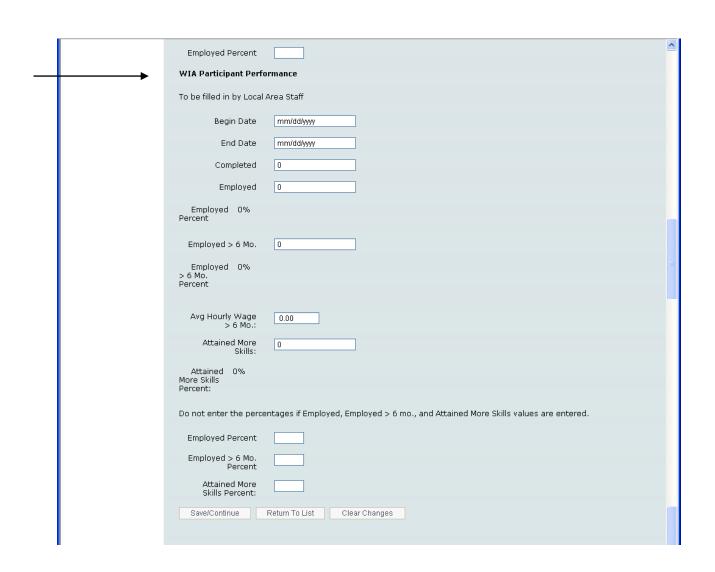




Click on Save/Return and the **Program Performance** page is displayed.

The **Program Performance** page displays with the results of the Sate Administrator's review.

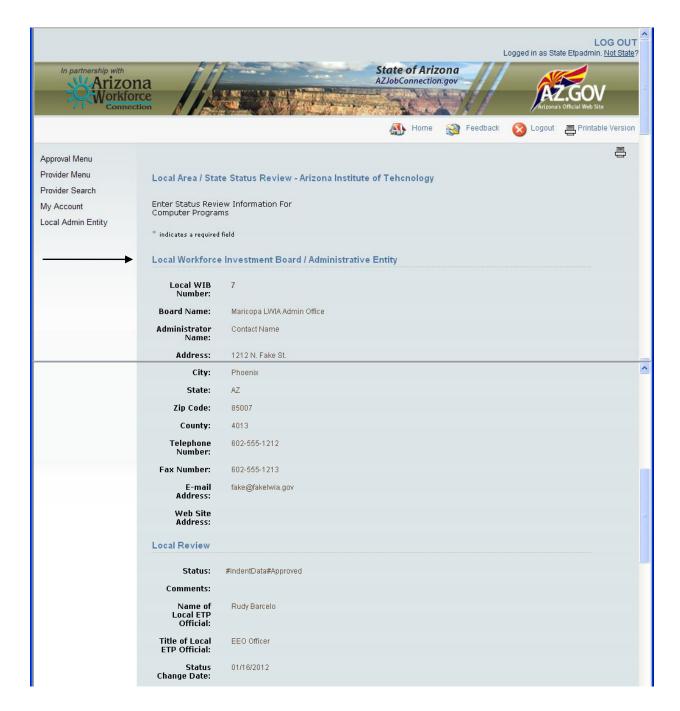


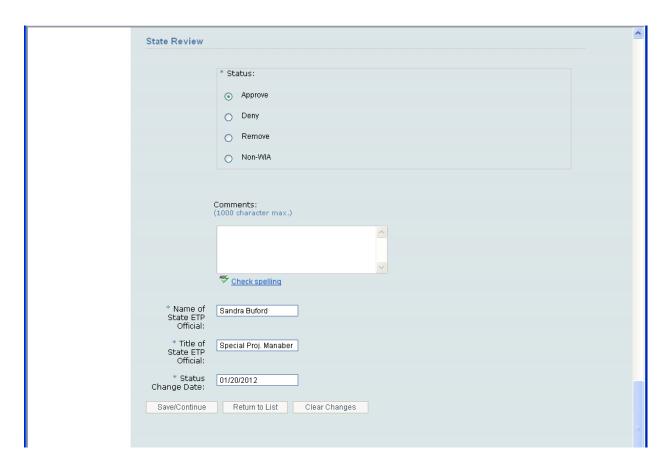


**WIA Participant Performance** does not need to be completed. DES does not support that application at this time

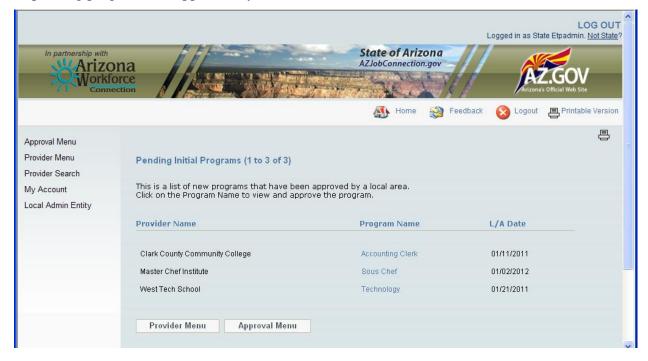
Click on Save/Continue to display the Local Area State Status Review page.

State Administrator reviews the **Local Area State Status Review** page with completed Local Area ETP Approver information. The State Administrator provides a recommendation of the program at the bottom of the page; Approve/Deny/Remove/Non-WIA and enters the decision.

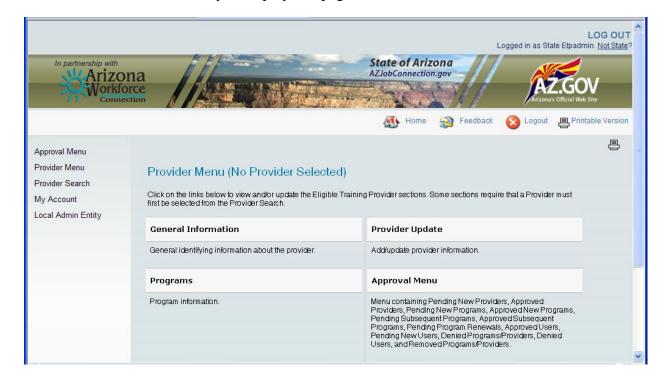




The program is removed from the **Pending Initial Program** queue. The process is repeated until all pending programs are approved by the State Administrator.



## Click on **Provider Menu** and you display this page.

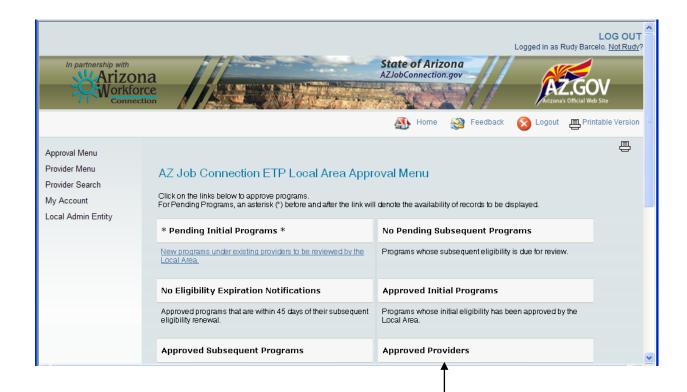


## or AZ Job Connection ETP State Administrator Approval Menu and you display this page.

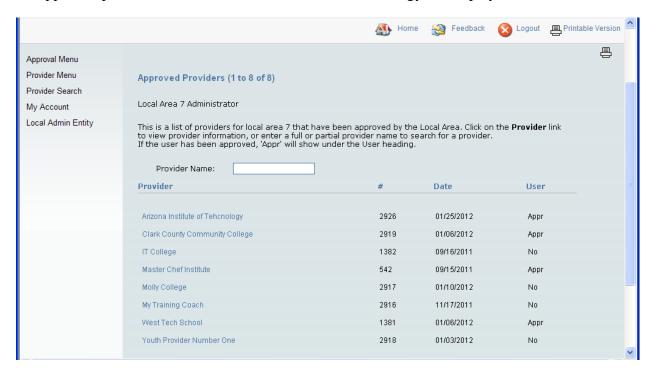


Now we need to be logged in as a Local Area ETP Approver.

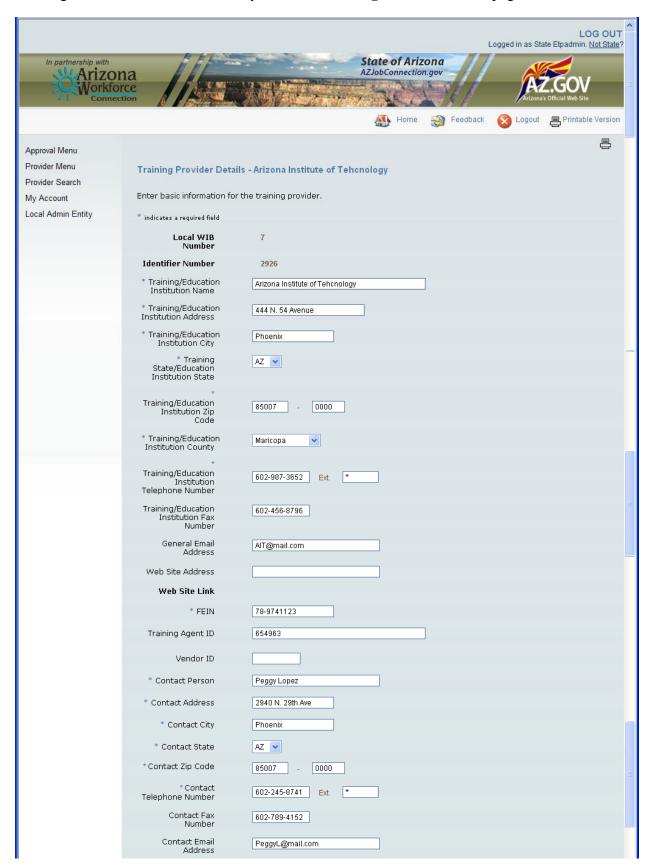
# Logged in as a Local Area ETP Approver Click on the Approved Providers panel.



All approved providers include Arizona Institute of Technology are displayed.

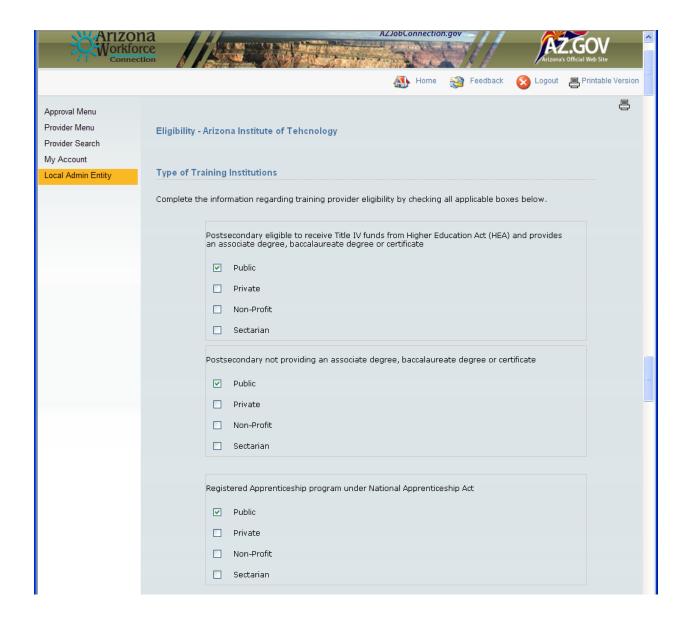


Clicking on the Provider name takes you to the **Training Provider Detail** page.





Save/Continue is selected and the **Eligibility** page is displayed and reviewed.

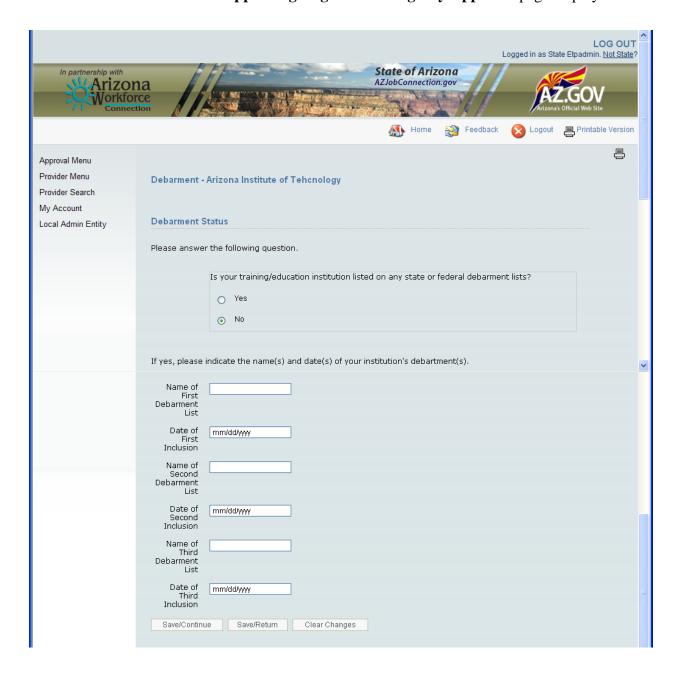


	Non-Registered Apprenticeship program		
	✓ Public		
	☐ Private		
	□ Non-Profit		
	☐ Sectarian		
	Community Based Organization		
	✓ Public		
	☐ Private		
	□ Non-Profit		
	Sectarian		
	Joint Vocational School		
	✓ Public		
	Private		
	□ Non-Profit		
	☐ Sectarian	·	
	Proprietary School		
	✓ Public		
	☐ Private		
	□ Non-Profit		
	☐ Sectarian		
	Other (identify below)		
	Public		1
	□ Private		
	Non-Profit		
	Sectarian		
If you checke	ed 'Other' as the Institution type, describe the Institution below.		
Other [ (Please			
specify if selected			
above)			
Additional Ir	nfo		
Please answ	er the following question.		
[	Is your training/education institution authorized with your state to provide a program of education beyond secondary education?		
	O Yes		ı
	⊙ No		
Dogge Co	Fored		
Degrees Of	Heled		

Please	enswer the following questions concerning types of degrees offerred by the institution.
Flease o	mswer die following questions concerning types of degrees offerred by the institution.
	Associate Degree
	O Yes
	⊙ No
	Baccalaureate Degree
	O Yes
	⊙ No
	Certificate
	O No
	License
	O Yes
	⊙ No
	Competency of Skill Recognized by employer
	○ Yes
	⊙ No
	Additional Skills or Competencies Generally Recognized by Employers
	O Yes
	⊙ No
	Other (please see below)
	○ Yes
	⊙ No
Other 1	Type(s) of Degrees
Please o	lescribe other types of degrees that the institution offers.
Othe	
(Pleas specit	e
selecte above	d d
	Continue Clear Changes

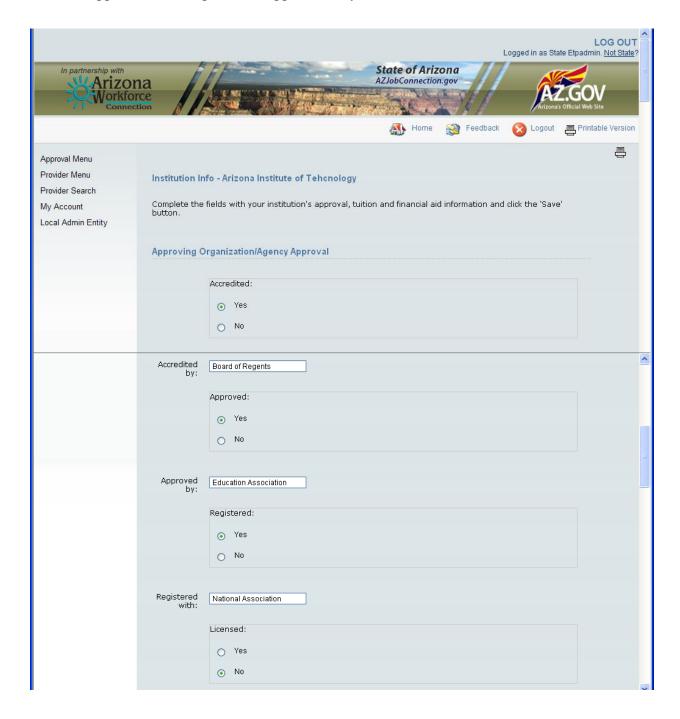
After the review is completed, Click on, Save/Continue and the **Debarment** page is displayed.

**Debarment** page is reviewed for any legal issues. If there are no issues, the State Administrator Clicks on Save/Continue. The **Approving Organization/Agency Approval** page displays.

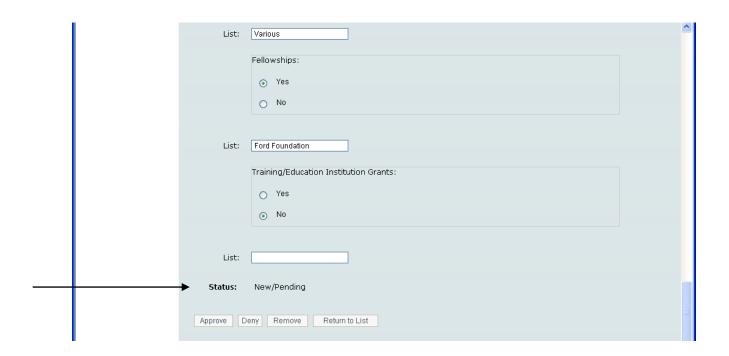


**Approving Organization/Agency Approval** page with a Status: New/Pending at the bottom of the page.

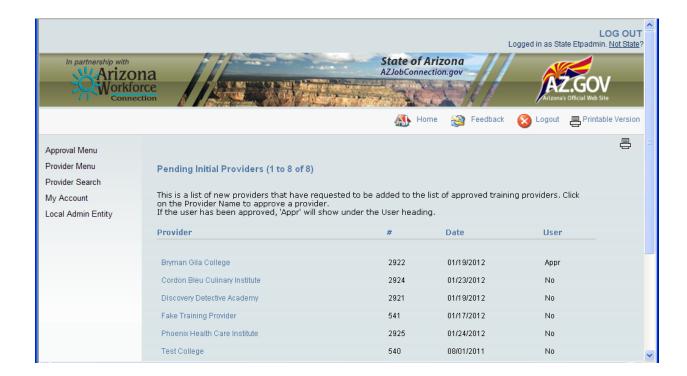
The state approve has the options of Approve/Deny/Remove/Return to List.



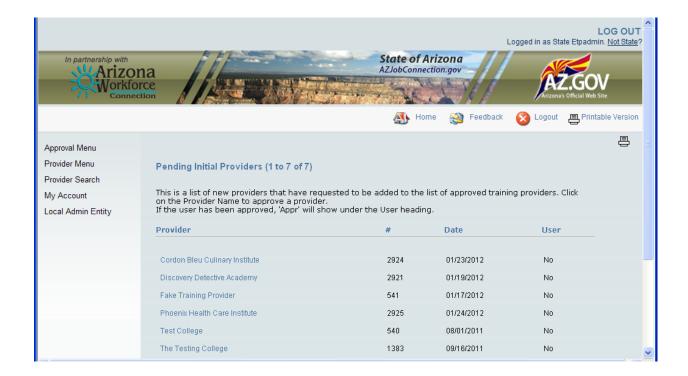




Once approve that specific provider is removed from the **Pending Initial Provider** queue.



Bryman Gila College was denied approval and their name is also removed from the Pending Initial Provider list.



After the State Administrator has completed their review the Local Area ETP Approver can view the provider information by going to the AZ **Job Connection ETP Local Area Approval** Menu.

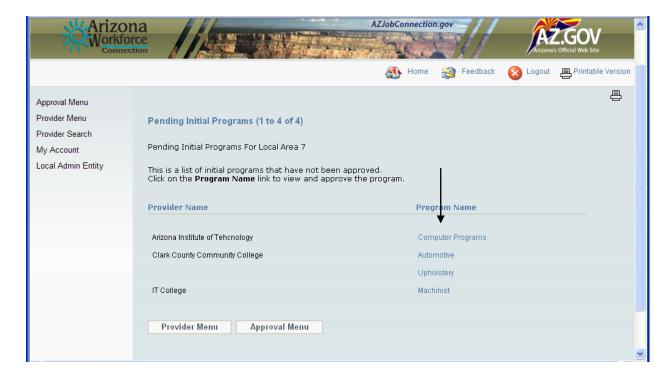
Note: The No under the User column indicates the provider did not self-register.

# From the AZ Job Connection ETP Local Area Approval Menu, select Pending Initial Programs.



The **Pending Initial Programs** page will display then under **Program Name** Click on Arizona Institute of Technology program link – **Computer Programs**. After a provider is added, the provider displays in the state administrator's **Pending Initial Provider** queue. After review and approval, the provider is then approved to display in AJC as a training provider.

**Pending Initial Provider** page - **Note:** The provider is not a WIA-approved provider until at least one of the provider's programs is approved by the local area and by the state.

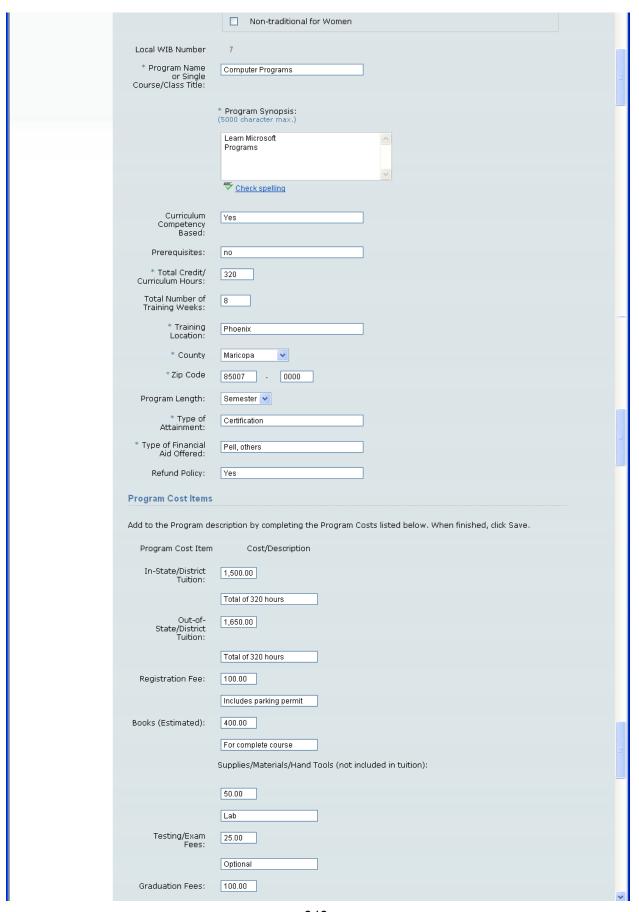


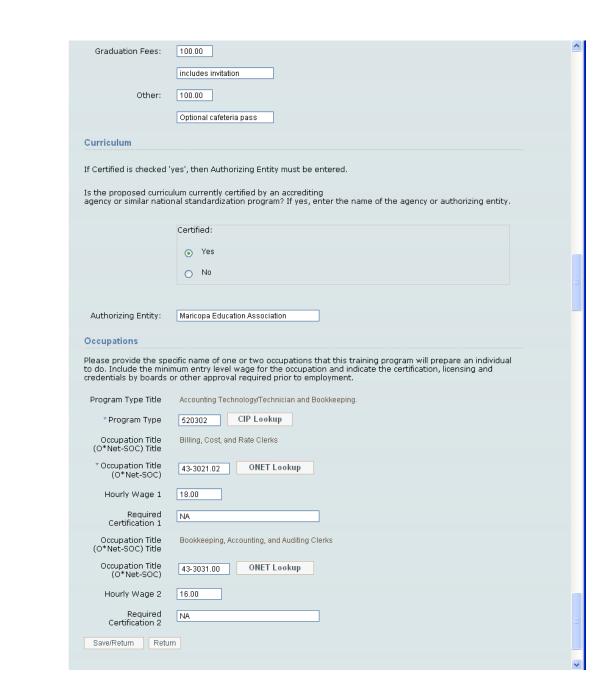
**Program Description** page will display as a view only screen because it has already been completed by the provider. This page provides specific information related to a specific program such as:

- If the program is WIA approved
- Program Cost
- Information about the curriculum
- Potential occupations the trainee will be qualified for when the program is completed.

Local Area ETP Approver review this page for accuracy and Clicks on Save/Return.

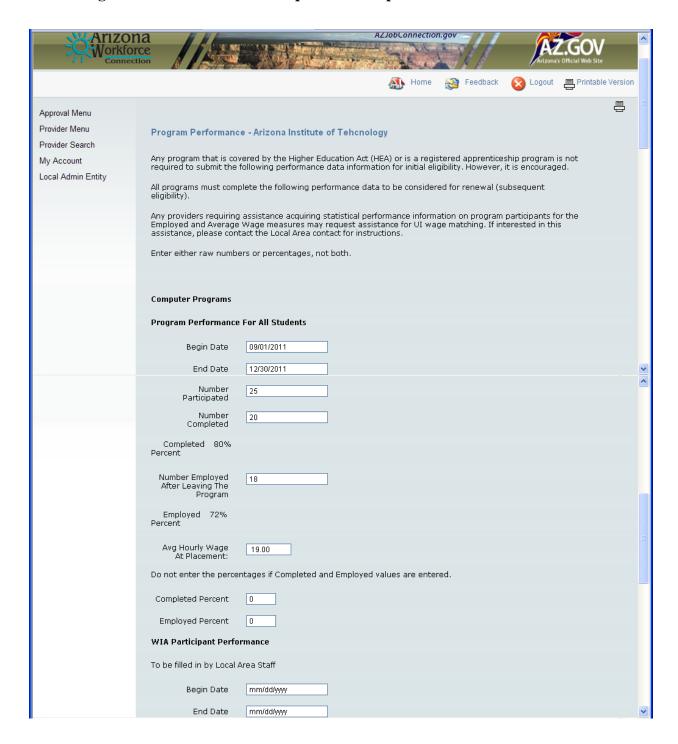


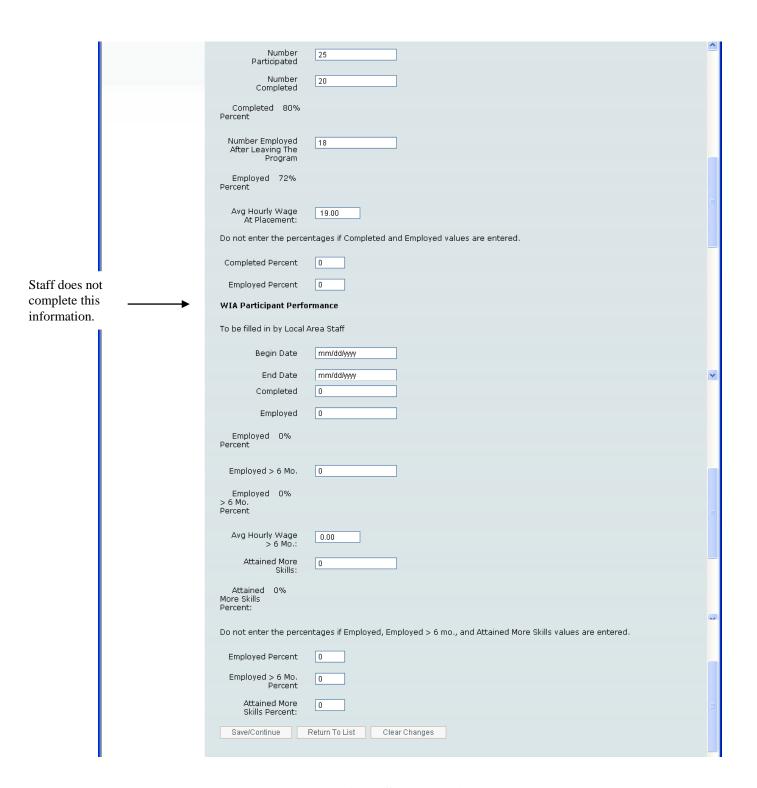




The **Program Performance** page for that institution or organization is displayed. The Local Area ETP Approver reviews this page for accuracy.

At the bottom of the page where WIA Participant Performance information is requested, Casemanagers/Casetrackers are not required to complete this information.

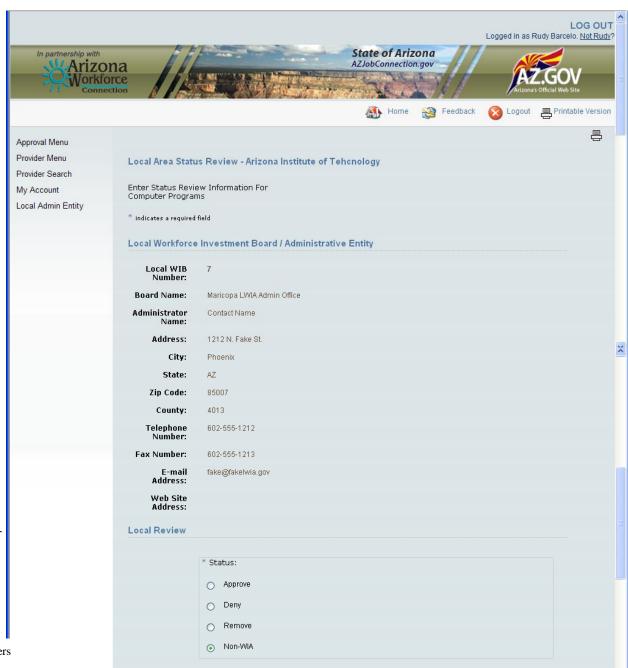




Click on Save/Continue and the Local Area Status Review page displays.

Click on Return to List takes you back to the **Pending Initial Program** list.

This page is where Local Area ETP Approvers approve or deny a provider.



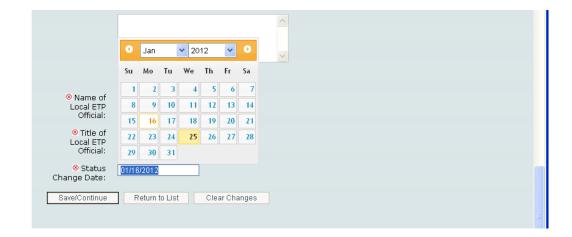
ETP Approvers complete this section to approve or deny the provider.



If a provider is denied the reason must be stated in the **Comments** box. **ETP Approvers are** required to enter their name, title and change date status before selecting Save/Continue.



When you Click on the **Status Change Date** box a calendar is displayed to make your date selection from.



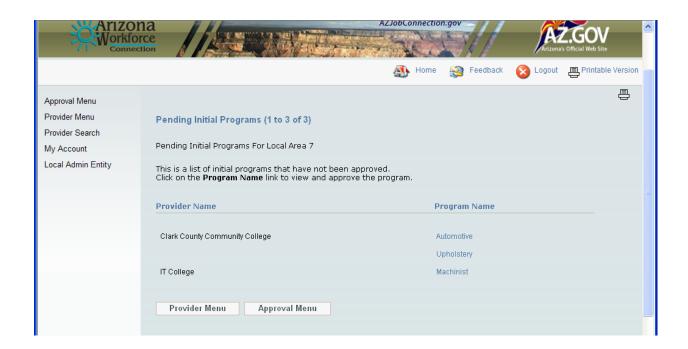
After Clicking on Save/Continue and the **Pending Initial Programs** page is displayed where approvers can select programs to approve. **Pending Initial Programs** page is displayed. The programs do not display in the local area approvers **Pending Initial Programs** queue until the provider has been approved to display in AJL by the state administrator.

The programs do not display in the state administrator's **Pending Initial Programs** queue until they have been approved by the local area coordinator.

The Program Description page requires assignment of both a Classification for Instructional Program (CIP) code and an O\*Net code. In many cases, the CIP and O\*Net have an obvious correlation, but in other cases, the program may prepare the student for several occupations. For example, 520402 Executive

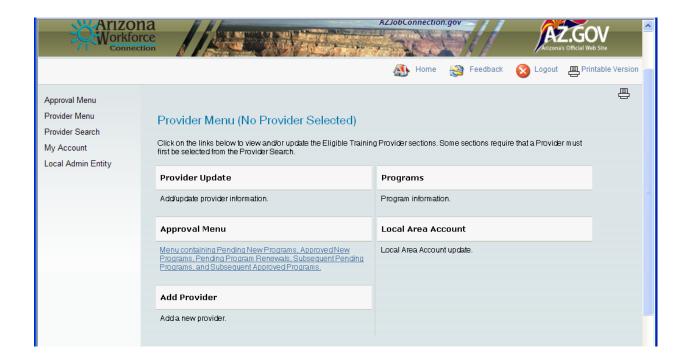


Assistant/Executive Secretary prepares the student for 43-6014.00 Secretaries and Administrative Assistants Except Legal, Medial, and Executive, 434171.00 Receptionists and Information Clerks, and 43-9061.00 Office Clerks, General. The CIP crosswalk at <a href="https://www.onetonline.org/crosswalk">www.onetonline.org/crosswalk</a> is helpful for finding O\*Net codes for CIP codes.

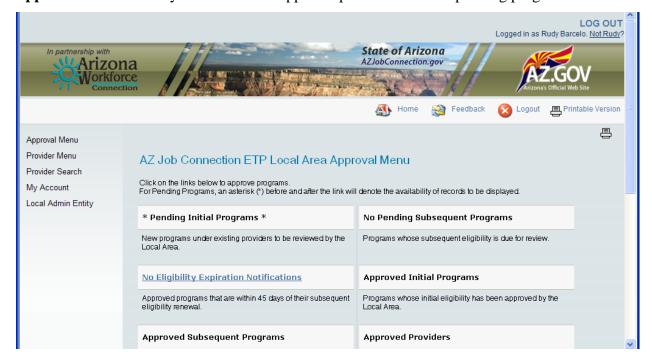


Click on Provider Menu and you will return to the Providers Menu.

You must conduct a provider search to have a name displayed on the provide menu and to access provide information.



Click on **Approval Menu** and you will return to the **AZ Job Connection ETP Local Area Approval Menu** where you can start the approval process for a new pending program.



### **DENIED PROGRAMS/PROVIDERS**

Remember the provider Master Chief Institute that was denied by the State Administrator earlier? Let's take a look in the **Denied User** queue. Click on **Denied Programs/Providers**.



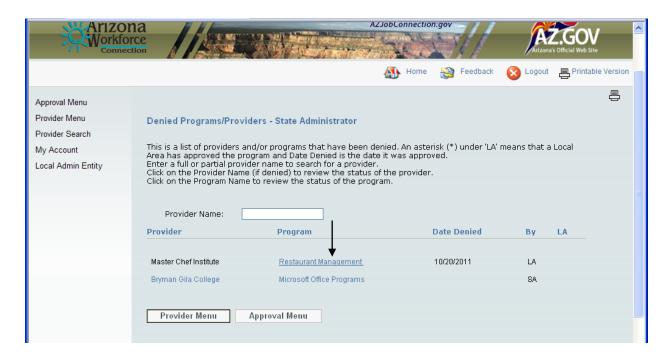
Here is the denied provider and the program associated with that provider in the State Administrator login account.

Keep in mind that a provider will have numerous programs. Some of those may be approved, some removed, and some denied, but the provider can still be an approved provider. Here are a couple of examples.

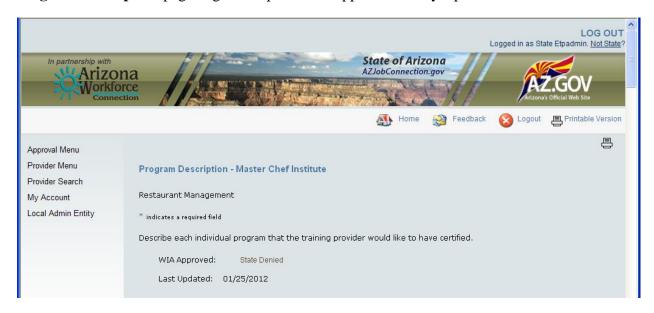
Provider Fly-by-Night submits a new provider record and program. The provider and program are denied. The provider cannot submit another program for six months.

Provider Goody Two Shoes submits a new provider record and an Auto Mechanics program. The provider and program are approved. Two months later, Goody Two Shoes submits another program: Basket Weaving. The Basket Weaving program is denied. This does not affect Goody Two Shoes' status as an approved provider because they already have one approved program. So now Goody Two Shoes has one approved program and one denied program, and that's okay.

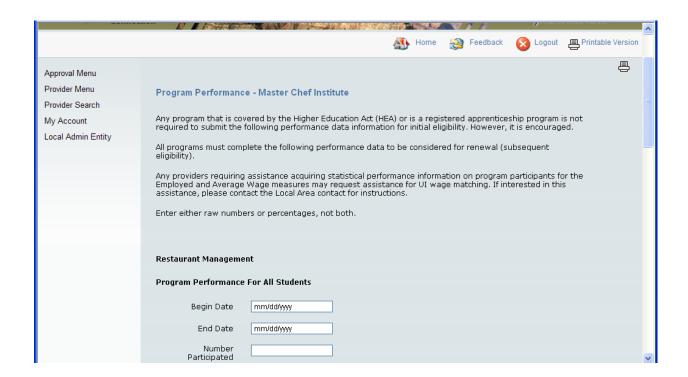
Clicking on the program name under Program, displays the **Program Description** page where the provider can be approved.



**Program Description** page begins the process to approve or deny a provider.



If you Click on Save/Return the **Program Performance** page is displayed.



Do not enter the percentages if Employed, Employed > 6 mo., and Attained More Skills values are entered.			
Employed Percent			
Employed > 6 Mo. Percent			
Attained More Skills Percent:			
Save/Continue	Return To List Clear Changes		

At the bottom of the page if you Click on Save/Continue, you display the Local Area Review page.

**Questions** - Once the denied provider is posted in the Denied User queue, how does the system, or who, notifies a denied provider they have been denied and they have appeal rights?

Answer - If it is a brand new provider, then the provider will display in the Denied Provider/Programs queue. The account created at the time the provider record was added will display in the Denied Users queue. ProviderLink does generate emails but they are very generic. The local or state would need to contact the provider to notify of the denied and advise them of their appeal rights.

The system does not calculate the dates. The six-month period should be calculated on the state denial date.

From the Local Area Status Review page changing the status of a denied program as simple as checking a different radio button (from No to Yes) But there should be notes to support the changes in status.

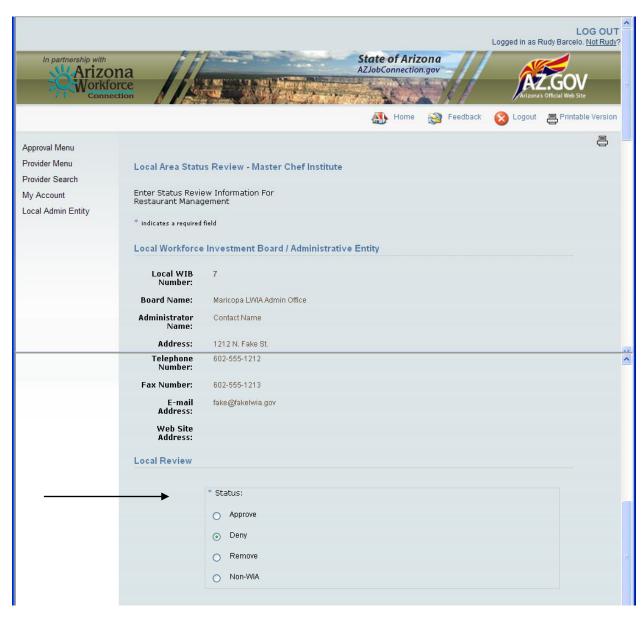
There are a lot of e-mails generated by the system, but they are generic. There needs to be some communication between the locals and the providers. At any time, the training provider users can login and view the status of all of their programs online.

Click on Save/Continue to display the **Local Area Status Review** page.

If a program is denied, time limitations for re-application apply. Make sure that denial is the correct action before clicking the Deny button. For example, if information is missing from the record, the training provider can be contacted to determine if additional information is available, depending on state policy and procedure. In this case, click the Return to List button to keep the provider in the pending queue. If the provider is denied at this point, any programs added will be set to Non-WIA. If the provider is denied by mistake, the status of the provider and the status of all programs must be reset to re-initiate the initial approval process.

**(i)** 

If a denied provider is now approved, this is where you change the status from Deny to Approve.

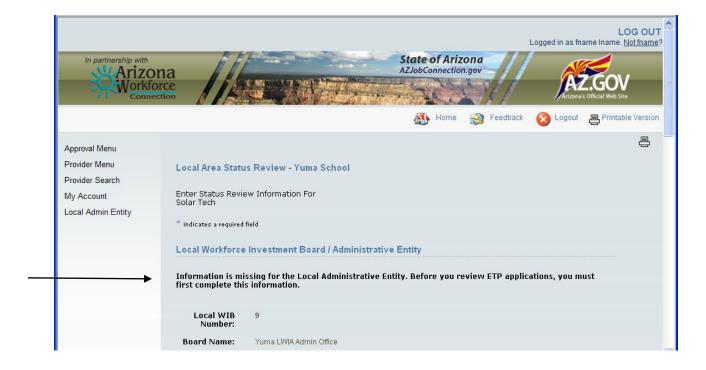


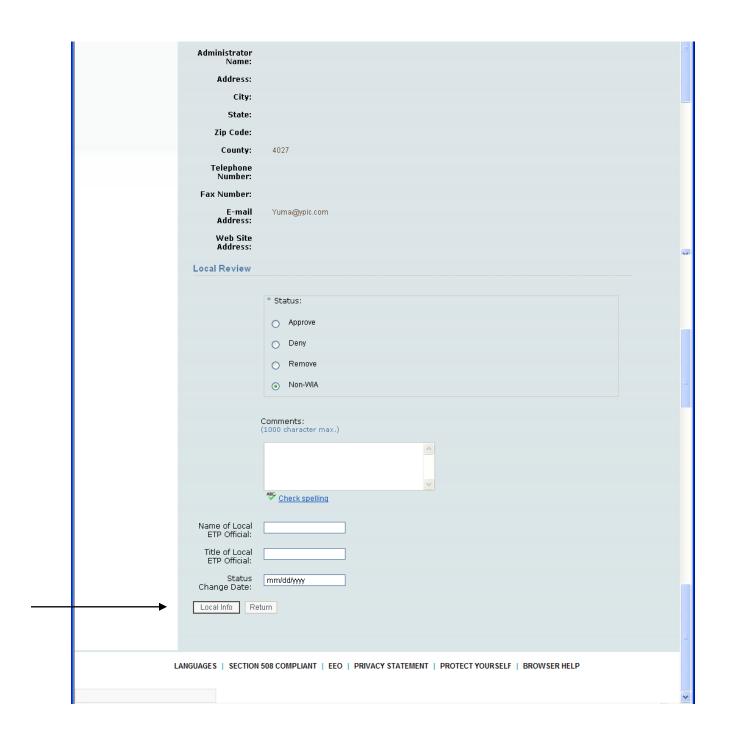


If information is missing the following screen will display.

If you select **Return To List**, the Provider Menu will display.

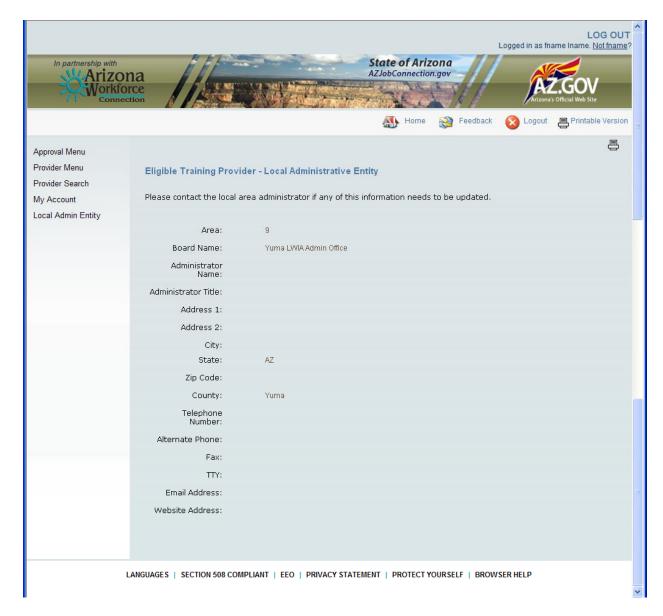
If you Click on **Eligible Training Provider - Local Admin Entity** page will display with information that has been entered by the ETP Approver.



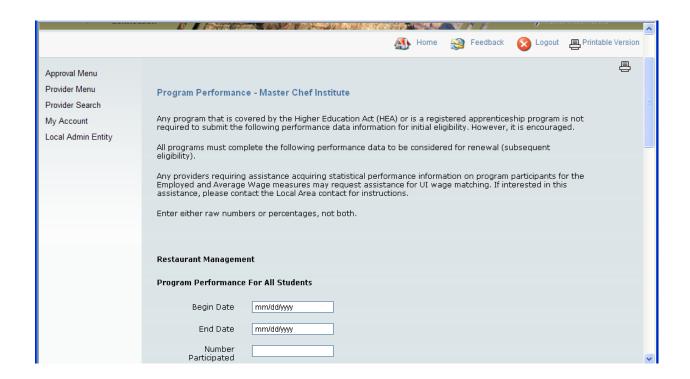


Click on **Local Info** and the **Eligible Training Provider – Local Administrative Entity** page display.

**Eligible Training Provider – Local Administrative Entity** page.



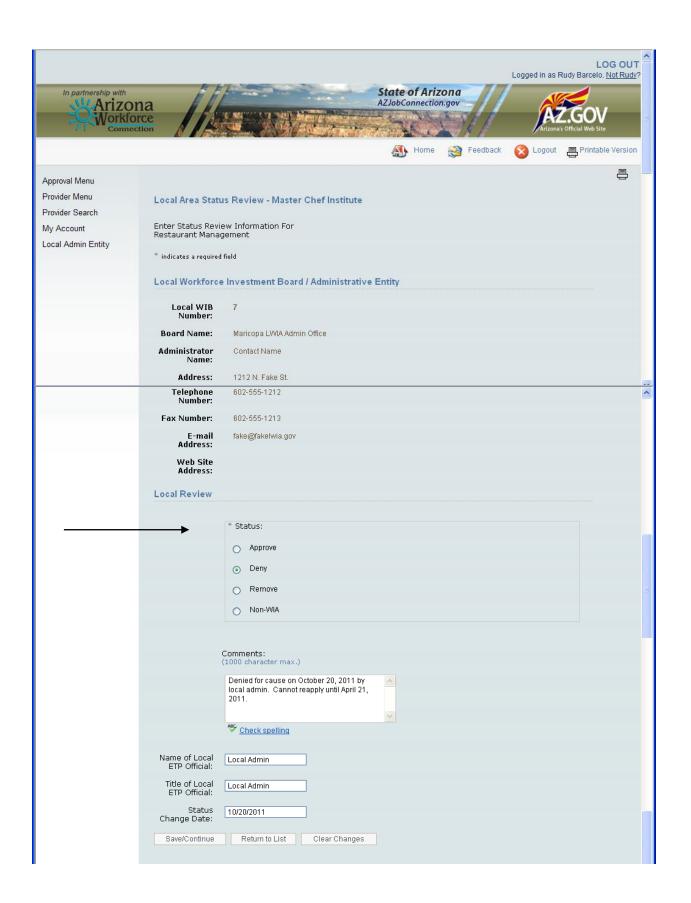
To access the provider's programs, click the **Provider Menu** link in the Control Panel. The **Provider Menu** will display with the providers information.



At the bottom of the page if you Click on Save/Continue, you display the Local Area Review page.



If a denied provider is approved, this is where the Local Area ETP Approver changes the status from Deny to Approve.



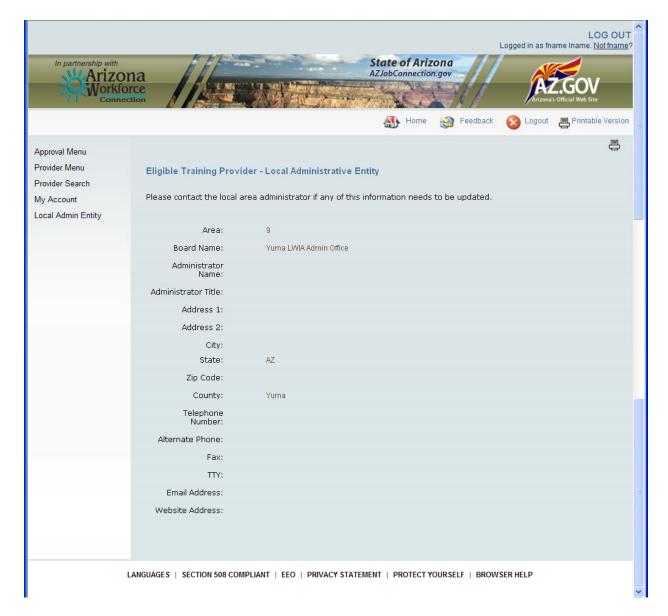
If information is missing the following screen will display.

If you select **Return To List**, the Provider Menu will display.

If you Click on **Eligible Training Provider - Local Admin Entity** page will display with information that has been entered by the ETP Approver.

Click on **Local Info** and the **Eligible Training Provider – Local Administrative Entity** page display.

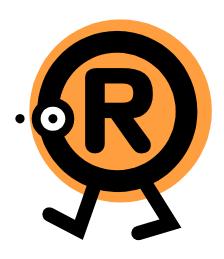
**Eligible Training Provider – Local Administrative Entity** page.



To access the provider's programs, click the **Provider Menu** link in the Control Panel to display the Provider Menu. The **Provider Menu** will display with the providers information.

Return to the **Home /Presentation** page.

## TRAINING PROVIDER REGISTRATION PROCESS

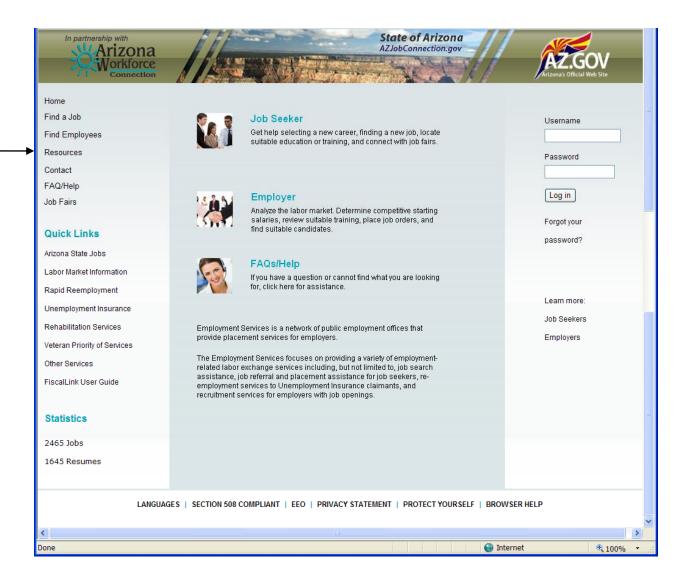


## TRAINING PROVIDER REGISTRATION PROCESS

Training providers (providers) access AZ Job Connection through the <a href="www.azjobconnction.gov">www.azjobconnction.gov</a>
URL and self-register their institution and one initial program.

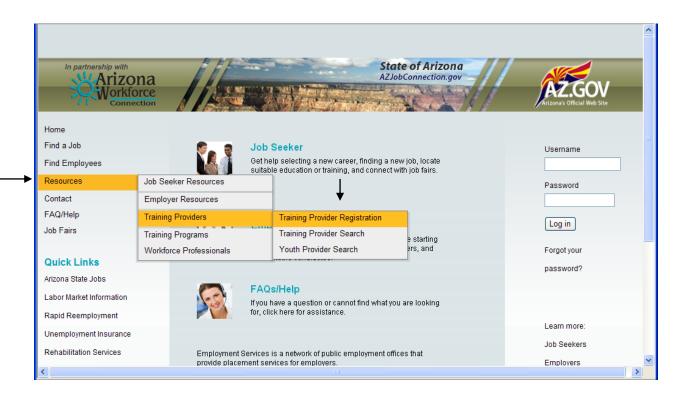
Once training providers log in, they will see the following **Presentation/Home** page.

Move your pointer over the word **Resources** on the **Control Panel** and flyouts will display the registration and program links.



## Highlight

- Resources,
  - o Training Provider and
    - Training Provider Registration click on this link to display the New User Registration page.

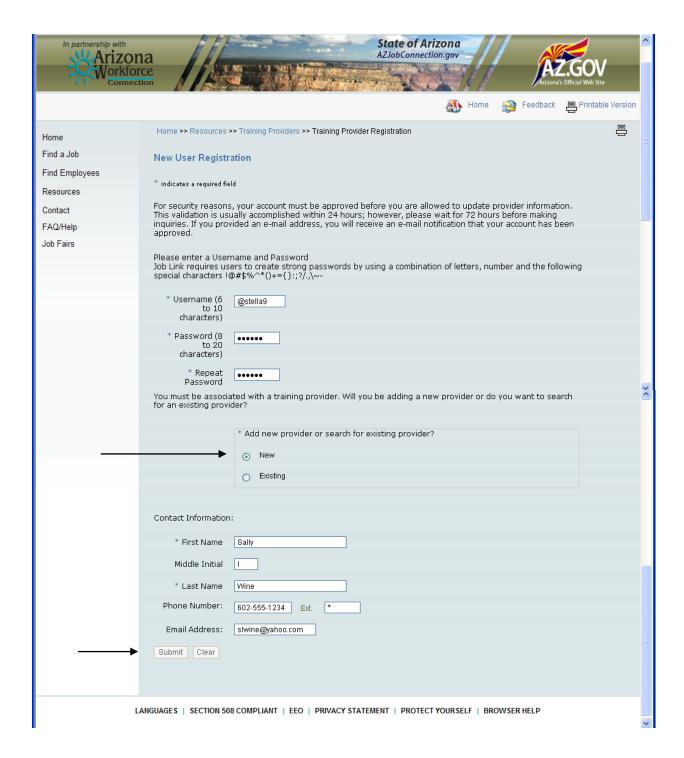


**New User Registration** page is displayed for providers to complete. On the **New User Registration** page, providers must create a username, password, provide contact information, and indicate if they are a new provider or associated with an existing provider. *Your account should be approved within 24 hours, but please wait for72 hours before making inquiries. An email will be sent to notify the provider that their account has been approved.* 

There are two ways to create a record/account:

- Create a new record a new provider is one who has never registered in ArizonaHeat or AJC. When the system goes live, if you have an existing account in ArizonaHeat, it will transfer to AJC.
- Attach to an existing account add an institution or program to an existing provider in AJC.

The steps to create a new record, add a new provider, and add a program are designed as one flow or process. First we will create a new record. Create your Username, Password, select New, and enter your contact information.

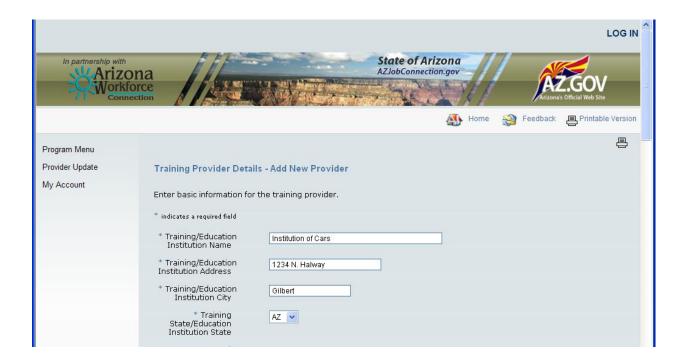


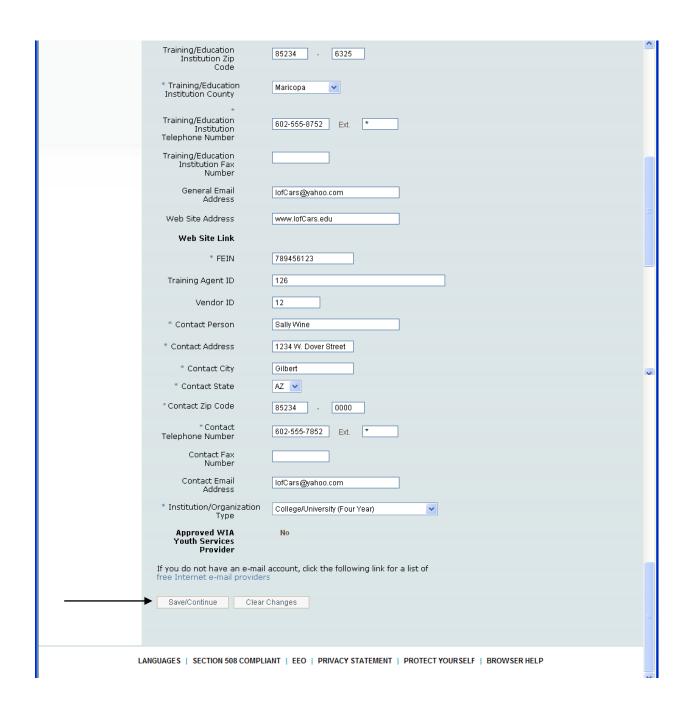
After you create your record, AJC will immediately lead you to the page to add your provider information. After you add the provider information, AJC will then lead you to the page to add a program.

After your account is approved, providers can add to an existing account, add additional programs, and make edits as needed to the provider or program record.

Click on **Submit** after you enter your information to display the **Training Provider Details** – **Add New Provider** page.

Training Provider Details – Add New Provider page displays. This page asks for general training institution information, name, location, contact information, web site and e-mail addresses. Providers must enter their 9-digit FEIN. Identifier Number (Provider ID) is a consecutive number generated by ProviderLink. Providers are also asked to enter a Training Agent ID number and a Vendor ID. If a Training Agent ID number or Vendor ID number is not entered, ProviderLink will generate the same number for all three ID's by assigning a number when the page is saved. Refer to the Fields for Training Provider Details table for input information. Tables are located in the back section of this training guide.



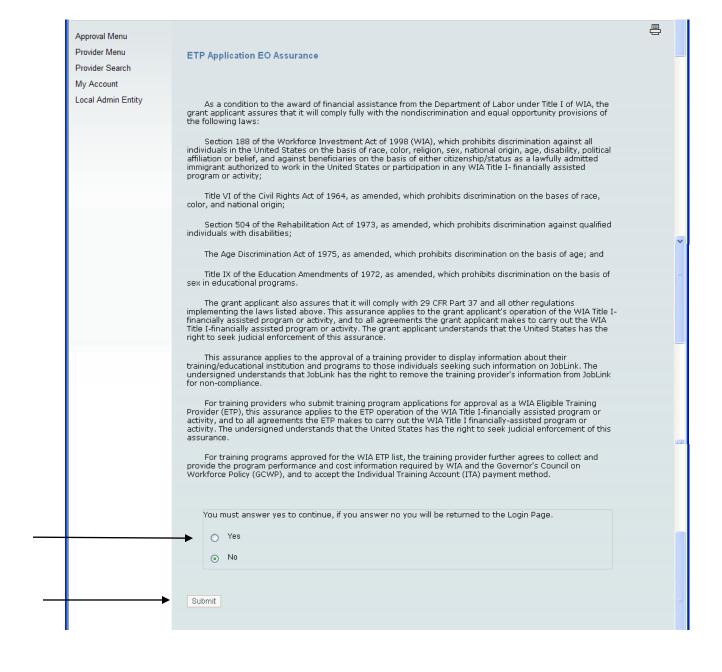


Providers must complete the initial registration process for a Provider Number to be assigned to the provide account. Otherwise, providers will have to start the login process all over with a new Username and Password.

Click on Save/Continue to display the ETP Application EO Assurance page.

**ETP Application Equal Opportunity (EO) Assurance** page displays. Carefully review the EO information. If your training institution assures compliance, select Yes and click the Submit button. If your training institution cannot assure compliance, click No to terminate the application process and return to the AJC Home page.

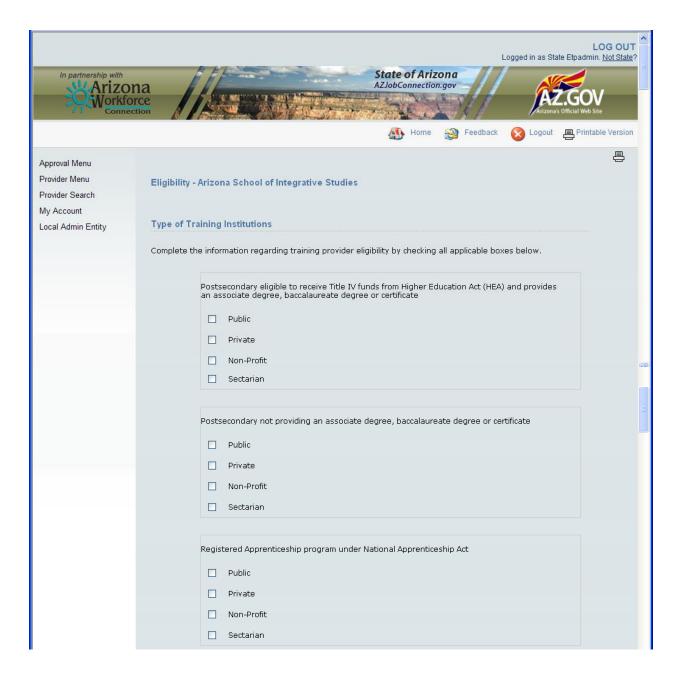
**No** is the default button and compliance is required.



Click Submit to display the **Eligibility** page

**Eligibility** page displays. This page ask for information about postsecondary eligibility, licensing, apprenticeship programs, community based organizations, joint vocational schools proprietary school, degrees, certification, or licenses offered.

To complete this information, refer to the **Fields for [Provider]** table.

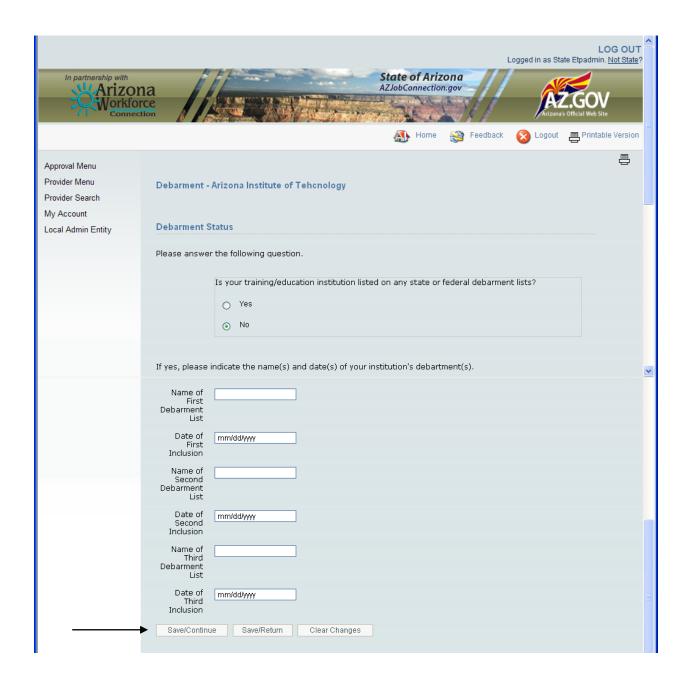


		_	
	Community Based Organization		
	Dublic Public		
	☐ Private		
	□ Non-Profit		
	☐ Sectarian		
	Joint Vocational School		
	Public .		
	Private		
	□ Non-Profit		
		^	
	Proprietary School	-	
	☐ Public ☐		
	Private		
	□ Non-Profit		
	☐ Sectarian		
	Other (identify below)		
	□ Private		
	□ Non-Profit		
	□ Sectarian		
Other Type(	s) of Institution		
If you checke	d 'Other' as the Institution type, describe the Institution below.		
Other [			
(Please Specify if			
selected above)		*	
Additional In		Ī	
Additional in			
Please answe	er the following question.		
Ī	s your training/education institution authorized with your state to provide a program of		
E	education beyond secondary education?		
	O Yes		
	⊙ No		
Degrees Off	Degrees Offered		

	ne following questions concerning types of degrees offerred by the institution.	
0		
•	No	
Baco	alaureate Degree	
0	Yes	
•		
Cert	ificate	
0	Yes	
	No	
Lice	nse	^
0	Yes	
•		
Com	petency of Skill Recognized by employer	
0	Yes	
•	No No	
Addi	tional Skills or Competencies Generally Recognized by Employers	
0	Yes	
•	No	
Othe	er (please see below)	
0	Yes	
•	No	
		~
Other Type(s)	of Degrees	
Please describe	other types of degrees that the institution offers.	
Other (Please		
specify if		
selected above)		
Save/Continue	Clear Changes	

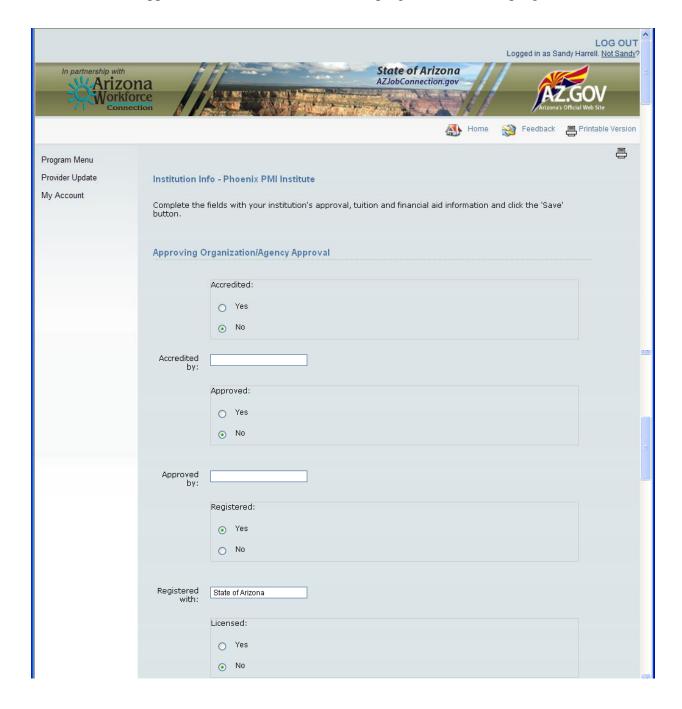
Click on Save/Continue and you will display the **Debarment** page.

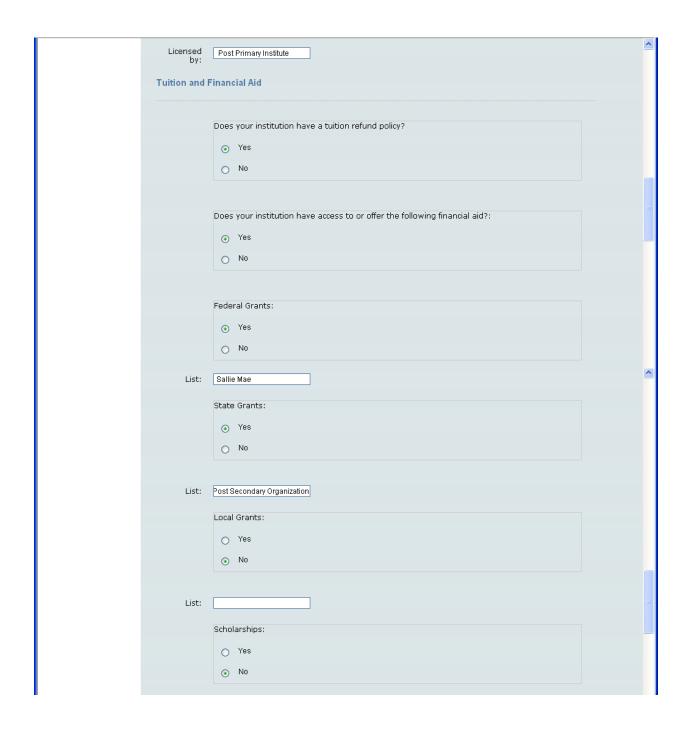
To complete the **Debarment** page, refer to the **Fields for Debarment** table. The **Debarment** questions are for any legal issues the institution may have currently or in the past.

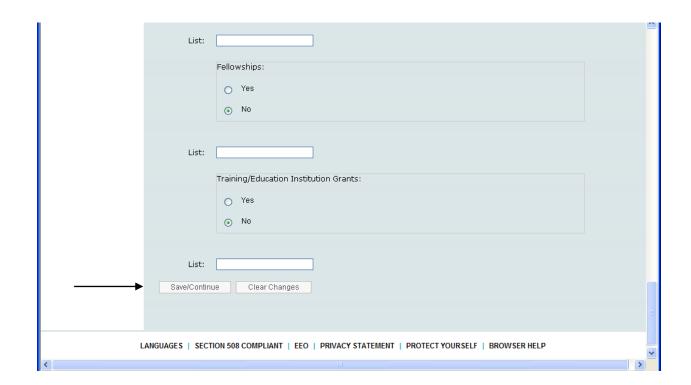


If there are no Debarment issues click on Save/Continue and you will display the **Institution Info** page.

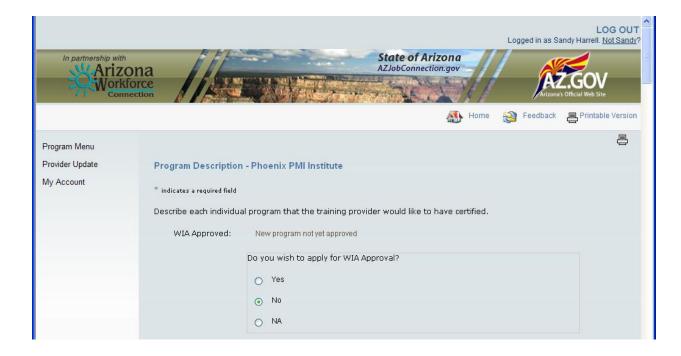
**Institution Info** page displays. Providers enter information about their institution, licenses, accreditations (if applicable), tuition and financial aid programs, scholarships, grants, etc.







When completed, click on Save/Continue to display the **Program Description** page.



		* This individual program of training services is: (check all that apply)
		✓ Single Course/Class
		☐ Training Program of Multi-Courses
		□ Non-traditional for Women
	* Program Name	PMI Certification Course
	or Single Course/Class Title:	
	;	* Program Synopsis: (5000 character max.)
	,	Course will prepare individual to pass the
		PMI examination.
		ABC
		** Check spelling
	Curriculum Competency	N/A
	Based:	
	Prerequisites:	4,500 hours of experience
	* Total Credit/ Curriculum Hours:	40
	Total Number of Training Weeks:	6
	* Training Location:	Tempe, Arizona
	* County	Mohave 💌
	* Zip Code	85234 - 0000
	Program Length:	Other 💌
	* Type of Attainment:	Certificate of Completion
	* Type of Financial Aid Offered:	Private Aid
	Refund Policy:	
F	Program Cost Items	
Δ	Add to the Program des	cription by completing the Program Costs listed below. When finished, click Save.
	Program Cost Item	Cost/Description

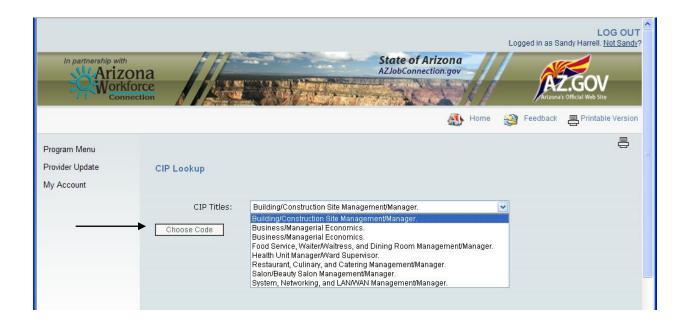
	In-State/District Tuition:	1025
		per course
	Out-of- State/District Tuition:	2000
	Registration Fee:	100.00
	Books (Estimated):	0.00
		Supplies/Materials/Hand Tools (not included in tuition):
		0.00
	Testing/Exam Fees:	500.00
	Graduation Fees:	50.00
	Other:	150.00
	outer.	Processing Fee
	Curriculum	
	If Certified is checked	'yes', then Authorizing Entity must be entered.
	Is the proposed curric agency or similar natio	ulum currently certified by an accrediting onal standardization program? If yes, enter the name of the agency or authorizing entity.
		Certified:
		○ Yes
		⊙ No
	Authorizing Entity:	
ı	Occupations	
	to do. Include the mini	ecific name of one or two occupations that this training program will prepare an individual imum entry level wage for the occupation and indicate the certification, licensing and or other approval required prior to employment.
Use the CIP	Program Type Title	Business/Managerial Economics.
and ONET	* Program Type	5206 CIP Lookup
Lookups for Occupations	* Occupation Title (O*Net-SOC)	ONET Lookup
Titles	Hourly Wage 1	0.00
	Required Certification 1	
	Occupation Title (O*Net-SOC)	ONET Lookup
	Hourly Wage 2	0.00
	Required Certification 2	
	Save/Return Clo	ear Changes

To utilize the **Classification of Instructional Program** (CIP) **Lookup** for your Program Type, click on the **CIP Lookup** panel and the page below will display.

Enter keyword(s) and click on Search.

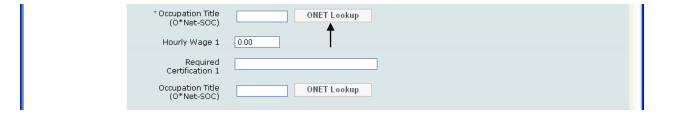


A list of programs will display for you to select from. Make a selection and click on **Choose Code**.

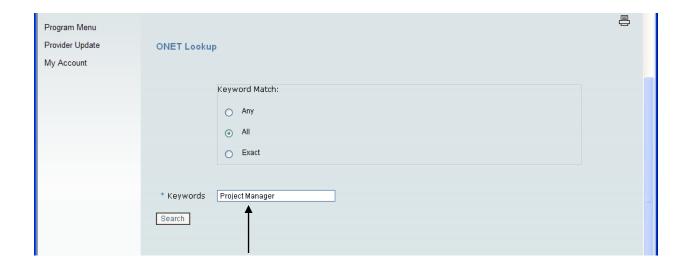


Your selection will populate the **Program Description CIP Lookup** field.

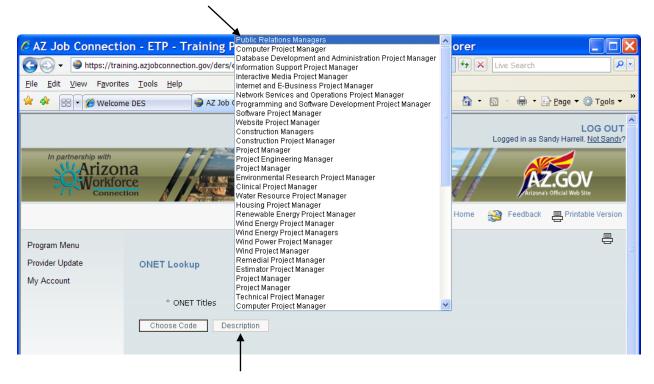
Next, click on the **ONET Lookup** panel to display the **ONET Lookup** title page.



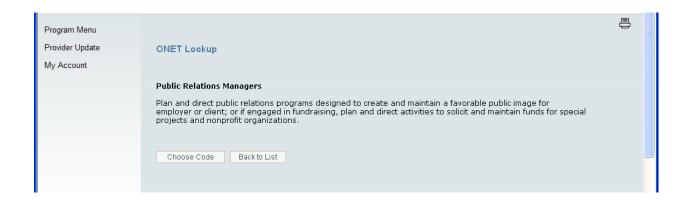
Enter your keyword(s) to start your search and select the type of occupational match you want then click on Search.



A list of ONET Lookup title will display for you to select from. Make a selection and click on **Choose Code**.



If you want to view a description of your selection before making a final selection, click on the Description button, then make your ONET selection.

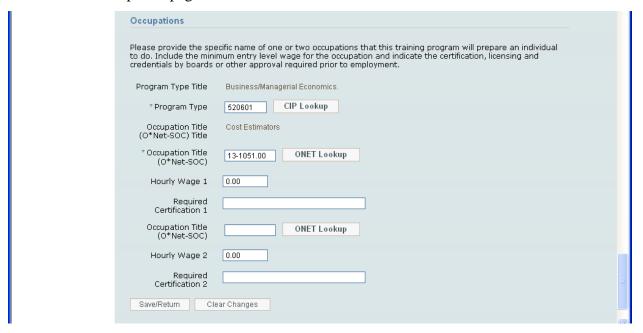


Make your selection and click on **Choose Code** to populate the **ONET** field on the **Program Description** page in the occupation area or select the **Back to List** to return to the **ONET Title**page.

Public Relations Manager is populated in the **ONET Title** area.

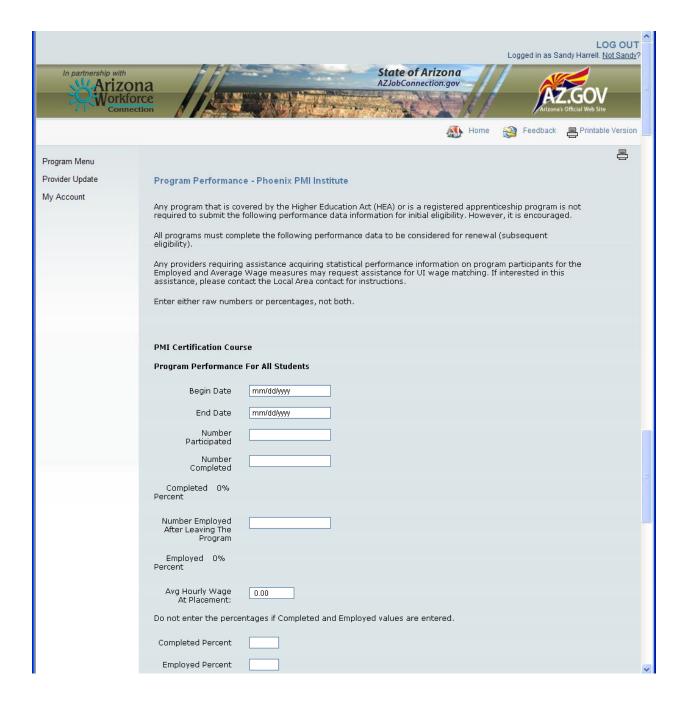


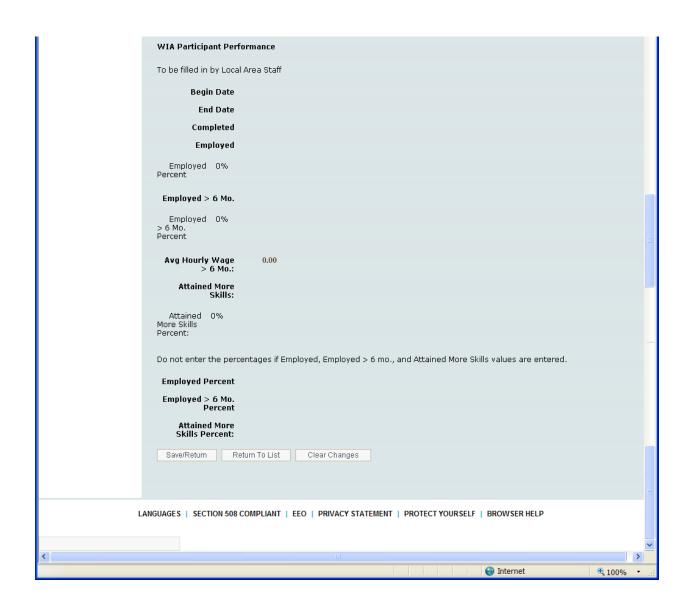
This is what a completed page looks like.



Click on Save/Return to display the **Program Performance** page.

The Program Performance page is where providers document the overall student performance. DES is not tracking this information at this time. This is for informational purposes only.





Click on Save/Return and the **Provider Program** page will display.

**Program Provider** page. Providers can edit or delete their program information on this page. The Performance link takes you to the **Performance** page for that program, which DES does not support at this time.



Click on the Continue button and an **ETP New User Message** will display notifying the new provider that their account (and program) must be approved before they are allowed to update their provider information. An e-mail is sent to the e-mail address entered on the registration page once the account is approved.



Click on the **Exit** button and the **Provider Menu (Desktop)** page will display. At that point, providers cannot make any further additions to their account until it is approved.

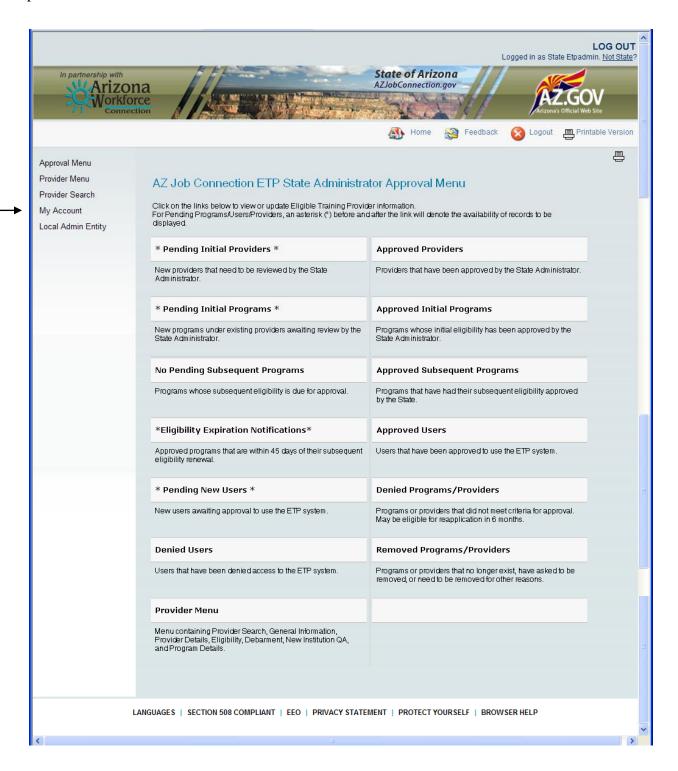
The initial approval of a provider account is <u>NOT</u> approval for the WIA ETP List: it is approval for access to the system.

# ELIGIBLE TRAINING PROVIDER MY ACCOUNT



#### ELIGIBLE TRAINING PROVIDER - MY ACCOUNT

From the Control Panel Click on the **My Account** link to display the login page for training providers.



After a successful login, this is the first screen Training Providers will see.

#### **Eligible Training Provider – My Account**

<u>Training Providers</u> will use the **My Account** link in the control panel to register and update their name, phone number, and e-mail address in the ProviderLink user account.

If more than one person uses the ProviderLink account, they should use the name of the designated administrator or coordinator. When programs are reviewed and the status is changed, ProviderLink provides fields to document the name of the person who last approved, removed, or denied a program, and the date the change was made. This name can be different than the name displayed on the My Account page. Training Providers can also create an e-mail account from this page.

Notice the Save/Continue button at the bottom of the page, information can be entered so do not use the back arrow/button.

When you click on the Save/Continue button you will flow to the **Provider Menu** page.

If provider information is need quickly, LWIAs can view that information from this page.

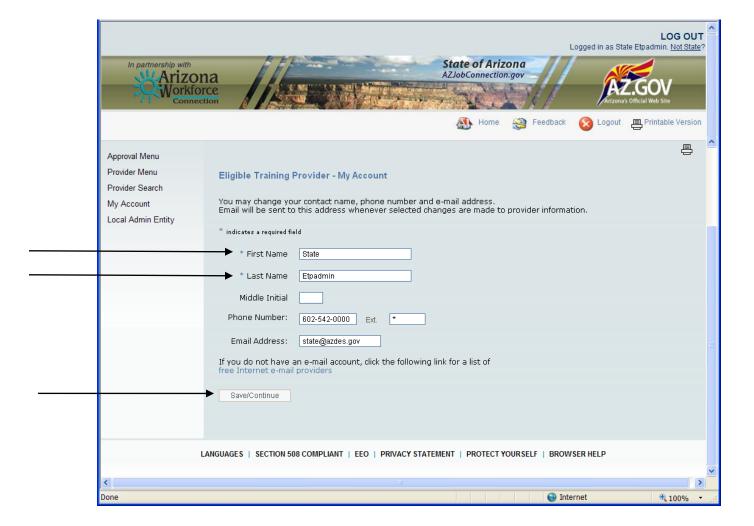
The first page that will display is the **AZ Job Connection ETP State Administrator Approval Menu**. This screen is always the first screen you will see after a successful login. This is your **Home Page**.

You will also see a different **Control Panel** that displays new menu listings:

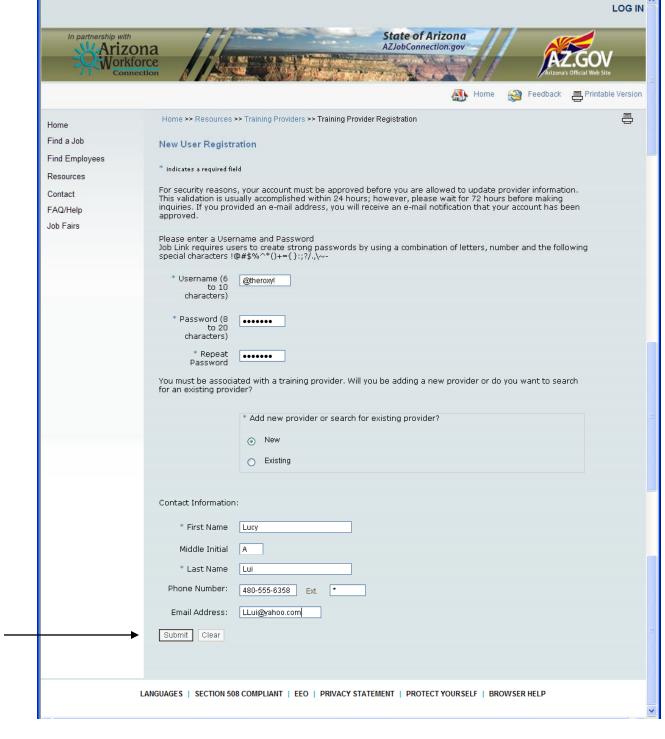
- Approval Menu
- Provider Menu
- Provider Search
- My Account
- Local Admin Entity

We will come back to this page after viewing **Local Administrative Entity and My Account** where we see how the data gets into these different links/panels.

**Provider Menu** page where provider will enter and update their contact information.

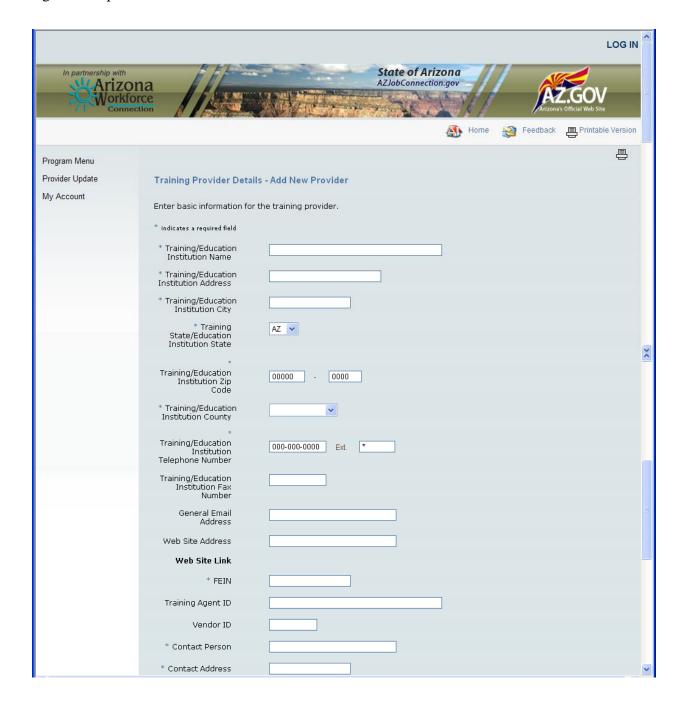


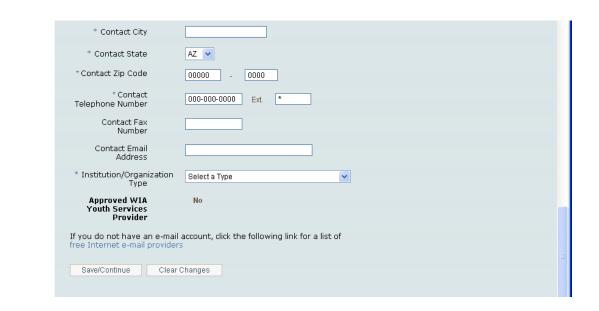
Training Provider Registration - **New User Registration** page is displayed. Training providers will create a Username, Password, enter their primary contact information, and enter basic account information at this point. Providers can also search for an existing account.



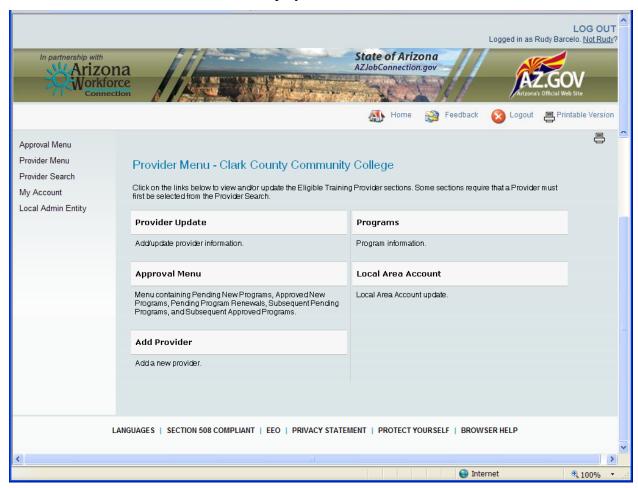
After completing this page, provides click on the submit button.

Providers go to the **Training Provider Details – Add New Provider** page to complete the registration process.



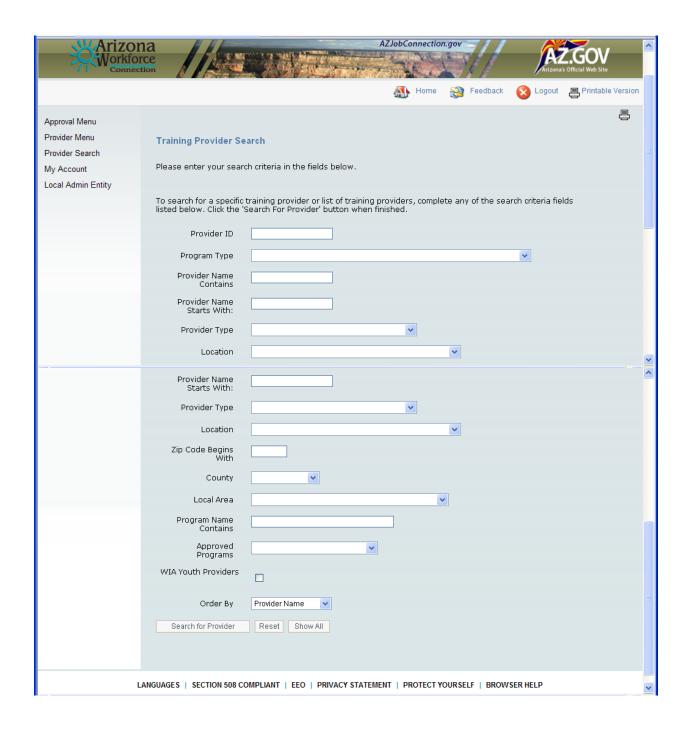


Provider Clicks on Save/Continue and displays the Provider Menu.

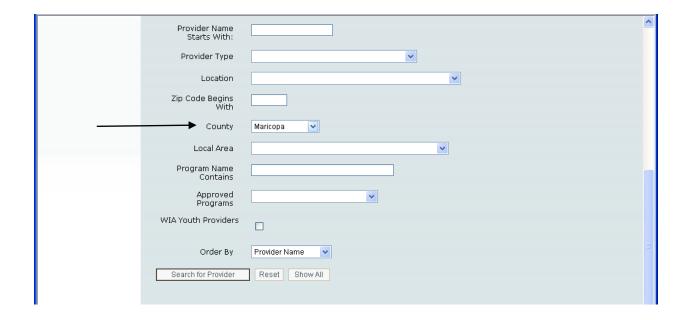


The Provider Menu takes the provider through the same process we reviewed earlier.

## Clicking on Provider Menu takes you to the Training Provider Search Page.

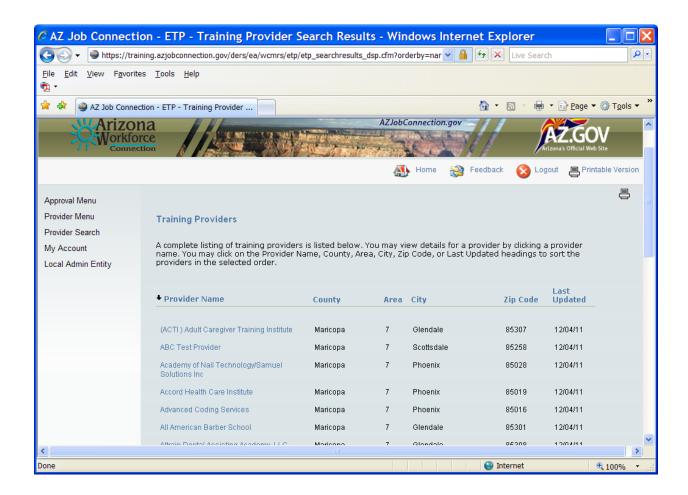


# Select provider information:



Click on Search for Provider. This takes you to a list of providers:

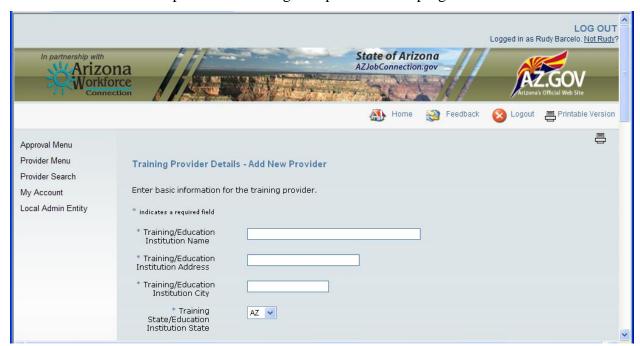
List of training provider in Maricopa County.



#### The Approval Menu link is the Local Area Approval Menu.



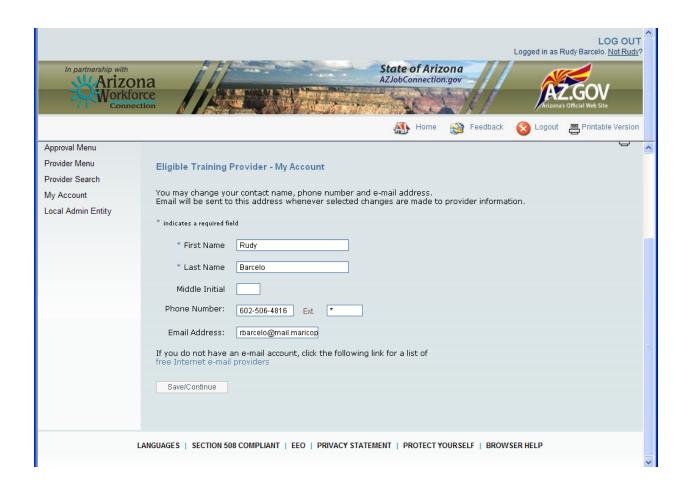
The **Add Provider** is the process for adding new providers and programs.



**Programs** list program information.

Page will not display.

## Local Area Account displays the Eligible Training Provider Approver information.



# **PRACTICE SESSIONS**



#### **PRACTICE SESSION**

Now we will practice:

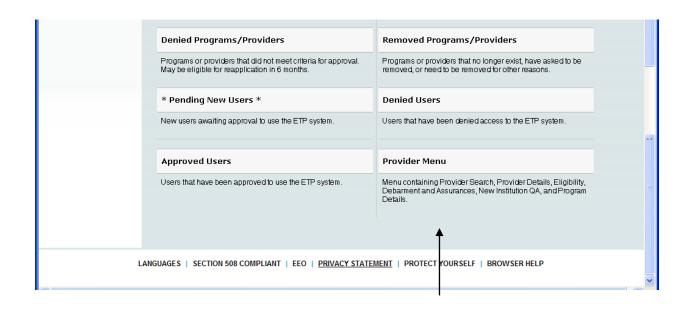
- Navigating through the screens
- Creating a new provider account
- Adding a program
- Approving a provider at the local area level
- Denying a provider at the local area level
- Approving a program at the local area level
- Denying a program at the local area level

Start the process by returning to the **Home/Presentation Page** and logging in as a provider:

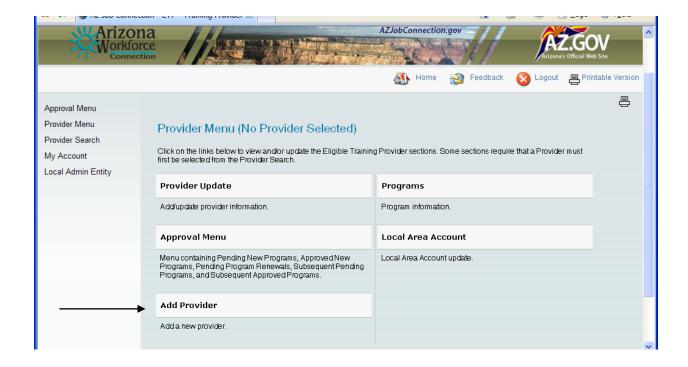
#### ADD PROVIDER AND A PROGRAM:

Navigate to the **Provider Menu** using the Provider Menu link on the control panel or on the Approval Menu.





Click **Add Provider**. Complete each page, following the instructions below and using the tables to explain each field (as needed): Fields for Training Provider Detail;



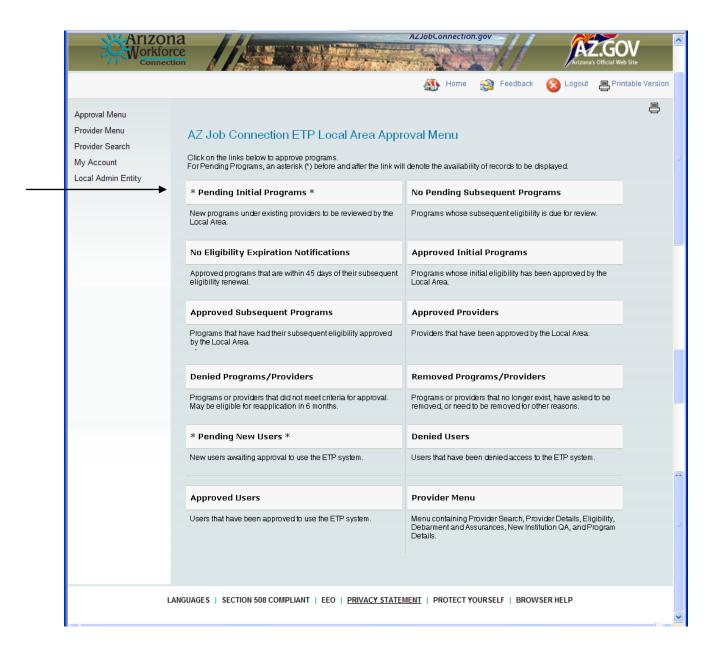
- 1. On the Approval Menu, click the Provider Menu link, or click Provider Menu in the control panel. The Provider Menu displays.
- 2. Click the Add Provider link. The Training Provider Details page displays.
- 3. Enter provider information according to the instructions in **Fields for Training Provider**

**Details** and click the Save/Continue button. The Eligibility page displays.

- 4. Enter the eligibility information according to the instructions in **Field for [Provider] Eligibility** and click the Save/Continue button. The Debarment page displays.
- 5. Enter the debarment information according to the instructions in **Fields for Debarment** and click the Save/Continue button. The Institution Info page displays.
- 6. Enter the institution information according to the instructions in **Fields for Institution Info**\_and click the Save/Continue button. The Training Provider record is complete. The Programs page displays.
- 7. After adding, the provider displays in the state administrator's Pending Initial Provider queue. After review and approval, the provider is then approved to display in AJL as a training provider. Emphasize: The provider is not a WIA-approved provider until at least one of the provider's programs is approved by the local area and by the state.
  - a. After the provider is approved by the state administrator, any programs entered then display to the local area coordinator in the Pending Initial Programs queue.
  - b. The programs do not display in the local area coordinator's Pending Initial Programs queue until the provider has been approved to display in AJL by the state administrator.
  - c. The programs do not display in the state administrator's Pending Initial Programs queue until they have been approved by the local area coordinator.

#### APPROVE OR DENY PENDING PROGRAMS

When programs are pending local area review, they display in the **Pending Initial Programs** queues on the Approval Menu.



Click the appropriate link on the **Approval Menu** to access the programs in the queue, either **Pending Initial Programs** or **Pending Subsequent Programs**.

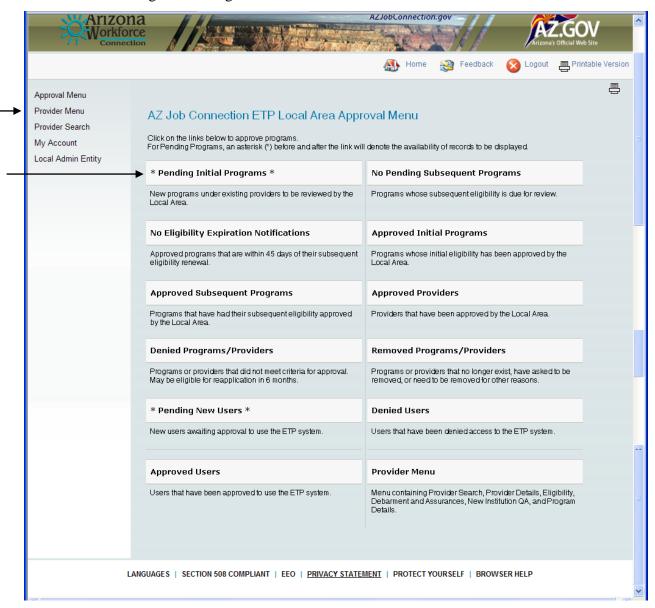
Programs display to local areas first.

Following local area review, they then display to the state administrator.

The **Performance** page will display during the approval process. If **Performance** is required, you cannot proceed without adding performance. If **Performance** is not required, you can proceed without filling out any of the fields on the Performance page. Whether or not performance data is required is a setting in AJC. Each state can determine the setting.

#### PENDING PROGRAM REVIEW AND APPROVAL OR DENIAL

Return to the AZ Job Connect ETP Local Administrator Approval Menu page or Home Page. Click on the Pending Initial Programs link.



Click on a program listed under the Program Name.



Review and approve a program according to the instructions below. Return to the Pending Initial Programs list, on the Home Page.

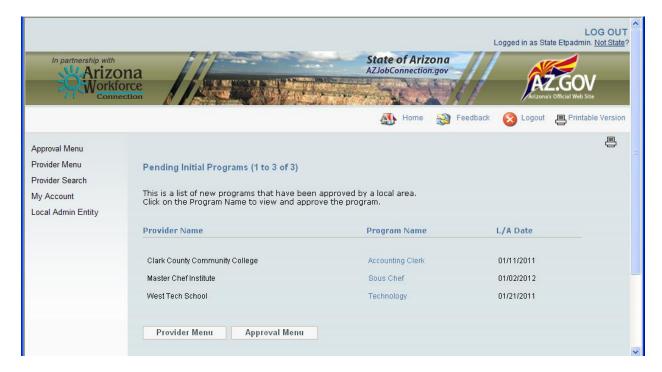
Review and deny a program. Repeat the review/approve and review/deny process with a Pending Subsequent Program.>

If a program is denied, time limitations for re-application apply. Make sure that denial is the correct action before clicking the Deny button. For example, if information is missing from the record, the training provider can be contacted to determine if additional information is available, depending on state policy and procedure. In this case, click the Return to List button to keep the provider in the pending queue. If the provider is denied at this point, any programs added will be set to Non-WIA. If the provider is denied by mistake, the status of the provider and the status of all programs must be reset to re-initiate the initial approval process.



The following example is for **Pending Initial Programs**. The navigation for Pending Subsequent Programs is the same as for Pending Initial Programs.

- 1. From the Home Page, Click the Pending Initial Programs link on the Approval Menu. The Pending Initial Programs page displays.
  - a. The Pending Initial Programs page has two columns: Program Name and Provider Name.
- 2. Click a link in the Program Name column. The Program Description page displays. Review the information. Click the Save/Return button. The Program Performance page displays.
  - a. Performance may not be required for initial eligibility.
  - b. Performance may not be required for subsequent eligibility depending on state policy and procedure.



- 3. Review the information on the Program Performance page. Click the Save/Continue button. The Local Area Status Review page displays.
  - a. To return without approving or denying the program, click the Return to List button. The program will remain in the Pending Initial Programs queue.
- 4. This page has two sections: Local WIB/Administrative Entity (display only) and Local Review.
  - a. The default for Status is Non-WIA. To approve, deny, or remove the program, select the appropriate status.
  - b. <u>Emphasize</u>: Be very careful not to skip this field. If the default Non-WIA is saved, the entire approval process is negated and begins again from scratch.
  - c. Enter comments and notes in the comments box. Recommend adding comments for every status update.
- 5. Emphasize: The ETP List is a statewide list. Although local areas have the responsibility to determine training policies, programs should not be denied if they do not meet the local area policy but otherwise meet all eligibility requirements. Local areas are not required to use programs on the statewide ETP List if the program does not meet local area training policy.
  - a. Enter your name in the Name of Local ETP Official field. This is the name of the person who is updating the status.
  - b. Enter your title in the Title of Local ETP Official field. This is the title of the person who is updating the status.Point out that the Local Area Official may be different but the system keeps track
  - of who does the review/approval.c. Enter the Status Change Date in the mm/dd/yyyy format.
  - d. Click Save/Continue, the Pending Initial Programs page (queue) displays.



Local Area Status page. Local Areas review and approve or deny provides on this page.



From the Approval Menu, Click the **Provider Menu** link in the Control panel.

The Provider Menu with provider context will display.

Click the **Programs** link on the Provider Menu to display the **Provider Programs** page. Each program displays with the following links: Edit, Performance, Delete, and No.



#### Provider Programs page.



Click the **Edit** link to display the editable Program Details page.

Click the **Performance** link to display the editable Program Performance page.

Click the **Delete** link to delete the program.

Here is another example of the Provider Programs page.

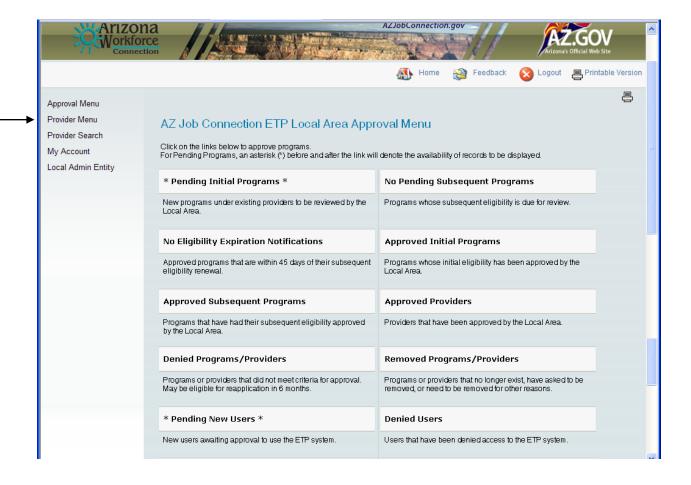


#### REMOVE OR DENY APPROVED PROGRAMS

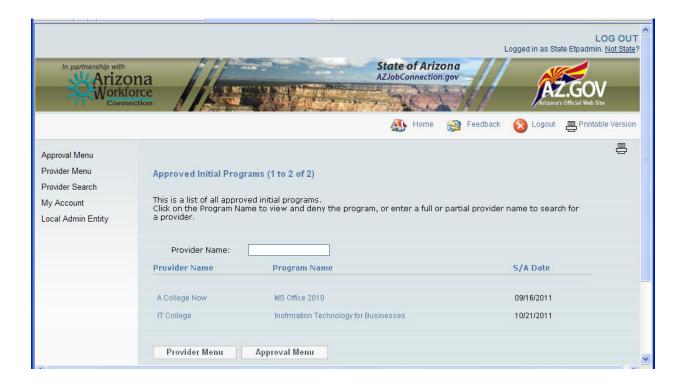
#### Overview

Removals: The flow in ProviderLink is designed for local areas to monitor eligibility dates and expirations and remove programs if eligibility has expired, and then for the state administrator to remove the program. Approved programs must be removed by the local area when eligibility expires and no application for subsequent eligibility has been received.

To monitor eligibility, go to the **Approved Initial Programs** and **Approved Subsequent Programs** queues.



View the state approval date in the Approved Date (S/L) column. If the eligibility has expired, remove the program.



The Eligibility Expiration Notifications queue can also be used to monitor eligibility expirations. Programs display in the Eligibility Expiration Notifications queue forty-five days before eligibility expiration is determined by the state approval date.

<u>Denials:</u> Approved programs are denied only if the program is not in compliance with the training provider assurances. This is highly unlikely, but possible. The navigation is the same as for a removal.

This is critical. Distinguish between denial of a program during the process of reviewing the application for eligibility: of course programs can be denied at that time. What we're talking about here is a program that was approved, but you later find out that the provider is not in compliance with the assurances to which they agreed at application. This would be denial of an approved program.

Return to the Home Page.

#### REMOVE EXPIRED APPROVED PROGRAM

From the Home Page, Click on the Approved Initial Programs link and remove an approved program according to the instructions below.

Click the Approved Initial Programs link on the Approval Menu. The Approved Initial Programs page displays.



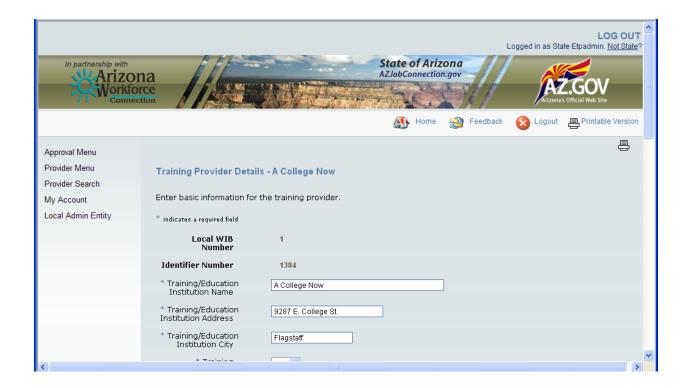
The Approved Initial Programs page has three columns:

- Provider Name
- Program Name
- State Approval is the date the state administrator approve the program.

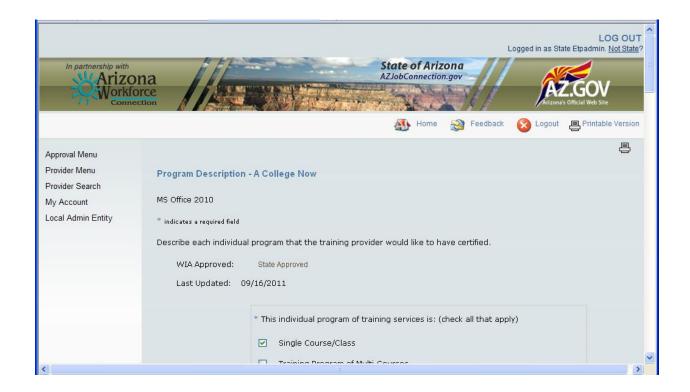


The following example is for Approved Initial Programs. The navigation for Approved Subsequent Programs is the same as for Approved Initial Programs.

Click a link in the **Provider Name** column. The Training Provider Details page displays. Review the information. Click the Save/Return button. At the bottom of the screen.

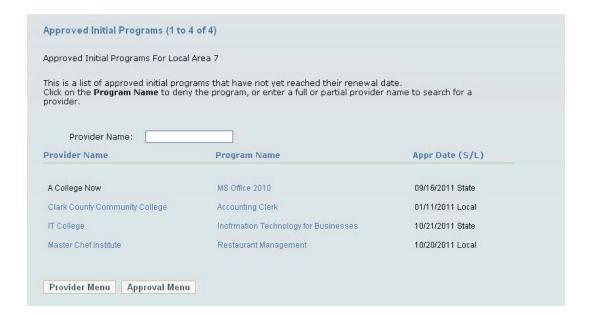


Click a link in the Program Name column. The Program Description page displays. Review the information. Click the Save/Return button. The Program Performance page is displayed.



Review the information on the Program Performance page, if needed. Click the Save/Continue button. The Local Area Status Review page displays.

- a. To return without removing or denying the program, click the Return to List button. The program will remain in the Approved Initial Programs queue.
- This page has two sections: Local WIB/Administrative Entity (display only) and Local Review. Complete this page as described in
- 2. , except select **Remove** in the Status field.



#### **DENY APPROVED PROGRAM**

From the Home Page, Click on the Approved Initial Programs to display the list of Approved Initial Programs.

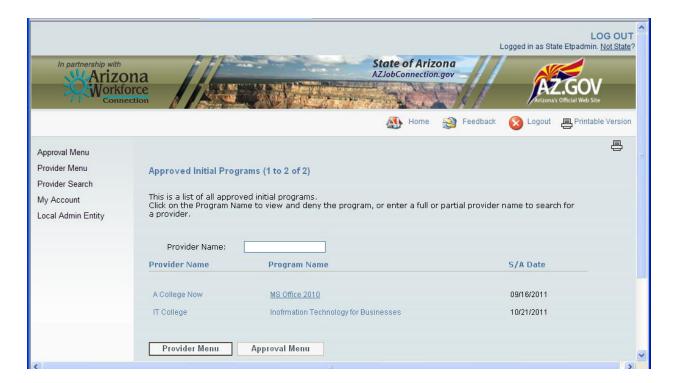


#### Practice denying an approved program according to the instructions below.

If you don't know if the program is initial or subsequent, you can check both Approved Initial Program and Approved Subsequent Programs, or you can conduct a provider search and navigate to the provider programs page.

The provider programs page displays the status. Once you determine the status, you can navigate to the appropriate queue.

To see the status, Click on the Program name link (not the Program Name title).



The Approved Programs pages have three columns:

- Provider Name
- Program Name, and
- State Approved Date.

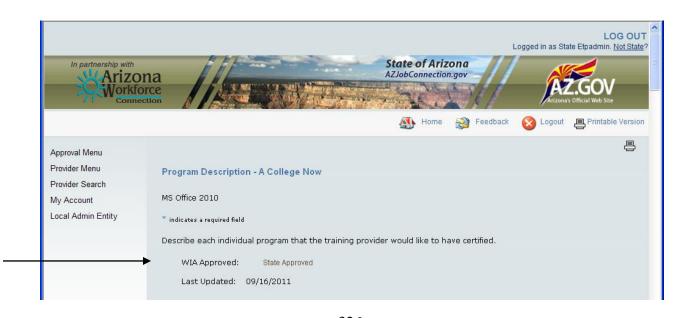
Click a link in the Program Name column. The Program Description page displays. Review the information. Click the Save/Return button. The Program Performance page displays.



- Performance may not be required for initial eligibility.
- Performance may not be required for subsequent eligibility depending on state policy and procedure.

Review the information on the Program Performance page. Click the Save/Continue button. The Local Area Status Review page displays.

Click on the Program name link will take you back to the Program Description page with the program status.



If the provider is not incompliance with the assurances, and you need to remove all programs and the provider, request that the state administrator deny the provider. Denying the provider will set all programs to non-WIA status.

The following example is for **Approved Initial Programs**. The navigation for Approved

Subsequent Programs is the same as for Approved Initial Programs.

**(i)** 

Navigate to either the Approved Initial or Approved Subsequent Programs, as appropriate, to locate the program to deny.

If you don't know the status of the program, you can check both queues, or you can conduct a Provider Search and navigate to the Provider Programs page.

The Provider Programs page displays the status. Once you determine the status, you can navigate to the appropriate queue.

To return without approving or denying the program, click the Return to List button. The program will remain in the Approved Initial Programs queue.

# It is not recommend that local areas edit or delete provider account information or program information.

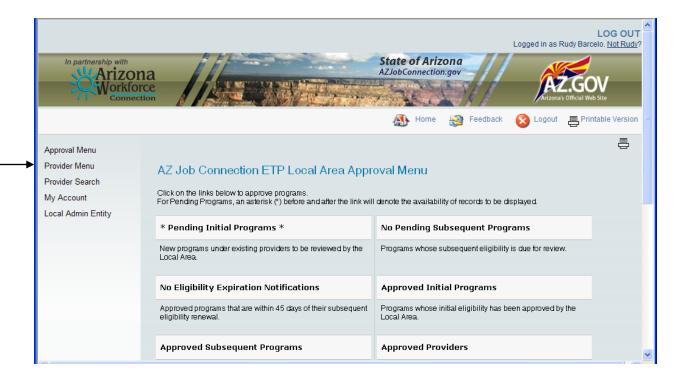
### This is for informational purposes only

#### **View/Edit/Delete Provider**

Practice Add Provider then View/Edit/Delete Provider. Conduct searches to find a provider to edit and then delete. Instruct trainees to add a provider

Log back to display the AZ Job Connection ETP Local Area Approval Menu.

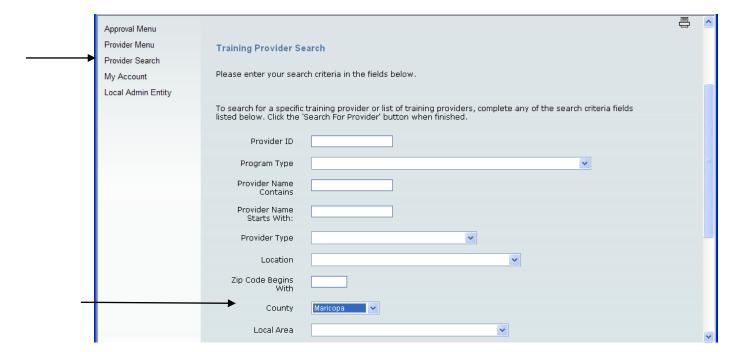
Click on **Provider Menu**.



For View, Edit, and Delete functions for programs, use the instructions below.

#### Click on

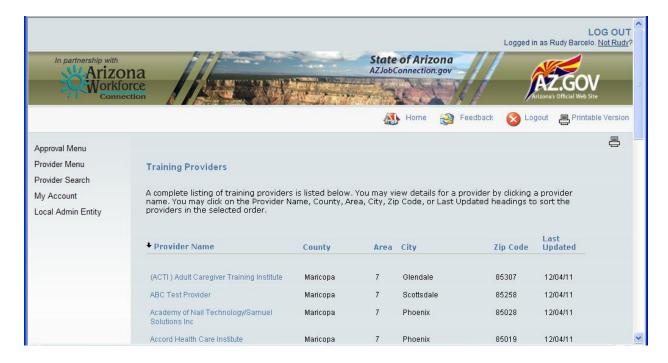
- Provider Search to display the Training Provider page.
  - Enter a provider name, county, zip code or other location information to identify a provider
- At the bottom of the page Click on
  - o Search for Provider
- You will then see the **Training Providers** page with several providers listed
  - Select a provider from the list and Click on that provider link



#### Search for Provider.



Training providers will display based on your search criteria.



You will go to the **General Training Provider** Information page.



At the bottom of this page you can edit and delete provider information.



# WIA ELIGIBLE TRAINING PROVIDER TABLES



# WIA ELIGIBLE TRAINING PROVIDERS TABLES – AZ JOB CONNECTION

### FIELD FOR LOCAL AREA APPROVAL MENU

FIELD FOR Local Area Approval Menu		
Menu Link	Description	Trainer Narrative
Pending Initial Programs	Displays programs pending initial review.	These are programs that need to be reviewed for initial eligibility by the local area. The programs won't display as pending at the state level until after the local area had reviewed.
Eligibility Expirations Notifications	Displays programs for which eligibility expires within the next forty-five days. Expiration is calculated on the state approval date.	This queue is a tool for ETP staff to use for monitoring eligibility expirations.
Approved Subsequent Programs	Displays programs approved for subsequent eligibility, by provider.  To make changes to subsequent program status, access the program record from the	This is a list of programs approved for subsequent eligibility, listed by provider. Both the provider and program can be accessed from this queue
	Approved Subsequent Programs queue. Updates cannot be made if the record is accessed any other way.	by using the links.
Denied Programs/Providers	Displays denied programs, by provider. If the provider name is an active link, the provider is	This is a list of providers and programs that are denied.
	denied. If not the provider is not denied.	Note that some provider names are links and some are not. If the provider name is a link, the provider is denied. If not, the provider is approved.
Pending New Users	Displays new self-service users pending approval to access ProviderLink to manage their provider and program records.	Display only.
Approved Users	Displays approved users.	Display only.

Description	FIELD FOR Local Area Approval Menu		
Programs  subsequent review.  be reviewed for subsequent eligibility by the local area. The programs won't display as pending at the state level until after the local area had reviewed.  Approved Initial Programs  Displays programs approved for initial eligibility, by provider.  To make changes to initial program status, access the program record from the Approved Initial Programs queue. Updates cannot be made if the record is accessed any other way.  Approved Providers  Lists all approved providers: both WIA-approved and non-WIA approved.  To make changes to the provider second from the Approved Provider's status, access the provider record from the Approved Providers queue. Updates cannot be made if the record is accessed any other way.  To make changes to the provider sources to the provider record from the Approved Providers queue. Updates cannot be made if the record is accessed any other way.  This is a list of providers approved for display in AJC. Not all providers approved for display both. Since Arizona is using Provider-Link for WIA-approved providers only, the providers in this queue should have at least one WIA-approved programs.  Programs/Providers  Displays removed programs, by provider. If the provider is removed. If not, the provider is removed.  Again, some provider names are links and some are not. If the provider has been removed. If not, the provider has been removed. If not, the provider is approved.	Menu Link	Description	Trainer Narrative
Programs  initial eligibility, by provider.  To make changes to initial program status, access the program record from the Approved Initial Programs queue. Updates cannot be made if the record is accessed any other way.  Approved Providers  Lists all approved providers: both WIA-approved.  To make changes to the provider from the Approved Provider's status, access the provider record from the Approved Providers queue. Updates cannot be made if the record is accessed any other way.  To make changes to the provider grouved for display in AJC. Not all providers approved for display in AJC are WIA-approved providers. The original design of ProviderLink was to display both. Since Arizona is using ProviderLink for WIA-approved providers only, the providers in this queue should have at least one WIA-approved programs.  Removed  Programs/Providers  Displays removed programs, by provider. If the provider name is an active link, the provider is removed. If not, the provider is not removed.  This is a list of providers approved providers. The original design of ProviderLink for WIA-approved providers only, the providers on WIA-approved providers in this queue should have at least one WIA-approved programs.  This is a list of providers are providers. The original design of ProviderLink for WIA-approved providers only, the providers in this queue should have at least one WIA-approved programs.  This is a list of providers and programs that are removed.  Again, some provider names are links and some are not. If the provider name is a link, the provider has been removed. If not, the provider is approved.			be reviewed for subsequent eligibility by the local area. The programs won't display as pending at the state level until after the
Approved Providers  Lists all approved providers: both WIA-approved and non-WIA approved.  To make changes to the provider's status, access the provider record from the Approved Providers queue. Updates cannot be made if the record is accessed any other way.  Removed Programs/Providers  Displays removed programs, by provider. If the provider is an active link, the provider is not removed.  Displays removed programs, by provider. If not, the provider is not removed.  This is a list of providers approved for display in AJC are WIA-approved providers on the providers and providers. The original design of ProviderLink was to display both. Since Arizona is using Providers only, the providers on WIA-approved providers only, the providers on WIA-approved programs.  This is a list of providers.  This is a list of providers and provider solution that are removed.  Again, some provider names are links and some are not. If the provider name is a link, the provider has been removed. If not, the provider is approved.		initial eligibility, by provider.  To make changes to initial program status, access the program record from the Approved Initial Programs queue. Updates cannot be made if the record is accessed any other	approved for initial eligibility, listed by provider. Both the provider and program can be accessed from this queue by using
Programs/Providers  provider. If the provider name is an active link, the provider is removed. If not, the provider is not removed.  Again, some provider names are links and some are not. If the provider name is a link, the provider has been removed. If not, the provider is approved.	Approved Providers	Lists all approved providers: both WIA-approved and non- WIA approved.  To make changes to the provider's status, access the provider record from the Approved Providers queue. Updates cannot be made if the	approved for display in AJC. Not all providers approved for display in AJC are WIA-approved providers. The original design of ProviderLink was to display both. Since Arizona is using ProviderLink for WIA-approved providers only, the providers in this queue should have at least
Denied Users Displays denied users. Display only.		provider. If the provider name is an active link, the provider is removed. If not, the provider is	programs that are removed.  Again, some provider names are links and some are not. If the provider name is a link, the provider has been removed. If
	Denied Users	Displays denied users.	Display only.

FIELD FOR Local Area Approval Menu			
Menu Link Description Trainer Narrative			
Denied Users	Displays denied users.	Display only.	
Provider Menu	Links to the Provider Menu.		

#### FIELD FOR PROVIDER MENU

FIELD FOR Provider Menu		
Menu Link	Description	Trainer Narrative
General Information	Displays non-editable provider information.	
Provider Update	Displays the first page of the provider record, editable. Users can continue through the provider record pages to edit as needed. Users cannot approve, deny, or remove a provider here.	
Programs	Displays a list of the provider's programs if a provider is in context.	If you go to the Provider Menu with a provider in context, you'll need to conduct a Provider Search, or otherwise select a provider to establish context.
Approval Menu	Links to the Approval Menu.	This is the menu we just went through; each has a link to the other, plus navigation is available in the main menu.
Add Provider	Displays the first page of the provider record, for adding a new provider.	Use this option to add a new provider. Although a search is not required - as is required for clients and employers - make sure to conduct a search and determine that a record does not already exist.
Local Area Account	The Local Area Account option links to the My Account page.	

#### FIELD FOR TRAINING PROVIDER SEARCH

FIELD FOR Training Provider Search		
Field	Valid Entries	Trainer Narrative
Provider ID	Text box; enter the Provider ID.	Later in the training, we'll learn that the Provider ID is a consecutive number generated by the system when a new provider is added.
Program Type	Dropdown; select the Program Type. The options listed in the dropdown are from the CIP (Classification of Instructional Programs) codes assigned to each program.	
Provider Name	Text box; enter a word or words	
Contains	contained in the provider name.	
Provider Name Starts With	Text box; enter a word or words that the provider name starts with.	
Provider Type	Drop down; select the Provider Type from the drop down. Options are: Charitable/Faith-Based Organization Public Community/Technical School/College College/University (Four Year) Community-Based Organization Employer Government Agency Labor Union Private Career School/College Private Corporation Other	
Location	Drop down; select a city area location or specific city from the dropdown.	
Zip Code Begins With	Text box; enter one of more digits of the zip code.	
County	Drop down; select a county from the drop down.	
Local Area	Drop down; select a local area from the dropdown.	
Program Name Contains	Text box; enter one or more words in the program name.	

### FIELD FOR TRAINING PROVIDER DETAILS

FIELD FOI	R Training Provider Details
Field	Valid Entries
Local WIB Number	Display only; generated and displays after the page is saved. The Local WIB Number is generated based on the provider's zip code.
Identifier Number	Display only; generated and displayed after the page is saved. The Identifier Number (Provider ID) is a consecutive number generated by PROVIDERLINK. If the Training Agent ID and Vendor ID are not entered, PROVIDERLINK generates the same number for all three ID's.
Training/Education Institution Name	Text box; enter the name of the institution. Institutions can (and often will) have more than one record in ProviderLink. Emphasize: Take care to use the name consistently. For example, if the name if Hamilton Area Community College, one record may read Hamilton ACC, another may read HACC, and another Hamilton Area Community College.
Training/Education Institution Address	Text box; enter the full street address for the institution. This address is used by the public to map the location and get directions.  If a mailing address is used, such as a PO Box number, AJC can't map.
Training/Education Institution City	Text box; enter the city where the institution is located.
Training/Education Institution State	Dropdown; select the state where the institution is located from the dropdown.
Training/Education Institution Zip Code	Text box; enter the zip code of the institution.
Training/Education Institution County	Dropdown; select the county where the training institution is located.
Training/Education Institution Telephone Number	Text box; enter the telephone number for the institution.
Training/Education Institution Fax Number	Text box; enter the fax number for the institution.
General Email Address	Text box; enter an email address to which the public can address general information inquiries. Not a required field.

### FIELD FOR TRAINING PROVIDER DETAILS

FIELD	FOR Training Provider Details
Field	Valid Entries
Website Address	Text box; enter the website address for the institution.
	Not a required field.
Website Link	Display only. If a website address is entered, the URL
	displays as a link when the page is saved.
FEIN	Text box; enter the FEIN (Federal Employer
	Identification Number) for the institution.
Training Agent ID	Text box; enter the Training Agent ID. If the Training
	Agent ID field is not entered, PROVIDERLINK will
	assign the Training Agent ID when the page is saved.
	(PROVIDERLINK generates consecutive Provider ID's
	for each record entered. The Training Agent ID and
	Vendor ID generated will be the same number as the
	Provider ID.) The Training Agent ID is entered on the
	Service Details page in ServiceLink.
Vendor ID	Text box; enter the Vendor ID. If the Vendor ID field is
	not entered, PROVIDERLINK will assign the Vendor
	ID when the page is saved. (PROVIDERLINK
	generates consecutive Provider ID's for each record
	entered. The Training Agent ID and Vendor ID
	generated will be the same number as the Provider ID.)
	The Vendor ID is used to identify Vendors in
	FiscalLink.
Contact Person	Text box; enter the full name of the contact person.
Contact Address	Text box; enter the full address of the contact person.
Contact City	Text box; enter the city where the contact person is
	located.
Contact State	Dropdown; select the state where the contact person is
	located from the dropdown.
Contact Zip Code	Text box; enter the zip code of the contact person.
Contact Telephone Number	Text box; enter the telephone number for the contact
	person.
Contact Fax Number	Text box; enter the fax number for the contact person.
Contact Email Address	Text box; enter an email address for the contact person.
Institution/Organization Type	Dropdown; select an option to indicate the type of
	institution. Options are:
	Charitable/Faith-Based Organization
	Public Community/Technical School/College
	College/University (Four Year)
	Community-Based Organization
	Employer
	Government Agency
	Labor Union

FIELD FOR Training Provider Details		
Field	Valid Entries	
	Private Career School/College	
	Private Corporation	
	Other	
Approved WIA Youth Services	Select Yes or No.	
Provider		

# FIELD FOR [PROVIDER] ELIGIBILITY

Field for [Provider] Eligibility		
Fields	Valid Entries	
Postsecondary eligible to receive Title IV funds from Higher Education Act (HEA) and provides an associate degree, baccalaureate degree, or certificate Postsecondary not providing an associate degree, baccalaureate degree, or certificate Registered Apprenticeship Program Under National Apprenticeship Act	Checkboxes; check all valid options. Options are:  Public Private Non-Profit	
Non-Registered Apprenticeship Program Community-Based Organization Joint Vocational School Proprietary School Other (Identify Below)	Sectarian	
Other (Please specify if selected above.)	Text box; enter a description of the type of training institution. Required if one of more of the checkboxes in Other is checked.	
Associate Degree Baccalaureate Degree Certificate License Competency of Skill Recognized by Employer Additional Skills or Competencies Generally Recognized by Employers Other (Please see below.)	Select Yes or No for each type.	
Other (Please specify if selected above.)	Text box; enter a description of the Other type of Degrees Offered. Required if Other is Yes.	

#### FIELDS FOR DEBARMENT

Fields for Debarment		
Field	Valid Entries	
None of the fields on the Debarment page are required. If the provider is not listed on a		
debarment list, simply click Save/Continue and proceed.		
Is your training/education institution	Select Yes or No.	
listed on any state or federal debarment lists?		
Name of First Debarment List	Text box; enter the name of the first debarment.	
Date of First Inclusion	Text box; enter the date of first inclusion in the	
	mm/dd/yyyy format.	
Name of Second Debarment List	Text box; enter the name of the second debarment.	
Date of Second Inclusion	Text box; enter the date of second inclusion in the	
	mm/dd/yyyy format.	
Name of Third Debarment List	Text box; enter the name of the third debarment.	
Date of Third Inclusion Text box; enter the date of third inclusion in the		
	mm/dd/yyyy format.	

#### FIELDS FOR INSTITUTION INFO

Fields for Institution Info		
Field	Valid Entries	
Accredited	Select Yes or No.	
Accredited By	Textbox; enter name of accreditation entity.	
Approved	Select Yes or No.	
Approved By	Textbox; enter name of approval entity.	
Registered	Select Yes or No.	
Registered With	Textbox; enter name of registration entity.	
Licensed	Select Yes or No.	
Licensed By	Textbox; enter name of licensure entity.	
Does your institution have a tuition	Select Yes or No.	
refund policy?		
Does your institution have access to	Select Yes or No.	
or offer the following financial aid?		
Federal Grants	Select Yes or No.	
List	Text box; list federal grants.	
State Grants	Select Yes or No.	
List	Text box; list state grants.	
Local Grants	Select Yes or No.	
List	Text box; list local grants.	
Scholarships	Select Yes or No.	
List	Textbox; list scholarships.	
Fellowships	Select Yes or No.	
List	Text box; list fellowships.	
Training/Education Institution	Select Yes or No.	
Grants		
List	Text box; list training/education institution grants.	

#### FIELDS FOR PROVIDER PROGRAM

Fields for Provider Program		
Field	Valid Entries	
WIA Approved	Display only; displays the status of the program.	
Do you wish to apply for	Select Yes or No.	
WIA Approval?		
Last Updated	Display only; displays date of last update to the program, not the	
1	status. The date of state administrator approval displays on the	
	Provider Programs page. Displays after the page is saved.	
This individual program of	Checkboxes; check all that apply. Options are: Single	
training services is: (Check	Course/Class; Training Program of Multi-Courses; Non-	
all that apply.)	traditional for Women	
Local WIB Number	Display only; displays after the page is saved. The Local WIB	
	Number is generated from the zip code on the program.	
Program Name or Single	Text box; enter the name of the program or course.	
Course/Class Title	2 0	
Program Synopsis	Text box; enter a synopsis of the program.	
Curriculum Competency	Text box; if the curriculum is competency-based, describe the	
Based	competencies.	
Prerequisites	Text box; enter or list the prerequisites.	
Total Credit/Curriculum	Text box; enter the number of credit or curriculum hours.	
Hours		
Total Number of Training	Text box; enter the number of weeks needed to complete the	
Weeks	program/course.	
Training Location	Text box; enter the street address of the training location.	
County	Drop down; select the county where the training is located.	
Zip Code	Text box; enter the zip code where the training is located.	
Program Length	Drop down; select the program length. The program length	
	indicates the type of periods for the training. For example, if the	
	training is offered by the Semester, but takes two semesters to	
	complete, select Semester. The total length of the training is	
	indicated by Total Credit/Curriculum Hours and/or Total	
	Number of Training Weeks. Options are Quarter; Semester;	
	Trimester; and Other.	
Type of Attainment	Text box; enter the type of attainment: diploma; certificate;	
	ETC.	
Type of Financial Aid	Text box; enter the type of financial aid for which this program	
Offered	is eligible.	
Refund Policy	Text box; enter a description of the provider's refund policy for	
D C 171	this program.	
Program Cost Items		
In-State/District Tuition	Text box; enter the cost.	
[Description]	Text box; enter a description of the cost. If district, name the	
	district.	
Out-of-State/District	Text box; enter the cost.	
Tuition		

	Fields for Provider Program
Field	Valid Entries
[Description]	Text box; enter a description of the cost. If district, name the district.
Registration Fee	Text box; enter the cost.
[Description]	Text box; enter a description of the cost. If the fee is due for each semester and the program is more than one semester, describe.
Books (Estimated)	Text box; enter the cost.
[Description]	Text box; enter a description of the cost. If the cost for books is for one semester, and the program is more than one semester, describe.
Supplies/Materials/Hand Tools (Not Included in Tuition)	Text box; enter the cost.
[Description]	Text box; enter a description of the cost. List the supplies, materials, and hand tools required and the student's estimated cost. If the cost is for one semester, and the program is more than one semester, describe. Include all costs: art supplies for art classes; fuel charges for truck driving; ETC.
Testing/Exam Fees	Text box; enter the cost.
[Description]	Text box; enter a description of the cost. Indicate when the testing fees are due: before or after the training, and to whom they are paid. For example, network administrator certification exams are administered by a third party and the student is required to pay the third party to take the exam.
Other	Text box; enter the cost.
[Description]	Text box; enter a description of the cost. List and describe any other costs. If the cost for books is for one semester, and the program is more than one semester, describe.
Curriculum	
Certified	Select Yes or No. If the curriculum is certified by an accrediting entity or national standardization program, select yes.
Authorizing Entity	Text box; required if Certified is yes. Enter the name and/or description of the entity.
Occupations	
Program Type Title	Display only; displays the CIP title after the CIP is selected.
Program Type	Text box. Use the CIP Lookup button to search for and select the CIP. The CIP should be provided by the training provider.
Occupation Title (O*Net SOC) Title	Display only; displays the O*Net title after the O*net is selected.
Occupation Title (O*Net SOC)	Text box. Use the O*Net button to search for and select an occupation for which this program prepares the student.
Hourly Wage 1	Enter the hourly wage for an entry-level employee in this occupation.
Required Certification 1	Enter a description of any certifications required to enter employment in this occupation.

Fields for Provider Program		
Field	Valid Entries	
Occupation Title (O*Net SOC) Title	Display only; displays the O*Net title after the O*net is selected.	
Occupation Title (O*Net	Text box. Use the O*Net button to search for and select an	
SOC)	occupation for which this program prepares the student.	
Hourly Wage 2	Enter the hourly wage for an entry-level employee in this occupation.	
Required Certification 2	Enter a description of any certifications required to enter	
	employment in this occupation.	

## FIELDS FOR PROGRAM PERFORMANCE (CURRENTLY NOT USED BY DES)

Fields for Program Performance			
Field	Valid Entries		
Program Performance For All Students			
Begin Date	Enter the begin date of the performance period in the		
	mm/dd/yyyy format.		
End Date	Enter the end date of the performance period in the		
	mm/dd/yyyy format.		
Number Participated	Enter the number of students who participated in the		
	program.		
Number Completed	Enter the number of students who completed the program.		
Completed Percent	Display only; Completed Percent is calculated from		
	Number Participated and Number Completed.		
Number Employed After Leaving	Enter the number employed after leaving the program.		
the Program			
Employed Percent	Display only; Employed Percent is calculated from		
	Number Participated and Number Employed.		
Average Hourly Wage at	Enter the average hourly wage for those entering		
Placement	employment.		
Completed Percent	Enter Completed Percent. Do not enter Completed		
	Percent if Number Participated and Number Completed		
	are entered.		
Employed Percent	Enter Employed Percent. Do not enter Employed Percent		
	if Number Participated and Number Employed are		
	entered.		
WIA Participant Performance			
Begin Date	Enter the begin date of the performance period in the		
	mm/dd/yyyy format.		
End Date	Enter the end date of the performance period in the		
	mm/dd/yyyy format.		
Completed	Enter the number of participants who completed the		
	program.		
Employed	Enter the number of participants who entered		
	employment following participation in the program.		
Employed Percent	Display only; Employed Percent is calculated from		
	Completed and Employed.		
Employed > 6 Months	Enter the number of participants who entered		
	employment following participation in the program and		
Employed & C. Martha Darrant	were employed for more than six months.		
Employed > 6 Months Percent	Display only; Employed > 6 Months Percent is calculated		
Average Housely Wages & March	from Employed and Employed > 6 Months.		
Average Hourly Wage > 6 Months	Enter the average hourly wage for participants employed		
Attained Mara Chille	more than six months.		
Attained More Skills Percent	Enter the number of participants who attained more skills.		
Attained More Skills Percent	Display only; Attained More Skills Percent is calculated		
	from Completed and Attained More Skills.		

Fields for Program Performance		
Field	Valid Entries	
Employed Percent	Enter Employed Percent. Do not enter Employed Percent	
	if Completed and Employed values are entered.	
Employed > 6 Months Percent	Enter Employed > 6 Months Percent. Do not enter	
	Employed > 6 Months Percent if Employed and	
	Employer > 6 Months values are entered.	
Attained More Skills Percent	Enter Attained More Skills Percent. Do not enter	
	Attained More Skills Percent if Completed and Attained	
	More Skills values are entered.	